

**MULTIBANK INC. AND SUBSIDIARIES**  
(Panama, Republic of Panama)

**Consolidated Financial Statements**

As of December 31, 2021

(Independent Auditors' Report)

(FREE ENGLISH LANGUAGE TRANSLATION  
FROM SPANISH VERSION)

“This document was prepared with the knowledge  
that their content will be made available to the public  
investor and the general public”.

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# **MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

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**KPMG**  
Torre PDC, Ave. Samuel Lewis y  
Calle 56 Este, Obarrio  
Panamá, República de Panamá

Teléfono: (507) 208-0700  
Website: kpmg.com.pa

## **INDEPENDENT AUDITORS' REPORT**

To the Board of Directors and Stockholder of Multibank Inc.

### **Report on the Audit of the Consolidated Financial Statements**

#### *Opinion*

We have audited the consolidated financial statements of Multibank Inc. and Subsidiaries ("the Bank"), which comprise the consolidated statement of financial position as of December 31, 2021, the consolidated statements of income, other comprehensive income (loss), changes in equity and cash flows for the year then ended, and notes, comprising significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Bank as of December 31, 2021, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS).

#### *Basis for Opinion*

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Bank in accordance with International Ethics Standards Board for Accountants Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the consolidated financial statements in the Republic of Panama and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### *Key Audit Matters*

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current year. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

*Allowance for loan losses*

*See Notes 3(c) and 9 to the consolidated financial statements*

Key audit matter

How the key matter was addressed during the audit

The allowance for loan losses in loans at amortized cost is considered as one of the most significant matters because its methodology requires the use of judgments and subjective assumptions, including the impact of Covid-19 pandemic, made by management for the construction of the expected credit loss model ("ECL"). The loan portfolio represents 70% of the Bank's total assets as of December 31, 2021. The allowance for loan losses comprised the ECL as a result of the loan rating model and the methodology to determine the probability of default of the loan according to the impairment stage in which it is assigned.

The model to estimate the ECL is determined according to the grouping of loans with similar credit risk characteristics, segregated in "Consumer Banking" and "Corporate Banking". Both methodologies are composed of estimates of the probability of default, loss given default, prospective analysis and exposure at default. The evaluation of whether or not a significant increase in the credit risk of the loans has been presented entails the application of important judgments in those methodologies. This is a challenge from an audit perspective due to the complexity in estimating the components used to perform these calculations and the application of Bank's judgment.

Our audit procedures, considering the use of specialists, included:

- We assessed the key controls over delinquency calculations, internal customer risk ratings, accuracy review of customer and model information and the methodologies used.
- We assessed the judgments applied by the Bank on assumptions related to the current conditions of the economy, including the impact of Covid-19 in the judgement and the considerations on the prospective analysis that could change the level of ECL, based on our experience and knowledge of the industry
- For a sample of corporates loans, classified by type of activity or industry, and debtors with changes in risk classification based on quantitative and qualitative factors, the respective credit files were inspected, including the financial information of the debtors, the values of guarantees, determined by expert appraisers, that support credit operations and other factors that could represent an event that causes losses, to determine the reasonableness of the credit risk assigned by risk officers.
- The methodology applied by the Bank in the ECL model were assessed in accordance with IFRS 9 Financial Instruments, through the inspection of policies, manuals and methodology documented and approved by the Bank's corporate government.
- An independent assessment was made of the inputs used by the Consumer Banking and Corporate Banking methodologies, and a recalculation was carried out for both methodologies according to the ECL estimation model.

## *Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements*

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank's financial reporting process.

## *Auditors' Responsibilities for the Audit of the Consolidated Financial Statements*

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Bank to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Bank to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

### **Report on Other Legal and Regulatory Requirements**

In compliance with Law 280 of December 30th, 2021, which regulates the certified public accounting profession in the Republic of Panama, we declare the following:

- That the direction, execution and supervision of this audit engagement has been physically performed in the Panamanian territory.
- The audit partner that has prepared this independent auditors' report is Ricardo A. Carvajal V. with suitability number of certified public accountant (C.P.A.) #4378.
- The engagement team that has participated in the group audit to which this report refers, is formed by Ricardo Carvajal, audit Partner; Nicole Ramsauer, IT audit Partner; Luis Laguerre, tax audit Partner; Wuilliam Guerra, audit Senior Manager; Antonella Alarcón, tax audit Senior Manager; Magdiel Rodríguez, IT audit Manager; y Manuel Pino, audit Supervisor.

KPMG (SIGNED)

Panama, Republic of Panama  
February 17, 2022

PARTNER NAME (SIGNED)

Ricardo A. Carvajal V.  
Partner  
C.P.A. 4378

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Consolidated Statement of Financial Position**

December 31, 2021

(In U.S. dollars)

| <u>Assets</u>   | <u>Note</u> | <u>2021</u>                 | <u>2020</u>                 |
|---|-------------|-----------------------------|-----------------------------|
| Cash and cash equivalents                                 |             | 21,963,899                  | 20,587,457                  |
| Deposits in banks:  |             |                             |                             |
| Demand  |             | 52,800,755                  | 52,667,241                  |
| Time deposits   |             | 108,915,705                 | 129,553,722                 |
| <b>Total deposits in banks</b>                            |             | <u>161,716,460</u>          | <u>182,220,963</u>          |
| <b>Total cash, cash equivalents and deposits in banks</b> | 4, 7        | 183,680,359                 | 202,808,420                 |
| Investments at fair value                                 | 4, 8, 28    | 915,886,007                 | 1,053,269,414               |
| Derivative financial instruments                          | 17          | 254,004                     | 9,583,501                   |
| Loans   |             | 3,497,349,852               | 3,224,634,916               |
| Provisión para pérdidas en préstamos                      |             | (79,132,068)                | (49,845,110)                |
| <b>Loans at amortized cost, net</b>                       | 4, 9, 28    | <u>3,418,217,784</u>        | <u>3,174,789,806</u>        |
| Property, furniture, equipment and improvements, net      | 10          | 55,190,737                  | 60,458,170                  |
| Acceptances outstanding                                   | 4           | 98,842,541                  | 194,237,832                 |
| Other accounts receivable                                 | 4           | 123,243,466                 | 120,595,573                 |
| Provision for accounts receivable                         | 4           | (794,782)                   | (1,517,299)                 |
| Intangible assets   | 11          | 9,784,721                   | 3,052,004                   |
| Deferred Income tax                                       | 26          | 30,171,865                  | 22,233,106                  |
| Other assets  | 12          | <u>43,291,323</u>           | <u>39,652,511</u>           |
| <b>Total assets</b>                                       |             | <u><u>4,877,768,025</u></u> | <u><u>4,879,163,038</u></u> |

*The consolidated statement of financial position must be read in conjunction with the notes which are part of the consolidated financial statements.*

| <b><u>Liabilities and Equity</u></b>                         | <b><u>Note</u></b> | <b><u>2021</u></b>   | <b><u>2020</u></b>   |
|--|--------------------|----------------------|----------------------|
| <b>Liabilities:</b>  |                    |                      |                      |
| Deposits from customers:                                     |                    |                      |                      |
| Demand   |                    | 365,929,204          | 446,847,449          |
| Savings  |                    | 409,781,063          | 384,127,180          |
| Time deposits  |                    | <u>2,170,986,203</u> | <u>2,220,358,745</u> |
| <b>Total deposits from customers</b>                         | 4, 13, 28          | <u>2,946,696,470</u> | <u>3,051,333,374</u> |
|  |                    |                      |                      |
| Securities sold under repurchase agreements                  |                    | 26,189,973           | 16,018,626           |
| Financial obligations  | 14                 | 918,241,637          | 582,806,260          |
| Other financial obligations                                  | 15                 | 393,918,933          | 498,725,455          |
| Lease liabilities  | 16                 | 16,974,135           | 17,681,588           |
| Derivative financial instruments                             | 17                 | 5,016,916            | 6,245,611            |
| Acceptances outstanding                                      | 4                  | 98,842,541           | 194,237,832          |
| Income tax payable   |                    | 240,207              | 150,118              |
| Deferred income tax  | 26                 | 335,491              | 326,974              |
| Other liabilities  | 18                 | 60,738,860           | 82,944,674           |
| <b>Total liabilities</b>                                     |                    | <u>4,467,195,163</u> | <u>4,450,470,512</u> |
|  |                    |                      |                      |
| <b>Equity:</b>   |                    |                      |                      |
| Common stock   | 20                 | 183,645,893          | 183,645,893          |
| Additional paid in capital                                   | 20                 | (152,873)            | (152,873)            |
| Preferred shares   | 20                 | 0                    | 8,000,000            |
| Retained earnings  |                    | 177,199,706          | 149,790,076          |
| Capital reserves   |                    | 177,769              | 177,769              |
| Regulatory reserves  |                    | 71,286,960           | 84,397,821           |
| Other comprehensive results                                  | 21                 | <u>(21,584,593)</u>  | <u>2,833,840</u>     |
| <b>Total shareholder's equity of the controlling Company</b> |                    | 410,572,862          | 428,692,526          |
|  |                    |                      |                      |
| Commitments and contingencies                                | 27                 |                      |                      |
| <b>Total liabilities and equity</b>                          |                    | <u>4,877,768,025</u> | <u>4,879,163,038</u> |

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Consolidated Statement of Income**

For the year ended December 31, 2021

(In U.S. dollars)

|   | <u>Note</u> | <u>2021</u>        | <u>2020</u>         |
|---|-------------|--------------------|---------------------|
| Interest income:  |             |                    |                     |
| Deposits in banks   |             | 392,023            | 1,150,471           |
| Investments at fair value   |             | 11,783,443         | 12,637,830          |
| Investments at amortized cost   |             | 5,325,803          | 5,068,189           |
| Loans   |             | 214,487,849        | 217,859,897         |
| <b>Total interest income</b>  | 30          | <u>231,989,118</u> | <u>236,716,387</u>  |
| Interest expense:   |             |                    |                     |
| Deposits from customers   |             | 93,092,807         | 98,288,243          |
| Financial obligations   |             | 20,417,744         | 20,720,676          |
| Other financial obligations   |             | 17,653,914         | 24,089,380          |
| Securities sold under repurchase agreements                               |             | 581,749            | 760,958             |
| Lease liabilities   |             | 1,121,176          | 1,270,658           |
| <b>Total interest expense</b>   | 30          | <u>132,867,390</u> | <u>145,129,915</u>  |
| <b>Interest income, net</b>   | 31          | <u>99,121,728</u>  | <u>91,586,472</u>   |
| Provision for loan and interest losses                                    | 4           | 43,714,554         | 70,379,776          |
| (Reversal) provision for credit risk of investments and deposits in banks | 4           | (304,828)          | 2,231,143           |
| Provision for account receivable losses                                   | 4           | 55,125             | 9,179,282           |
| <b>Interest income, net after provisions</b>                              |             | <u>55,656,877</u>  | <u>9,796,271</u>    |
| Other income (expenses):  |             |                    |                     |
| Gains on financial instruments, net                                       | 22          | 7,131,078          | 18,361,130          |
| Service charges   | 23          | 15,567,006         | 17,423,881          |
| Insurance premiums, net   |             | 8,203,708          | 8,444,876           |
| Commissions and other fees, net   |             | 3,194,644          | 3,302,296           |
| Loss on foreign currency exchange, net                                    |             | (13,422)           | (18,446)            |
| Impairment of assets held for sale  | 12          | (1,153,616)        | (403,155)           |
| Other income  | 23          | 10,111,536         | 6,838,188           |
| <b>Total other income, net</b>  |             | <u>43,040,934</u>  | <u>53,948,770</u>   |
| General and administrative expenses:                                      |             |                    |                     |
| Salaries and employee benefits  | 24, 30      | 43,685,323         | 48,102,379          |
| Depreciation and amortization   | 10, 11      | 8,749,804          | 7,470,541           |
| Administrative  |             | 4,771,423          | 9,967,837           |
| Occupancy and related expenses  |             | 3,741,271          | 4,284,707           |
| Other operating expenses  | 25          | 23,112,003         | 25,028,858          |
| <b>Total general and administrative expenses</b>                          |             | <u>84,059,824</u>  | <u>94,854,322</u>   |
| <b>Income (loss) before income tax and discontinued operations</b>        |             | 14,637,987         | (31,109,281)        |
| Current income tax  | 26          | (7,373,678)        | (1,155,426)         |
| Deferred income tax   | 26          | 7,955,749          | 9,504,989           |
| <b>Net income (loss)</b>  |             | <u>15,220,058</u>  | <u>(22,759,718)</u> |

*The consolidated statement of income must be read in conjunction with the notes which are part of the consolidated financial statements.*

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Consolidated Statement of Comprehensive Income (loss)**

For the year ended December 31, 2021

(In U.S. dollars)

|   | <u>2021</u>               | <u>2020</u>                |
|---|---------------------------|----------------------------|
| Net income (loss)   | <u>15,220,058</u>         | <u>(22,759,718)</u>        |
| <b>Other comprehensive results:</b>   |                           |                            |
| <b>Items that will not be reclassified to the consolidated income statement</b>   |                           |                            |
| Employee benefits plan - change in actuarial effect                               | 61,776                    | (106,435)                  |
| Deferred tax related on asset revaluation   | (4,915)                   | (163,419)                  |
| <b>Items that are or can be reclassified to the consolidated income statement</b> |                           |                            |
| Foreign currency translation  | 0                         | (4,201,199)                |
| Net gain on hedge of net investment in foreign operation                          | 0                         | 2,797,828                  |
| Valuation for investments FVOCI:  |                           |                            |
| Net amount transferred to income statement  | (7,055,718)               | (16,135,161)               |
| Net change in fair value  | (19,034,805)              | 27,066,150                 |
| Net change in fair value hedges reclassified to profit or loss                    | 1,608,490                 | (2,145,540)                |
| Net change in cash flow hedges  | 45,445                    | 440,119                    |
| Spin-off of assets, net   | <u>0</u>                  | <u>(19,685,909)</u>        |
| <b>Other comprehensive results</b>  | <u>(24,379,727)</u>       | <u>(12,133,566)</u>        |
| <b>Comprehensive (loss)</b>   | <u><u>(9,159,669)</u></u> | <u><u>(34,893,284)</u></u> |

*The consolidated statement of other comprehensive income (loss) should be read along with the accompanying notes which are integral part of the consolidated financial statements.*

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Consolidated Statement of Changes in Equity**

For the year ended December 31, 2021

(In U.S. dollars)

|  | Common<br>shares | Preferred<br>shares | Excess paid in<br>acquisition of<br>non-controlling<br>interests | Retained<br>earnings | Regulatory<br>capital<br>reserve | Regulatory<br>reserves | Other<br>comprehensive<br>losses | Total         |
|--|------------------|---------------------|--|----------------------|----------------------------------|------------------------|----------------------------------|---------------|
| <b>Balance as of December 31, 2019</b>                         | 183,645,893      | 110,000,000         | (5,606,927)  | 244,781,405          | 177,769                          | 74,627,942             | (29,486,332)                     | 578,139,750   |
| Loss income  | 0                | 0                   | 0  | (22,759,718)         | 0                                | 0                      | 0                                | (22,759,718)  |
| <b>Other comprehensive results</b>                             |                  |                     |  |                      |                                  |                        |                                  |               |
| Foreign currency translation                                   | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (4,201,199)                      | (4,201,199)   |
| Net gain on hedge of net investment in foreign operation       | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 2,797,828                        | 2,797,828     |
| Valuation for investments FVOCI:                               |                  |                     |  |                      |                                  |                        |                                  |               |
| Net amount transferred to income statement                     | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (16,135,161)                     | (16,135,161)  |
| Net change in fair value                                       | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 27,066,149                       | 27,066,149    |
| Net change in fair value hedges reclassified to profit or loss | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (2,145,539)                      | (2,145,539)   |
| Net change in cash flow hedges                                 | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 440,119                          | 440,119       |
| Employee benefits plan - change in actuarial effect            | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (106,435)                        | (106,435)     |
| Spin-off of assets, net  | 0                | 0                   | 5,454,054  | (49,868,402)         | 0                                | 0                      | 24,728,439                       | (19,685,909)  |
| Deferred tax related to asset revaluation                      | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (163,419)                        | (163,419)     |
| Transfer to retained earnings due to revaluation of assets     | 0                | 0                   | 0  | (39,390)             | 0                                | 0                      | 39,390                           | 0             |
| Total other comprehensive results                              | 0                | 0                   | 5,454,054  | (49,907,792)         | 0                                | 0                      | 32,320,172                       | (12,133,566)  |
| Total comprehensive results                                    | 0                | 0                   | 5,454,054  | (72,667,510)         | 0                                | 0                      | 32,320,172                       | (34,893,284)  |
| <b>Other changes in equity</b>                                 |                  |                     |  |                      |                                  |                        |                                  |               |
| Regulatory reserves  | 0                | 0                   | 0  | (9,769,879)          | 0                                | 9,769,879              | 0                                | 0             |
| <b>Transactions with the Bank's owners</b>                     |                  |                     |  |                      |                                  |                        |                                  |               |
| Contributions and distributions:                               |                  |                     |  |                      |                                  |                        |                                  |               |
| Redemption of preferred shares                                 | 0                | (102,000,000)       | 0  | -                    | 0                                | 0                      | 0                                | (102,000,000) |
| Declared dividends - preferred shares                          | 0                | 0                   | 0  | (6,105,489)          | 0                                | 0                      | 0                                | (6,105,489)   |
| Advanced dividend tax  | 0                | 0                   | 0  | (6,448,451)          | 0                                | 0                      | 0                                | (6,448,451)   |
| Total transactions with the Bank's owners                      | 0                | (102,000,000)       | 0  | (12,553,940)         | 0                                | 0                      | 0                                | (114,553,940) |
| <b>Balance as of December 31, 2020</b>                         | 183,645,893      | 8,000,000           | (152,873)  | 149,790,076          | 177,769                          | 84,397,821             | 2,833,840                        | 428,692,526   |
| <b>Balance as of December 31, 2020</b>                         | 183,645,893      | 8,000,000           | (152,873)  | 149,790,076          | 177,769                          | 84,397,821             | 2,833,840                        | 428,692,526   |
| Net income   | 0                | 0                   | 0  | 15,220,058           | 0                                | 0                      | 0                                | 15,220,058    |
| <b>Other comprehensive results</b>                             |                  |                     |  |                      |                                  |                        |                                  |               |
| Valuation of available for sale securities:                    |                  |                     |  |                      |                                  |                        |                                  |               |
| Net amount transferred to income statement                     | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (7,055,718)                      | (7,055,718)   |
| Net change in fair value                                       | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (19,034,805)                     | (19,034,805)  |
| Net change in fair value hedges reclassified to profit or loss | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 1,608,490                        | 1,608,490     |
| Employee benefits plan - change in actuarial effect            | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 61,776                           | 61,776        |
| Net change in cash flow hedges                                 | 0                | 0                   | 0  | 0                    | 0                                | 0                      | 45,445                           | 45,445        |
| Deferred tax related to asset revaluation                      | 0                | 0                   | 0  | 0                    | 0                                | 0                      | (4,915)                          | (4,915)       |
| Transfer to retained earnings due to revaluation of assets     | 0                | 0                   | 0  | 38,706               | 0                                | 0                      | (38,706)                         | 0             |
| Total other comprehensive results                              | 0                | 0                   | 0  | 38,706               | 0                                | 0                      | (24,418,433)                     | (24,379,727)  |
| Total comprehensive results                                    | 0                | 0                   | 0  | 15,258,764           | 0                                | 0                      | (24,418,433)                     | (9,159,669)   |
| <b>Other changes in equity</b>                                 |                  |                     |  |                      |                                  |                        |                                  |               |
| Regulatory reserves  | 0                | 0                   | 0  | 13,110,861           | 0                                | (13,110,861)           | 0                                | 0             |
| <b>Transactions with the Bank's owners</b>                     |                  |                     |  |                      |                                  |                        |                                  |               |
| Contributions and distributions:                               |                  |                     |  |                      |                                  |                        |                                  |               |
| Redemption of preferred shares                                 | 0                | (8,000,000)         | 0  | 0                    | 0                                | 0                      | 0                                | (8,000,000)   |
| Declared dividends - preferred shares                          | 0                | 0                   | 0  | (543,444)            | 0                                | 0                      | 0                                | (543,444)     |
| Advanced dividend tax  | 0                | 0                   | 0  | (416,551)            | 0                                | 0                      | 0                                | (416,551)     |
| Total transactions with the Bank's owners                      | 0                | (8,000,000)         | 0  | (959,995)            | 0                                | 0                      | 0                                | (8,959,995)   |
| <b>Balance as of December 31, 2021</b>                         | 183,645,893      | 0                   | (152,873)  | 177,199,706          | 177,769                          | 71,286,960             | (21,584,593)                     | 410,572,862   |

The consolidated statement of changes in equity must be read in conjunction with the notes which are part of the consolidated financial statements.

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Consolidated Statement of Cash Flows**

For the year ended December 31, 2021

(In U.S. dollars)

|   | <u>Note</u> | <u>2021</u>               | <u>2020</u>               |
|---|-------------|---------------------------|---------------------------|
| Cash flows from operating activities:                                     |             |                           |                           |
| Net Income (loss)   |             | 15,220,058                | (22,759,718)              |
| Adjustments to reconcile net income and cash by operating activities:     |             |                           |                           |
| Depreciation and amortization   | 10, 11      | 6,584,990                 | 5,340,794                 |
| Amortization of the right-of-use assets                                   | 10          | 2,164,814                 | 2,129,747                 |
| Provision for loan losses   | 4           | 43,714,554                | 70,379,776                |
| (Reversal) provision for credit risk of investments and deposits in banks | 4           | (304,828)                 | 2,231,143                 |
| Provision for accounts receivable losses                                  | 4           | 55,125                    | 9,179,282                 |
| Impairment of assets held for sale  |             | 1,153,616                 | 403,155                   |
| Impairment non-current assets held for sale                               |             | 22,048                    | 0                         |
| Reversal for losses on undisbursed commitments                            |             | (15,285)                  | (143,908)                 |
| Interest income, net  |             | (99,121,728)              | (91,586,472)              |
| Gain on financial instruments, net  | 22          | (7,131,078)               | (18,361,130)              |
| Loss on sale and disposal of property and equipment, net                  |             | 8,625                     | 2,098,567                 |
| loss (gain) on assets held for sale                                       |             | 40,856                    | (20,397)                  |
| Dividends earned on investments in securities                             |             | (1,578,946)               | 1,696,169                 |
| Income tax expense  | 26          | (582,071)                 | (8,349,563)               |
| <b>Changes in operating assets and liabilities:</b>                       |             |                           |                           |
| Deposits with original maturities of 90 days or more                      |             | 12,500,000                | 8,650,000                 |
| Investments at fair value   |             | 7,965,078                 | 14,248,823                |
| Loans   |             | (284,343,665)             | 217,818,760               |
| Securities sold under agreements to repurchase                            |             | 10,000,000                | (15,005,631)              |
| Other accounts receivables and other assets                               |             | (3,425,535)               | (1,923,993)               |
| Other assets  |             | (3,002,871)               | (6,916,354)               |
| Deposits from customers   |             | (97,915,266)              | 242,794,549               |
| Other liabilities   |             | (22,121,701)              | 2,096,836                 |
| Spin-off of assets  |             | 0                         | (8,425,020)               |
| <b>Cash generated by operations:</b>                                      |             |                           |                           |
| Interest received   |             | 233,828,188               | 189,369,579               |
| Interest paid   |             | (143,071,679)             | (147,725,201)             |
| Dividends received  |             | 1,578,946                 | (1,696,169)               |
| Income tax paid   |             | (7,283,589)               | (5,603,146)               |
| <b>Net cash (used in) provided by operating activities</b>                |             | <u>(335,061,344)</u>      | <u>439,920,478</u>        |
| Cash flows from investment activities:                                    |             |                           |                           |
| Proceeds from sale of investments securities                              |             | 668,250,091               | 2,235,731,030             |
| Maturities and prepayments of investments securities                      |             | 201,834,951               | 18,628,565                |
| Purchase of investments at securities                                     |             | (762,957,046)             | (2,601,567,398)           |
| Purchase of property and equipment  |             | (3,412,359)               | (3,076,940)               |
| Proceeds from sale of property and equipment                              |             | 53,673                    | 0                         |
| Purchase of right of use  | 10          | (1,441,813)               | 0                         |
| Acquisition of intangible assets  |             | (1,642,171)               | (3,955,751)               |
| Disposal in intangible assets   |             | 1,053,207                 | 0                         |
| Proceeds from sale of intangible assets                                   |             | 609,268                   | 0                         |
| Proceeds from sale of assets held for sale                                |             | 1,569,442                 | 0                         |
| <b>Net cash provided by (used in) investment activities</b>               |             | <u>103,917,243</u>        | <u>(354,240,494)</u>      |
| Cash flows from financing activities:                                     |             |                           |                           |
| Proceeds from other financial obligations                                 |             | 78,464,000                | 73,438,000                |
| Payment of other financial obligations                                    |             | (178,285,712)             | (87,360,695)              |
| Proceeds from financial obligations                                       |             | 500,550,406               | 336,953,139               |
| Payment of financial obligations  |             | (166,557,815)             | (333,225,137)             |
| Proceeds from lease liabilities   |             | 887,480                   | 0                         |
| Redemption of preferred shares  |             | (8,000,000)               | (102,000,000)             |
| Payment of lease liabilities  |             | (1,597,827)               | (1,863,523)               |
| Dividends paid  | 20          | (543,444)                 | (6,105,489)               |
| Advanced dividend tax   |             | (416,551)                 | (6,448,451)               |
| <b>Net cash provided by (used in) financing activities</b>                |             | <u>224,500,537</u>        | <u>(126,612,156)</u>      |
| Effect of exchange rate fluctuation on cash held                          |             | 0                         | (2,648,576)               |
| Decrease in cash and cash equivalents                                     |             | (6,643,565)               | (43,580,748)              |
| Cash and cash equivalents at beginning of the year                        |             | 182,795,115               | 226,375,863               |
| <b>Cash and cash equivalents at the end of the period</b>                 | 7           | <u><u>176,151,550</u></u> | <u><u>182,795,115</u></u> |

The consolidated statement of cash flows must be read together with the notes that form an integral part of the consolidated financial statements.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

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# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

December 31, 2021

(In U.S. dollars)

### (1) Organization

Multibank Inc. is incorporated under the laws of the Republic of Panama and started operations on July 12, 1990, under a general banking license issued by the Superintendency of Banks of Panama (hereinafter referred to as “the Superintendency”), by means of Resolution N° 918 dated March 28, 1990, which allows it to provide banking services, indistinctly, in Panama or abroad, and conduct any other activity authorized by the Superintendency.

On May 22, 2020, the sale of the shares of the Multi Financial Group, Inc. (Parent Company up to that date), 99.57% by the AVAL Group (based in Colombia), was formalized through its subsidiary Leasing Bogota, S.A. Panama. Leasing Bogota, S.A. Panama is wholly owned by Banco de Bogota, S.A., an authorized bank in the Republic of Colombia, a subsidiary of Grupo Aval Acciones y Valores, S.A., an entity domiciled in the Republic of Colombia.

On September 29, 2021, the spin-off of the shares of Multi Financial Group, Inc. was carried out by BAC Holding International Corp. (formerly Leasing Bogota, SA Panama) to Multi Financial Holding Inc., an entity constituted in accordance with the laws of the Republic of Panama, through Public Deed No.5,469 of September 29, 2021.

Multibank Inc. is a 100% subsidiary of Multi Financial Group, Inc. (MFG), an entity incorporated in accordance with the laws of the Republic of Panama, through Public Deed No.27,702 dated November 9, 2007. As of September 29, 2021, MFG is 99.57% owned by Multi Financial Holding Inc. (the “Parent Company”). Multi Financial Holding Inc. is wholly owned by Banco de Bogota, S.A., an authorized bank in the Republic of Colombia, which in turn is a subsidiary of Grupo Aval Acciones y Valores, S.A., an entity domiciled in the Republic of Colombia.

The Bank consolidates directly and indirectly with the following entities:

| <u>Subsidiary</u>                 | <u>Activity</u>       | <u>Location</u> | <u>Total voting rights</u> |
|-----------------------------------|-----------------------|-----------------|----------------------------|
| Multi Securities, Inc.            | Dealer/Broker         | Panama          | 100%                       |
| Multi Trust, Inc.                 | Trust Company         | Panama          | 100%                       |
| Multibank Seguros, S. A.          | Insurance             | Panama          | 100%                       |
| MB Creditos, S. A. and subsidiary | Financial institution | Costa Rica      | 100%                       |
| Orbis Real Estate, Inc.           | Real Estate           | Panama          | 100%                       |

Multibank Inc. and Subsidiaries; will be referred to collectively as “the Bank”.

On May 31, 2019, the Financial Superintendence of Colombia authorized the partial transfer of assets, liabilities, and contracts of Banco Multibank, S.A. (now Latam Credit Colombia, S.A.) to Coltefinanciera, SA, as part of the process approved by the Board of Directors for the voluntary dismantling of the Subsidiary. On April 14, 2020, the Financial Superintendence of Colombia, after reviewing compliance with the conditions required for the execution of the voluntary dismantling, authorized the cancellation of the banking license.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (1) Organization continued

In December 2020, with the approval of the SBP, the merger of Multibank Inc. with its subsidiaries Multibank Factoring, Inc., Multileasing Financiero, S.A., and Gran Financiera, S.A. was filed.

In December 2020, the request to return the banking license of our subsidiary Multibank Cayman was approved, and during May 2021, the subsidiary was closed.

On October 21, 2021, the Bank's Board of Directors approved the merger by absorption of Orbis Real Estate, a subsidiary 100% owned by Multibank Inc., at the expense of the Superintendency of Banks of Panama' approval.

#### (2) Basis of Preparation of the Consolidated Financial Statements

##### (a) Consolidated financial statements

The Bank prepares its consolidated financial statements incorporating its controlled entities. The Bank controls an entity if and only if it complies with the following elements:

- Power over the entity that entitles the Bank to direct any relevant activity that significantly affects the entity's performance.
- Exposure or rights to variable returns from their participation in the entity.
- Ability to affect those returns through its power over the entity.

To comply with this requirement, the Bank conducts an annual reassessment of all its contractual relationships. New entities are not required to be consolidated as a result of this process, including structured entities.

The financial statements of the Bank's subsidiaries are included in the consolidated financial statements from the date the Bank acquired control or until the date control is lost.

During the consolidation process, the Bank consolidates the assets, liabilities, and gains or losses of the entities under control, previously aligning the accounting policies of all its subsidiaries. This process includes eliminating balances and transactions within the bank and any unrealized and realized income and expenses (except foreign currency translation gains or losses and taxes that are not subject to elimination) arising from transactions within the bank. Unrealized and realized losses are eliminated in the same way as unrealized and realized gains, but only to the extent that there is no evidence of impairment.

##### (b) Compliance with International Financial Reporting Standards ("IFRS")

The Bank's consolidated financial statements have been prepared in accordance with the International Financial Reporting Standards (IFRS).

These consolidated financial statements were authorized for issuance by the Audit Committee and ratified by the Board of Directors on February 17, 2022

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (2) Basis of Preparation of the Consolidated Financial Statements, continued

##### (c) *Basis of measurement*

The consolidated financial statements have been prepared on a historical and amortized cost, except for the following accounts in the consolidated financial statements:

- Investments at fair value
- Derivatives financial instruments
- Real estate; and
- Assets held for sale.

Initially, the Bank recognizes financial instruments as of the date they are disbursed. Investments in securities and loans at amortized costs are recorded when settled.

##### (d) *Functional and presentation currency*

These consolidated financial statements are presented in dollars of the United States of America (US) and are the presentation and functional currency of the Bank. US dollars are expressed in units unless otherwise indicated. The balboas (\$), the monetary unit of the Republic of Panama, which is at par and is freely exchangeable with the dollar (US \$) of the United States of America (E.U.A). The Republic of Panama does not issue its own paper money and, instead, the dollar (US \$) of the United States of America is used as the legal and functional currency.

##### (e) *Use of estimates and judgments*

Preparation of the consolidated financial statements requires the Bank's management to make judgments, estimates, and assumptions affecting applying accounting policies and the reported amounts of assets, liabilities, revenues, and expenses. Final results may differ from these estimates. These also require the Bank's management to apply its judgment when applying the Group's accounting policies.

The information on the most significant areas of uncertainty estimation and critical judgments in applying the accounting policies that have the most important effect on the amounts recognized in the consolidated financial statements is disclosed in Note 6.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies

The Bank has applied the policies to the consolidated financial statements in a manner consistent with those of the consolidated financial statements as of December 31, 2020, which are detailed below:

##### (a) *Basis of consolidation*

###### ***Subsidiaries***

Subsidiaries are entities controlled by the Bank. The Bank controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee.

To determine the control, the potential voting rights that are currently executable or convertible are considered. The subsidiaries' financial statements are included in the consolidated financial statements from the date on which the control begins until the control ceases.

###### ***Investment Entities and Separate Legal Vehicles***

The Bank manages and administrates assets held in trust funds and other investment instruments on behalf of investors. The financial statements of these entities are not part of these consolidated financial statements, except when the Bank has control over the entity.

###### ***Balances and Transactions Eliminated in the Consolidation***

Intragroup transactions, balances, revenue, and expenses in transactions among subsidiaries are eliminated. Losses and gains arising from intragroup transactions recognized as assets or liabilities are also eliminated.

###### ***Changes in the ownership of the subsidiaries that do not result in a change of control***

Transactions with non-controlling interest that do not result in a loss of control are accounted for as equity transactions, such as transactions with the owners. Any difference between the carrying value of the interest and the amount of the transaction is recorded as an adjustment in retained earnings.

###### ***Loss of control***

When the Bank ceases to have control over a subsidiary, it derecognizes the assets and liabilities of the subsidiary and any non-controlling interest and other components of equity. Any resulting gain or loss is recognized in the consolidated statement of income. Any retained interest in the former subsidiary is measured at fair value when control is lost.

###### ***Investment in associates***

An associate is an entity over which the Bank has significant influence but does not have control or joint control over its financial or operating policies. It is presumed that the entity exercises significant influence when it holds between 20% and 50% of the voting power in the investee. As of December 31, 2021, the Bank had a 50% interest in Desarrollo Inmobiliario Benagil, S.A. which did not reported movements during the year.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### (b) Foreign Currency

Assets and liabilities maintained in foreign currency are converted to the functional currency at the current exchange rate on the reporting date. Gains or losses resulting from foreign currency conversion are reflected in other revenues or other expense accounts in the consolidated statement of income.

##### **Subsidiaries of the Bank**

The financial position and results of all the Bank's subsidiaries that have a functional currency different from the Bank's functional currency are converted into the presentation currency as follows:

- Assets and liabilities: at the exchange rate at the period closing date.
- Revenues and expenses: at the average exchange rate.
- Equity accounts: at the historical exchange rate.

The resulting conversion adjustment is carried directly to a separate account in the "Equity" section, under "other comprehensive loss."

##### (c) Financial assets and liabilities

Financial assets are classified on the date of initial recognition based on the nature and purpose of the financial asset's acquisition.

##### **Classification**

IFRS 9 contains three principal classification categories for financial assets: measured at amortized cost (AC), fair value through other comprehensive income (FVOCI), and fair value through profit or loss (FVTPL). IFRS 9 classification is generally based on the business model in which a financial asset is managed and its contractual cash flows.

At initial recognition, financial assets are classified as measured at AC, FVOCI, or FVTPL.

A financial asset is measured at amortized cost and not at FVTPL if it meets both of the following conditions:

1. The asset is kept within a business model to collect contractual cash flows; and
2. The contractual terms of the financial asset establish specific dates for cash flows that represent payments of solely principal and interest on the outstanding balance.

A debt instrument is measured at FVOCI only if it meets both of the following conditions and has not been designated as FVTPL:

1. The asset is kept within a business model whose objective is achieved by collecting contractual cash flows and selling financial assets and;
2. The contractual terms of the financial asset establish specific dates for cash flows that represent payments of solely principal and interest on the current outstanding balance.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

During the initial recognition of investments in equity instruments not traded, the Bank may elect to irrevocably record subsequent changes in fair value as part of other comprehensive profit and loss in equity. This election is made on an instrument-by-instrument basis.

All financial assets not classified as measured at AC or FVOCI as described above are measured at FVTPL.

In addition, in the initial recognition, the Bank may irrevocably designate a financial asset that meets the measurement requirements at AC or FVOCI to be measured at FVTPL, if doing so, eliminates or significantly reduces an accounting mismatch that may occur if not done. For now, the Bank does not use this option.

A financial asset is classified in one of the referenced categories at the time of its initial recognition.

An embedded derivative where the main contract is a financial contract covered under IFRS 9 is not separated, and instead, the hybrid financial instrument is jointly assessed for classification.

#### ***Business Model Assessment***

The Bank assesses the business models' objectives that hold the financial assets in a portfolio to represent better how each subsidiary manages the business and how management information is reported. The information considered include:

- The policies and objectives stated for each portfolio of financial assets and the operation of these policies in practice. These include whether management's strategy is to collect income from contractual interest; hold a profile of specific interest performance, or coordinate the duration of the financial assets with the liabilities being financed or the expected outgoing cash or through cash flows from the sale of assets;
- How they are evaluated or reported to key management personnel for each Bank subsidiary on portfolio performance.
- The risks that affect the performance of the portfolios (and the financial assets maintained in the business model) and the way those risks are managed;
- How managers of the business are compensated (for example, whether compensation is based on the fair value of the assets managed or the contractual cash flows collected); and,
- The frequency, value, and timing of sales in prior fiscal periods, the reasons for those sales, and expectations about future sales activity. However, the information on sales activity cannot be considered in isolation but rather as part of an assessment of how Bank objectives established for managing financial assets are achieved and how cash flows are realized.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

Financial assets, held or managed for trading and where their performance is evaluated on a fair value basis, are measured at FVTPL, because these are not held to cover contractual cash flows or obtain and sell these financial assets.

#### ***Assessment if contractual cash flows are solely payments of principal and interest***

For purposes of this assessment, “principal” is defined as the fair value of the financial asset at initial recognition. “Interest” is defined as compensation for the time value of money and credit risk associated with holding the current principal for a period of time and for other basic risk from loan agreements and other associated costs (e.g. liquidity risk and administrative costs), as well as the profit margin.

When evaluating whether contractual cash flows are solely payment of principal and interest, the Bank considered the contractual terms of the instrument. This includes an assessment to determine whether the financial asset contains a contractual term that could change the timing or amount of the contractual cash flows in such a way that it does not meet this condition. In making this assessment the Bank considers:

- Contingent events that will change the amount and timing of cash flows;
- Leverage conditions;
- Prepayment and extension terms;
- Terms that limit the Bank to obtain cash flows for specific assets (e.g., unfunded asset agreements); and
- Characteristics that modify the considerations of the time value of money, for example, periodic review of interest rates.

The interest rates on certain consumer and commercial loans are based on variable interest rates that are established at the discretion of the Bank. Variable interest rates are generally established in accordance with practices in each of the countries in which the Group operates, and in accordance with established policies. In these cases, the Bank assesses whether the discretionary characteristic is consistent with the principal and interest-only criterion considering a number of factors which include if:

- Debtors can prepay the loans without significant penalties;
- Competitive market factors ensure that interest rates are consistent among banks; and;
- Any regulatory protection standard in favor of customers in the country requiring banks to treat customers reasonably (e.g., regulated rates).

All consumer and commercial fixed-rate loans contain conditions for prepayment.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

---

#### (3) Summary of Significant Accounting Policies, continued

A prepaid feature is consistent with the solely principal and interest criteria, if the prepayment amount substantially represents unpaid amounts of principal and interest on the amount of outstanding principal, which may include fair compensation for early termination of the contract.

In addition, a prepayment feature is consistent with these criteria, if a financial asset is acquired or originates from a premium or discount to the contractual par amount and the prepayment amount substantially represents the contractual par amount, plus accrued, but unpaid contractual interest (which may include fair compensation for early termination) and the fair value of the prepayment feature is insignificant in the initial recognition.

#### ***Impairment of Financial Assets***

The Bank assesses the impairment of financial assets with an Expected Credit Losses model (ECL). This model requires the application of considerable judgment regarding how changes in economic factors impact ECL, which is determined on a weighted average basis.

The expected credit loss model requires the Bank to measure expected losses and consider forward-looking information, reflecting "an unbiased and probability-weighted amount determined by assessing a range of possible outcomes" and taking into account "reasonable information and supporting it from being available at no cost or undue effort on that date on past events", current conditions, and forecasts of future economic conditions. As widely stated in Note 32 to the consolidated financial statements, the Superintendency of Panama, as well as the Panamanian Executive Branch, issued important regulations to mitigate the impacts on projected cash flows of individuals and companies.

The impairment model applies to the following financial assets that are not measured at FVTPL:

- Debt instruments;
- Lease payments receivable;
- Other accounts receivable;
- Loan portfolio;
- Financial guarantee contracts issued; and
- Loans commitments issued.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

The Bank recognizes a provision for impairment of financial assets at AC and FVOCI in an amount equal to the expected impairment losses in a period of twelve months after the end date of financial statements or during the remaining life of the loan. Expected losses during the remaining life of the loan are the losses expected from all possible impairment events during the expected life of the financial instrument, while expected losses in a twelve-month period are the portion of expected losses arising from impairment events resulting from impairment events that are possible during the twelve months following the date of the report.

Reserves for losses are recognized in an amount equal to the ECL during the life of the asset, except in the following cases, in which the amount recognized is equal to ECL for the 12 months following the measurement date:

- Investments in debt instruments determined to represent low credit risk to the reporting date; and,
- Other financial assets (other than short-term accounts receivable) on which the credit risk has not increased significantly since initial recognition.

Impairment requirements are complex and require estimated judgments and significant assumptions by management, particularly in the following areas:

- Assess whether the credit risk has increased significantly from initial recognition; and;
- Incorporate prospective information in the measurement of expected impairment losses.

#### ***Measuring ECL***

Expected credit loss (ECL) is the estimated weighted probability of credit losses measured as follows:

- Financial assets with no credit impairment to the reporting date: the present value of all contractual cash payments in arrears (for example, the difference between Bank cash flow debt in accordance with the contract and cash flows that the Bank expects to receive);
- Impaired financial assets to the reporting date: the difference between the gross book value and the present value of estimated future cash flows;
- Outstanding loan commitments: the present value of the difference between contractual cash flows owed to the Bank in the event it enforces the commitment and cash flows that the Bank expects to receive; and
- Financially secured contracts: expected payments to reimburse the holder minus any amount the Bank expects to recover.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### *Definition of impairment*

The Bank considers a financial asset to be impaired when:

- It is highly unlikely that the debtor willfully pay its credit obligations to the Bank, without recourse for the Bank to take such actions as enforcing the guarantees (if applicable); or
- The debtor is more than 90-days past-due on any material credit obligation. Overdrafts are considered in arrears once the client has exceeded the established limit, or the established limit is less than the outstanding balance.
- For fixed-income financial instruments, the following concepts, among others, are included:
  - Downgrade on the issuer's credit risk rating;
  - Contractual payments are not made on the due date or in the term period stipulated;
  - There is a virtual certainty of default;
  - Issuer is likely to go bankrupt, or a bankruptcy petition is filed or similar action;
  - The financial asset stops trading in an active market given its financial difficulties.

To assess whether a debtor is impaired, the Bank considers indicators such as:

- Qualitative, e.g., breach of contractual clauses;
- Quantitative, e.g., delinquency status and no payment on another obligation of the same issuer to the Bank; and,
- Based on data developed internally and obtained from external sources.

Inputs used in the assessment of whether financial instruments are impaired, and their importance may vary over time to reflect changes in circumstances.

##### *Significant increase in credit risk*

When determining whether the credit risk of a financial assets has increased significantly since initial recognition, the Bank considers reasonable and sustainable information that is relevant and available without undue cost or effort, including both quantitative and qualitative information and analysis, based on the Bank's historical experience and expert evaluation of the credit, including information with a forward looking projection.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

The Bank expect to identify if there has been a significant increase in the credit risk exposure comparing between:

- The probability of default (PD) during the remaining life of financial instrument at the closing date, with
- The PD during the remaining life at a point in time, which was estimated at initial recognition of exposure.

The assessment of whether the credit risk has increased significantly since initial recognition of a financial asset requires identification of the initial recognition date of the instrument. For certain revolving credit (credit cards, overdrafts, among others), the date of the credit was granted might have been a long period of time. The modification of the contractual terms of a financial asset might affect its evaluation, which is discussed as follow.

In addition to the indicated parameters, in order to monitor cases with financial relief (see Note 5), the Bank has included in its parameters: monitoring of payments made, percentage of payments vs. expected payment, fulfillment of payment agreements, initiative of clients to request an agreement and communication with the Bank.

#### ***Grading by credit risk categories***

The Bank assigns a credit risk grade to each exposure based on a variety of data that is determined to be capable of separating credit exposures into homogeneous risk groups. These risk groups, in turn, must meet the minimum criteria for separating and ordering risk. Credit risk grading is defined using qualitative and quantitative factors indicative of the risk of losses. These factors depend on the nature of the exposure and the type of borrower.

Credit risk grading is defined and calibrated so that the risk of losses increases exponentially as the credit risk is impaired and for the risk of loss between the ratings increases regardless of the portfolio. For example, the difference in the risk of losses between grade satisfactory and special mention is less than the difference between the credit risk between grades special mention and sub-standard.

Each exposure is distributed in a credit risk rating at the time of initial recognition based on available information about the debtor. Exposures are subject to continuous monitoring, which may result in the migration of exposure to a different credit risk rating.

#### ***Generating the Term Structure of the PD***

Credit risk grading are the main input to determine the structure of the PD term for the different exposures. The Bank obtains performance and loss information on the credit risk exposures analyzed by jurisdiction or region, type of product and debtor, as well as the assigned credit risk rating.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

The Bank uses statistical models to analyze the collected data and generate estimates of the probability of impairment during the remaining life of the exposures and how these probabilities of impairment will change as a result of the passage of time.

This analysis includes the identification and calibration of relationships between changes in impairment rates and key macroeconomic factors, as well as an in-depth analysis of certain credit risk factors (for example loan write-offs). For most credits, key economic factors are likely to include gross domestic product growth, changes in market interest rates, and unemployment.

For exposure in specific industries and/or regions, the analysis may be extended to relevant goods and/or real estate prices.

The Bank's approach to preparing forward-looking economic information within its assessment is indicated below:

#### ***Determine whether credit risk has increased significantly***

The Bank has established a general framework that incorporates quantitative and qualitative information to determine whether the credit risk of a financial asset has increased significantly since its initial recognition.

The initial framework aligns with the Bank's internal credit risk management process.

The criteria for determining whether credit risk has increased significantly will vary by portfolio and include limits based on defaults.

The Bank assesses whether the credit risk of a particular exposure has increased significantly since initial recognition if, based on the Bank's quantitative model, the expected probability of credit loss in the remaining life has increased significantly since initial recognition. In determining increased credit risk, the expected credit loss in the remaining life is adjusted for changes in maturities.

In certain circumstances, using the judgment of credit experts and on the basis of relevant historical information, the Bank may determine that an exposure has experienced a significant increase in credit risk if certain qualitative factors can indicate that, and those factors may not be fully captured by quantitative analyses performed periodically. As a limit, the Bank will presume that significant credit risk occurs no later than when the asset is delayed by more than 30 days.

The Bank monitors the effectiveness of the criteria used to identify significant increases in credit risk based on regular reviews to confirm that:

- The criteria are capable of identifying significant increases in credit risk before an exposure is impaired;
- The criteria do not align with the point in time when an asset is more than 30 days past due;

## MULTIBANK INC. AND SUBSIDIARIES

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### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

- Exposures are generally not transferred directly from the PCE 12 months following the measurement of impaired default loans;
- There is no unjustified volatility in the provision for impairment of transfers between the groups of the expected loss in the following twelve months and the expected loss for the remaining life of the loans.

#### ***Modified financial assets***

The contractual terms of the loans may be modified for a number of reasons, including changes in market conditions, client retention and other factors unrelated to an actual or potential impairment of the client's loan.

When the terms of a financial asset are modified and the modification does not result in a derecognition of the asset in the consolidated statement of financial position, the determination of whether the credit risk has significantly increased reflects comparisons of:

- The PD during the remaining life on the date of the balance sheet based on the terms modified with;
- The PD on the estimated remaining life based on the date of initial recognition and the original contractual terms.

The Bank renegotiates loans to customers in financial difficulties to maximize the opportunities to collect and to minimize the probability of default. Under the Bank's renegotiation policies, customers in financial difficulties are given concessions that generally involve a decrease in interest rate, extension of the payment term, reductions in the balances due or a combination of these.

After a follow-up period, the Bank will assess whether, based on its payment capacity and compliance with its obligations, if there are grounds for its classification in a lower risk category or, on the contrary, it should be classified in a higher category.

For financial assets modified as part of the Bank's renegotiation policies, the PD estimate will reflect whether the modifications have improved or restored the Bank's ability to collect interest and principal, and the Bank's prior experiences of similar actions. As part of this process, the Bank evaluates the debtor's compliance with the modified terms of the debt and considers various indicators of the behavior of the debtor or group of modified debtors.

Generally, restructuring indicators are a relevant factor in the increase of credit risk. Consequently, a restructured obligor needs to demonstrate consistent payment behavior over a period of time before it is no longer considered credit impaired or that the PD has decreased such that the provision can be reversed and the credit measured for impairment in a period of twelve months after the reporting date.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### *Inputs in Measuring ECL*

Key inputs in measuring ECL are usually the structure of terms of the following variables:

- Probability of default (PD).
- Loss given default (LGD).
- Exposure at default (EAD).

The above parameters are derived from internal statistical models and other historical information. These models are adjusted to reflect forward-looking information as described below:

PDs are estimated on certain cut-off dates. They are calculated using survival models, based on historical default vectors. If a counterparty or exposure migrates between different ratings, then this will result in a change in the estimated PD for that group. PDs are estimated considering the contractual expiration terms of the exposures and the estimated prepayment rates.

The historical PD is then transformed to a prospective PD, using macroeconomic sensitivity models.

LGD is the magnitude of probable losses if there is a default. The Bank estimates the LGD parameters based on historical loss recovery rates against the defaulted parties. LGD models consider the structure, collateral and the recovery costs of any collateral when there are mortgage guarantees.

For unsecured loans, a cash flow recovery model is used at present value, ordered by vintage. For loans guaranteed with mortgages and/or pledges, a history of the relationship between the sale price of goods available for sale and sold with respect to the balance of the credits is used as a recovery parameter. The calculation is made on a net cost recovery basis, discounted using the effective interest rate of the loan.

EAD represents the expected exposure at the non-compliance event. The Bank derives the EAD from the counterparty's current exposure and potential changes in the current amount allowed under the contract terms including amortization and prepayments for decreasing and revolving exposures with no commitment to disburse. For loan commitments and financial guarantees, the EAD considers the amount disbursed, as well as future potential amounts that could be removed or repaid under the contract, which are estimated to be based on historical issues. Finally, for credit cards, due to its relative nature, the Bank determines the EAD by modeling a percentage of historical utilization over the approved credit limit.

The Bank measures the EAD considering the risk of noncompliance during the maximum contractual period (including options to extend the customer's debt) on which there is an exposure to credit risk, even if, for purposes of risk management, the Bank considers a longer period of time. The maximum contractual period is extended to the date on which the Bank has the right to require payment of a loan or terminate a loan commitment or security given.

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#### (3) Summary of Significant Accounting Policies, continued

For credit card balances the Bank measures EADs over a period greater than the maximum period if the contractual ability of the Bank to demand payments and pay off the commitment does not limit the Bank's exposure to credit losses for the contractual period of the contract. These facilities do not have a fixed term or collection structure and are managed on a collective basis. The Bank can cancel them with immediate effect, but this contractual right is not enforced in the normal day-to-day management, but only when the Bank learns of an increase in credit risk at the level of each loan. This longer period is estimated considering the credit risk management actions that the Bank takes and that serve to mitigate EAD. These measures include a reduction in limits and cancellation of loan contracts.

Where parameter modeling is performed on a collective basis, the financial assets are pooled on the basis of similar risk characteristics that include:

- Type of instrument.
- Credit risk rating.
- Warranty.
- Initial recognition date.
- Remaining term for maturity.
- Debtor's geographical location.

Previous groupings are subject to regular reviews to ensure that exposures of a particular group remain homogeneous.

#### ***Projection of future conditions***

On a quarterly basis, macroeconomic scenarios forecast for twelve months are approved for the six countries where the Bank operates, and they are divided into three categories: upside, base and downside scenario. These scenarios are prepared based on the Bank's macroeconomic simulation model and are complemented by (i) projections from supranational organizations such as the International Monetary Fund, the World Bank, ECLAC, etc. (ii) the macroeconomic program of the Central American central banks and (iii) economists outside the Bank.

- **Base-case scenario:** It goes with current expectations. In the current situation, it contemplates stability in the nominal macroeconomic variables, exchange rate, interest rates, and inflation. Forecasts from other organizations that carry out economic research are used as a reference, for example, the International Monetary Fund, the World Bank and the central banks of each country. External references bring fairness to the exercise.

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#### (3) Summary of Significant Accounting Policies, continued

- **Upside and downside scenarios:** These are the probable macroeconomic scenarios before the realization of some of the main risks associated with each country. They are categorized as upside and downside risks; furthermore, divided between internal and external risks.
- **External Risks:** The Central American countries, being small and open economies, are exposed to the economic performance of the large economies and main trading partners, mainly the United States and Europe. The economic activity of these countries affects the Central American countries in a generalized way, mainly through income from remittances, exports, tourism, and foreign direct investment.
- **Internal Risks:** These are risks specific to each country. They include risks associated with the internal social, political, and economic situation. In the current situation, the risks associated with the performance of governments predominate public finance management, natural disasters, health policies, etc.

The external information includes economic data and publication of projections by government committees, monetary authorities (mainly in the countries where the Bank operates), supranational organizations (such as the Organization for Economic Cooperation and Development, the International Monetary Fund and others), academic projections, private sector, and credit risk rating agencies.

The base case represents the most probable outcome. Other scenarios represent a more optimistic or downside outcome. In addition, the Bank also periodically performs stress tests to calibrate the determination of these other representative scenarios.

#### ***Financial liabilities***

Financial liabilities are listed at amortized cost using the effective interest rate method, except when there are financial liabilities that account for at fair value through profit or loss.

#### ***Recognition, derecognition and measurement***

The Bank regularly recognizes the purchase or sale of financial instruments on the trading date of each negotiation, the date on which the Bank agrees to buy or sell a financial instrument. Financial assets and liabilities are initially recognized at fair value.

Transaction costs are recorded as expenses in the consolidated statement of income when incurred for financial assets and liabilities at fair value with changes in the consolidated statement of income, and they are recorded as part of the initial value of the instrument for assets and liabilities at amortized cost and available for sale securities. Transaction costs are incremental costs incurred to acquire assets or to sell financial liabilities. These include fees, commissions and other concepts paid to agents, brokers, advisors and intermediaries, rates established by regulatory agencies and stock exchanges, as well as taxes and other rights.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

Financial assets are derecognized from the consolidated statement of financial position when the rights to receive cash flows from the investments have expired or have been transferred, and the Bank has substantially transferred all the risks and benefits derived from their ownership.

After initial recognition, all financial assets and financial liabilities classified at amortized cost are measured based on the amortized cost method. Accrued interests are recorded in the interest income or expense account.

#### ***Offsetting of financial instruments***

Financial assets and financial liabilities are offset and the net amount is reported in the consolidated statement of financial position if there is a currently enforceable legal right to offset the recognized amounts and there is an intention to settle on a net basis, or to realize the assets and settle the liabilities simultaneously.

#### ***Presentation of reserve for ECL in the consolidated statement of financial position***

The provision for ECL is presented in the consolidated statement of financial position as follows:

- Financial assets measured at amortized cost: as a deduction from gross book value of the assets;
- Loan commitments and financial guarantee contracts: generally, as a provision; and
- Debt instruments measured at FVOCI: no reserve is recognized for losses in the consolidated statement of financial position since its carrying amount is their fair value. However, the provision for losses is disclosed and recognized in other comprehensive income.

#### (d) *Loans*

Loans are initially measured at fair value plus incremental direct costs; subsequently measured at amortized cost using the effective interest rate method. Unearned interest and commissions are recognized as income during the life of the loan using the effective interest method.

#### (e) *Assets held for sale*

Assets acquired or foreclosed in the settlement of a loan are held for sale and are initially recognized at the lower of the balance of the loan and fair value less selling costs as of the foreclosure date, establishing a new cost basis. After the foreclosure, management conducts periodic assessments and assets are recognized at the lower of carrying value or fair value less costs to sell. Operating income and expenses originated and changes in the provision for the valuation of those assets are included in other operating expenses. The costs related to the maintenance of these properties are included as expenses when incurred.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### (f) Recognition of the most significant income and expenses

###### **Interest income and expenses**

Interest income and expenses are recognized in the consolidated statement of income using the effective interest method. The effective interest rate is the discount rate that exactly equals the estimated cash flows receivable or payable throughout the expected life of the financial instrument or when appropriate (in a shorter period) with the net carrying value of the financial asset or liability. To calculate the effective interest rate, the Bank will estimate cash flows considering all of the contractual conditions of the financial instrument, but not considering future credit losses.

The calculation of the effective interest rate includes all commissions and basis points paid or received that are part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or liability.

###### **Fees and commissions**

Fees and commissions that are part of the effective interest rate in a financial asset or liability instrument are included in the measurement of the effective interest rate.

Other incomes from fees and commissions, including services fees, asset management, sales commissions, loan syndication, among others, are recognized when the corresponding services are provided.

Annual credit card memberships, net of direct card-origination incremental costs, are deferred and amortized by applying the straight-line method during a term of one year. Commissions charged to affiliated commercial establishments are determined based on the amount and type of purchase by the cardholder and are recognized when invoiced.

Other fees and commissions received mainly relating to fees for transactions and services are recognized as income when they are received.

###### **Loyalty programs**

The Bank offers loyalty programs that allow cardholders to earn points that can be redeemed for a variety of awards, including cash, travel and products at a discount. The points are recognized as a separately identifiable component of the initial transaction of credit card consumption income.

The estimated fair value of loyalty programs and those points redeemed are recognized in the commissions account in the consolidated statement of income. The Bank recognizes the points based on the earned points expected to be redeemed and the fair value of the points to be redeemed. The points to be redeemed are estimated based on redemption history, card product type, account transaction activity and the historical performance of the cards.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

(g) *Cash and cash equivalents*

The Bank considers all highly liquid time deposits with maturities of 90 days or less as cash equivalents. Cash and cash equivalents consist of cash, demand deposits at banks, certain securities and deposits that generate interests, with original maturities of 90 days or less.

(h) *Property, furniture, equipment and improvements and depreciation method used*

Property, furniture, equipment and improvements comprise buildings, furniture and improvements used by branches and offices. Property, furniture, equipment and improvements are presented at their historical cost, less accumulated depreciation and amortization, except for land and buildings, which since December 31, 2014, are recognized under the revalued cost method. The historical cost includes the expense directly attributed to the purchase of the assets.

The cost of renewals and improvements is capitalized when they increase the asset's useful life; while repairs and maintenance that do not extend the useful life or improve the asset are recorded in profit or loss during the period in which they are incurred.

Depreciation is calculated on a straight-line basis over the estimated useful lives of the assets. The Bank depreciates amounts with a charge to the period's profit or loss with a credit to the accumulated depreciation account. Land is not depreciated. The estimated useful lives of assets are as follows:

| <u>Category</u>         | <u>Year/Base</u> |
|-------------------------|------------------|
| Buildings               | Up to 60         |
| Furniture and equipment | 3 – 10           |
| Vehicles                | 3 – 7            |
| IT Equipment            | 3 – 7            |
| Leasehold improvements  | 5 – 10           |

The amount equivalent to the depreciation expense associated with the revaluation of buildings is transferred from the equity account of property revaluation reserve to retained earnings as these assets are being used, without affecting profit or loss.

Leasehold improvements are amortized during the lower of the estimated useful life or the term of the lease contract.

Property and equipment are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. The carrying amount of an asset is immediately reduced to its recoverable value if the carrying amount of the asset is greater than the estimated recoverable value. The recoverable amount is the highest between the fair value of the asset less the cost of selling and its value in use. circumstances

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### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### (i) Leases

At the inception of a contract, the Bank assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Bank assesses whether:

- The contract involves the use of an identified asset – this may be specified explicitly or implicitly and must be physically identifiable or represent substantially all of the capacity of a physically identifiable asset. If the supplier has a substantial right of substitution, then the asset is not identified;
- The Bank has the right to obtain substantially all of the economic benefits from use of the asset throughout the period of use; and
- The Bank has the right to direct the use of the asset. The Bank has this right when it has the decision-making rights that are most relevant to changing how and for what purpose the asset is used. In rare cases where the decision about how and for what purpose the asset is used is predetermined, the Bank has the right to direct the use of the asset if either
  - The Bank has the right to operate the asset; or
  - The Bank designed the asset so that predetermines how and for what purpose it will be used.

At inception or on reassessment of a contract that contains a lease component, the Bank assigns the consideration in the contract to each lease component based on their independent relative prices. However, for land and building leases where the Bank is a lessee, the Bank has elected not to separate the non-lease components and to treat the lease and non-lease components as a single component of the lease.

##### i. As a lessee

The Bank recognizes a right-of-use asset and a lease liability at the lease inception date. The right-of-use asset is initially measured at cost, which is the initial amount of the lease liability adjusted for any lease payments made on or before the inception date, plus initial costs incurred and an estimate of the costs to dismantle and dispose of the underlying asset or to restore the underlying asset or its site, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the start date to the end of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of the right-of-use assets are determined on the same basis as those of property, furniture, equipment and improvements. In addition, the right-of-use asset is periodically reduced for impairment losses, if any, and adjusted for possible revaluation of the lease financial liability.

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#### (3) Summary of Significant Accounting Policies, continued

The lease liability is initially measured at the present value of the unpaid lease payments at the inception date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Bank's incremental borrowing rate. The Bank uses its incremental borrowing rate as the discount rate.

The lease payments included in the measurement of the lease liability comprise the following:

- Fixed payments, including essentially fixed payments;
- Variable lease payments that depend on an index or a rate, initially measured using the index or rate as of the start date;
- Amounts expected to be payable under a residual value guarantee; and
- The exercise price under a call option that the Bank may reasonably exercise, lease payments on an optional renewal period if the Bank is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Bank is reasonably certain not to effect early termination.

The lease liability is measured at amortized cost using the effective interest rate method. A remeasurement is made when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Bank's estimate of the amount expected to be paid under a residual value guarantee, or if the Bank changes its assessment of whether it will exercise a purchase option, extension or termination.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Bank presents right-of-use assets that do not meet the definition of investment property in "property, furniture, equipment and improvements" and lease liabilities in "lease liabilities" in the consolidated statement of financial position.

#### **Short-term leases and leases of low-value assets**

The Bank has elected not to recognize right-of-use assets and lease liabilities for short-term machine leases that have a term of 12 months or less and leases of low value assets, including IT equipment. The Bank recognizes the lease payment associated with these leases as an expense on a straight-line basis over the term of the lease.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

##### ii. As a lessor

When the Bank acts as a lessor, it determines at lease inception whether each lease is a finance lease or an operating lease.

To classify each lease, the Bank makes an overall assessment to determine whether the lease transfers substantially all the risks and benefits associated with ownership of the underlying asset. If this is the case, then the lease is a financial lease; if not, then it is an operating lease. As part of this assessment, the Bank considers certain indicators such as whether the lease is for most part of the economic life of the asset.

If an arrangement contains lease and non-lease components, the Bank applies IFRS 15 to allocate the consideration in the contract.

The Bank recognizes lease payments received under operating leases as income on a straight-line basis over the lease term as part of "other income"

##### (j) *Intangible assets*

Intangible assets represent identifiable non-monetary assets and are acquired separately or through a business combination or are generated internally. The Bank's intangible assets are recognized at cost or at fair value and mainly comprised of relations with the depositors, relations with credit card clients, relations with affiliated businesses, technological programs and trade names.

Cash-generating units to which intangible assets have been attributed are periodically analyzed to determine whether they have deteriorated. This analysis is performed at least annually, or whenever there are signs of deterioration.

The amortization expense of intangible assets is presented in the consolidated statement of income as depreciation and amortization expenses.

Trade names are non-amortizable intangible assets.

##### (k) *Investment Properties*

Investment properties are measured initially at cost, including transaction costs. Subsequent to the initial recognition, the investment properties are measured at fair value. Gains and losses arising from changes in the fair value of investment properties are included in the results of the period in which they arise.

An investment property is written off at the time of disposition or when the investment property is permanently withdrawn from use and no future economic benefits are expected from the disposition. Any gain or loss that arises when the property is derecognized (calculated as the difference between the net proceeds of the disposition and the carrying value of the asset) is included as gain or loss in the period in which the property is written off, from the accounting records.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

(l) *Securities Sold under Repurchase Agreements*

The securities bought under resale agreements are transactions of short-term financing with securities guarantee, in which the Bank takes possession of the securities at a discount of the market value and agrees to resell them to the debtor at a future date and at a certain price. The difference between the value of purchase and the future sale price is recognized as income under the effective interest rate method.

Securities received as collateral are not recognized in the financial statement unless there is a breach by the counterparty of the contract, which gives the right to the Bank to take possession of the securities.

(m) *Factoring Receivables*

Factoring consists of the purchase of invoices, which are presented at their principal outstanding value, less unearned interest and commissions, and the allowance for loan losses. These invoices receivable reflect the present value of the contract.

(n) *Deposits, Bonds Payable, Borrowings Received and Negotiable Commercial Papers*

These instruments result from the funds received by the Bank, which are initially measured at fair value, net of transaction costs. Subsequently, they are measured at amortized cost, using the effective interest rate method, except for liabilities that the Bank decides to measure at fair value through profit or loss.

(o) *Financial Guarantees*

Financial guarantees are contracts that require the Bank to make specific payments on behalf of its customers for purposes of reimbursing the guarantee beneficiary, in the event that the customer fails to make payment when due, in accordance with the terms and conditions of the arrangement.

Liabilities arising from financial guarantees are initially measured at fair value, which is amortized over the term of the financial guarantee. Subsequently, the guarantee is carried at the highest amount between the amortized amount and the present value of expected future payments. Financial guarantees are included in the consolidated statement of financial position within other liabilities.

(p) *Derivatives Financial Instruments*

Derivatives are initially recognized at fair value; transaction costs are recognized in income as incurred. After initial recognition, derivatives are valued at fair value and any change is recorded as follows:

a. *Fair Value Hedges*

Derivatives under the fair value method are instruments that hedge the exposure to changes in the fair value of: (a) a portion or the total value of a financial asset or liability recognized in the consolidated statement of financial position, or (b) a firm commitment or probable transaction to be materialized. The change in the fair value of the hedging instrument is recognized in the consolidated statement of income.

## MULTIBANK INC. AND SUBSIDIARIES

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#### (3) Summary of Significant Accounting Policies, continued

If a hedged asset is classified as fair value through other comprehensive income, the revaluation of this category of investments is recorded in equity. Since inception of the hedge relationship, the revaluation of such asset will begin to be recorded in the consolidated statement of income and the revaluation balance, previously recorded in equity, shall be maintained until sale or maturity date of the asset.

If a hedged asset or liability is carried at amortized cost, its carrying value shall be adjusted to reflect the changes in its fair value due to fluctuation in interest rates. These hedged assets and liabilities shall be carried at amortized cost upon termination of the hedging relationship by using the adjusted effective yield rate for the amortization calculation. If the hedged asset carried at amortized cost suffers an impairment, the loss shall be calculated based on the difference between the carrying value, after the adjustment by changes in the fair value of the hedged asset, as a consequence of the hedged risk and the present value of estimated future cash flows, discounted at the recalculated effective interest rate of the item.

#### b. Cash Flow Hedges

Derivative instruments designated for cash flow hedges are instruments that cover the exposure to changes in cash flows associated with a previously recognized asset or liability, or a highly probable forecast transaction. The effective part of any change in the fair value of the hedging instrument is recognized directly in other comprehensive income and presented as a reserve for cash flow hedges within equity, while the ineffective portion of any change in the fair value amount is recognized in the consolidated statement of income. The amounts accumulated in equity are reclassified to the consolidated statement of income in the periods in which the hedging transactions will affect profit or loss.

If the hedge derivative expires or is sold, terminated or exercised, or if the hedge no longer meets the cash flow hedge accounting criteria, or if the hedge designation is revoked, then the hedge accounting is discontinued prospectively and any remaining cumulative gain or loss in equity is recognized in the consolidated statement of income.

If it is considered that the anticipated transaction will not occur, the balance maintained in other comprehensive income will be reclassified immediately to the consolidated statement of income.

#### c. Net Investment Hedges

When a derivative financial instrument or a non-derivative financial liability is designated as the hedging instrument in a hedge of a net investment in a foreign operation, the effective portion of changes in the fair value of the hedging instrument is recognized in other comprehensive income and presented in the foreign currency translation adjustment within equity. Any ineffective portion of the changes in the fair value of the derivative is recognized immediately in the consolidated statement of income. The amount recognized in other comprehensive income will be reclassified to the consolidated statement of income as a reclassification adjustment on the disposal of the foreign operation.

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#### (3) Summary of Significant Accounting Policies, continued

##### d. Other Derivatives

Derivatives not designated as part of a hedging strategy are classified as assets or liabilities at fair value and are recognized in the consolidated statement of financial position at their fair value. Changes in the valuation of these derivatives are recorded in the consolidated statement of income.

##### (q) *Income Tax*

Tax expense for the period includes current and deferred taxes. Taxes are recognized in the consolidated statement of income, insofar as they refer to items recognized in the consolidated statement of income or directly in equity.

The current tax expense is calculated based on the laws enacted on the balance sheet date in the countries where the parent company and its subsidiaries operate, and where they generate positive taxable bases. The Bank's management periodically assesses the assumptions taken in tax returns regarding situations in which applicable tax regulation is subject to interpretation, and when necessary, recognizes provisions for the amounts expected to be paid to the tax authorities.

Deferred taxes are recognized for the temporary differences that arise between the tax bases of assets and liabilities and their carrying amounts in the consolidated financial statements. However, deferred tax liabilities are not recorded if they arise from the initial recognition of goodwill; deferred taxes are not recognized if they arise from an asset or liability in a transaction, other than a business combination, that at the time of the transaction does not affect the accounting results nor taxable income or loss. Deferred tax is determined using tax rates (and laws) enacted on the balance sheet date and expected to be applicable when the corresponding deferred tax asset is realized, or the liability is settled.

Deferred tax assets are recognized only to the extent that it is probable that future economic tax benefits will be available with which to offset the temporary differences.

Deferred taxes are recognized over temporary differences that arise from investments in subsidiaries and associates, except for those deferred tax liabilities for which the Bank can control the date on which the temporary differences will be reversed, and it is likely that they will not be reversed in the near future. Deferred tax assets are recognized in deductible temporary differences that arise from investments in subsidiaries only to the extent that it is likely that the temporary differences will be reversed in the future, and there is a sufficient future taxable income against which the temporary differences can be used.

Deferred tax assets and deferred tax liabilities are set off only if there is a legally recognized right to offset the current tax assets with the current tax liabilities and when the deferred tax assets and deferred tax liabilities are derived from income tax corresponding to the same tax authority, and the authority allows the Bank to pay or receive a single amount that settle the existing net balance.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

(r) *Employee benefits*

The Bank is subject to the labor laws where it operates. The Bank provides an employment benefit when such benefit is related to employee services already provided, the employee has earned the right to receive the benefit, the benefit payment is probable, and the amount of such benefit can be estimated.

(s) *Trust Operations and Securities Management*

Trust contracts and custody of securities are not considered part of the Bank, and accordingly, such securities and their corresponding income are not included in these consolidated financial statements. It is the obligation of the Bank to manage and safeguard the assets under contract and independently of its equity.

The Bank charges a fee for the management of trust contracts and custody of securities, which is paid according to agreements between the parties. These fees are recognized as income according to the terms of the contracts either monthly, quarterly or annually on an accrual basis.

(t) *Insurance Operations*

Insurance arrangements correspond to those arrangements whereby the Bank assumes the significant insurance risk of a counterparty (the insurer), committing to compensate the policyholder or other beneficiary when an uncertain future event (the insured event) adversely affects the policyholder or beneficiary. By general rule, the Bank determines if the arrangement has a significant insurance risk by comparing premiums collected for benefits to be paid if the insured event occurs. An insurance arrangement might also transfer financial risks. Insurance arrangements are maintained for the rest of their effective term, notwithstanding if the insurance risk significantly decreases, until all the risks and obligations terminate or expire. During the normal course of operations, the Bank has entered into reinsurance arrangements with reinsurance companies.

The reinsurance payable corresponds to the portion of premiums generated by sharing the risks. This sharing is agreed in the reinsurance arrangements; however, reinsurance arrangements do not release the Bank from contracted obligations, retaining overall responsibility for the policyholders or beneficiaries. The reinsurance receivable represents the balance of the amounts receivable from reinsurance companies originating from events occurred, whereby it assumes the indemnity on behalf of the policyholder, and for the reinsurances accepted by other insurance companies. The amounts expected to be recovered from reinsurance companies are recognized in conformity with the terms and conditions included in the arrangements entered into by both parties.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

Any gain or loss from the reinsurance arrangement is recognized in the consolidated statements of profit or loss at the inception of the arrangement and they are not amortized. Income and expenses from insurance operations are recorded as follows:

Premiums receivables are recognized when the insurance policy is issued. Income from insurance premiums corresponding to the period contracted in the policy is recognized upon the inception of the insurance without considering the payment status of the premium. Insurance begins with the acceptance of the insurance request submitted by the client and collection of the premium, which may be fractioned or deferred when collected in one single installment, during the term of the policy. Expenses from reinsurance and commissions and other income and expenses related to the policy issuance are recognized upon recognition of income from insurance premiums.

(u) *Preferred Shares*

The preferred shares are classified as part of its equity because the Bank has full discretionary power to decide on their redemption and declare dividends. Payment of dividends is deducted from retained earnings.

(v) *Segment Information*

An operating segment is a component of the Bank, whose operating results are reviewed on a regular basis by Management to make decisions about resources allocated to each segment and assess its performance, and for which financial information is available.

(w) *Spin off Net Assets*

The Bank derecognizes the assets and liabilities determined at the time of the spin off for the purposes of transferring them to a new entity. The net value of the asset spun off will be reflected by decreasing undistributed profits in the statement of changes in equity.

(x) *Comparative Information*

Some figures from December 31, 2020 were reclassified to make their presentation uniform to that of the consolidated financial statements of 2021.

(y) *Fair value estimates*

The fair value of a financial asset or liability is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (exit price).

The different hierarchy levels have been defined as follows:

- Level 1 - Quoted prices in active markets without adjustments for identical assets or liabilities that the Bank can access at the measurement date.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

- Level 2 - Inputs other than quoted prices included in Level 1 that are observable, either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using quoted prices in active markets for similar instruments, quoted prices for identical or similar instruments in markets that are not active and other valuation techniques where significant data inputs are directly or indirectly observable in the market.
- Level 3 - Unobservable inputs for the asset or liability. This category includes all instruments where the valuation technique includes unobservable inputs and these have a significant effect on the fair value measurement. This category also includes instruments that are valued based on quoted prices for similar instruments for which we must make significant adjustments using unobservable inputs, assumptions or adjustments in which no observable or subjective data are used when there are differences between the instruments.

A market is considered active if quoted prices are readily and regularly available from an exchange, financial intermediaries, a sector institution, pricing service or regulatory agency, and those prices reflect actual market transactions with sufficient frequency and volume to provide pricing market information.

The fair value of a demand deposit is not less than the amount to be paid when it becomes payable, discounted from the first date on which payment may be required.

The Bank recognizes transfers between levels of the fair value hierarchy at the end of the period during which the change occurred.

#### (z) *Transactions between entities under common control*

Transfers of assets between entities under common control, including transactions with intermediate holding companies, are initially recorded at book value of the Bank transferring the assets at the date of transfer. If the carrying amount of the assets and liabilities transferred differs from the historical cost of the Parent Company of entities under common control, then the Bank receiving the assets and liabilities will recognize them at the historical cost of the Parent Bank.

The Bank enters into transactions with related parties, which according to the internal policies of the Bank, are carried out at market conditions.

#### (aa) *New International Financial Reporting Standards ("IFRSs") not yet adopted*

A number of new standards and amendments to standards are effective for annual periods beginning January 1, 2022 and early application is permitted; however, the Bank has not early adopted the new and modified standards when preparing the consolidated financial statements as of December 31, 2021.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

The following new and amended standards are not expected to have a significant impact on the Bank's consolidated financial statements:

- IFRS 17 Insurance Contracts and amendments to IFRS 17 Insurance contracts.
- Onerous contracts – Cost of fulfilling a contract (amendments to IAS 37)
- Property, Plant and Equipment: Proceeds before intended use (amendments to IAS 16)
- Reference to the conceptual framework (amendments to IFRS 3).
- Classification of liabilities as current or non-current (amendments to IAS 1)

#### (bb) *Benchmark reform interest rates*

In March 2021, the Financial Conduct Authority (FCA), as a regulator of ICE (the authorized administrator of LIBOR), announced that after December 31, 2021 the setting of LIBOR for US dollars for a week or two months will no longer be provided or will no longer be representative.

The remaining US dollars benchmark rate will no longer be provided or representative after June 30, 2023.

A fundamental overhaul of the world's major interest rate benchmarks is being conducted on the, which replaces some Interbank Offered Rates (IBORs) with alternative near-risk-free rates (referred to as "IBORs"). reform'). The Bank has significant exposure to LIBOR on its financial instruments, which are being modified as part of these market initiatives.

The main risks to which the Bank has been exposed as a result of the IBOR reform are operational. For example, the renegotiation of loan contracts through bilateral negotiation with corporate clients, the update of contractual terms in corporate and consumer clients, the update of systems that use IBOR curves, and the review of operational controls related to reform and regulatory risks. Financial risk is predominantly limited to interest rate risk.

The Bank established a Commission that reports to ALICO to manage the transition to alternative reference rates. The Commission's objectives include assessing whether financial assets and/or liabilities should be amended as a result of IBOR reform, and how to manage communication about IBOR reform with counterparties. The Commission reports to the Executive Committee on a regular basis and collaborates with other business functions as needed. Additionally, it provides periodic reports on the Bank's operations ALICO and the treasuries to support interest rate risk management.

For contracts indexed to an IBOR that expire after the expected discontinuance of the IBOR rate, the Commission has established policies to modify the contractual terms. These amendments include the addition of clauses in the contracts that determine the applicable rate or calculation mechanism once the reference IBOR rate is not published ("fallback" clauses, according to the industry term in English) or the replacement of the rate IBOR with an alternative reference rate.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (3) Summary of Significant Accounting Policies, continued

The Bank has been applying a management policy that consumer loans, such as mortgages, personal, and car loans, are modified in a uniform manner, and custom-made products as they progress, such as corporate loans, are modified in bilateral negotiations with the counterparties.

The Bank monitors the progress of the transition away from IBOR to new reference rates by reviewing the total amounts of contracts that have yet to transition to an alternative reference rate and the amount of such contracts that include an adequate fallback clause. The Bank considers that a contract has not yet transitioned to an alternative reference rate (and it is known as an “unreformed contract”) when the interest under the contract is indexed to a reference rate that is still subject to IBOR reform, even if it includes a fallback clause that deals with the cessation of IBOR.

As of December 31, 2021, the reform of the IBOR on the operations in which the Bank has any exposure has not been completed. The following table shows the IBOR rates in which the Bank has exposure, the main reference rates to which these exposures have been or are being transferred, and the status of transition:

Our activities for the transition away from and discontinuance of LIBOR are currently under development, and by 2021, they were focused on the conversion of existing contracts based on LIBOR to other alternative reference rates through:

| <u>Currency</u> | <u>Reference IBOR rate prior to the reform</u> | <u>Post-reform reference</u> | <u>2021</u> | <u>2020</u> |
|-----------------|--|------------------------------|-------------|-------------|
| USD             | USD LIBOR – 1 month                            | BSBY / TERM SOFR             | In process  | In process  |
| USD             | USD LIBOR – 3 months                           | BSBY / TERM SOFR             | In process  | In process  |
| USD             | USD LIBOR – 6 months                           | BSBY / TERM SOFR             | In process  | In process  |
| USD             | USD LIBOR – 12 months                          | BSBY / TERM SOFR             | In process  | In process  |

The Bank ceased to originate loan operations referenced to LIBOR rates in the fourth quarter of 2021. Likewise, it has begun the modification of the financial assets contracts associated with the LIBOR rate, and incorporated fallback clauses in some existing contracts. Likewise, it temporarily opted to originate loan operations based on a fixed rate.

In the medium term, the Bank expects to originate loan operations referenced to the CME TERM SOFR reference rate, published by the Chicago Mercantile Exchange (CME). The Bank opted for this rate in light of the recommendation made to the market by the Alternative Reference Rates Committee, a technical entity made up of different market participants and regulators to lead this transition process. The Bank constantly monitors the TERM SOFR reference rate, and estimates to migrate and/or originate loan operations with reference to said rate before June 2023.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (3) Summary of Significant Accounting Policies, continued

The following tables show the amounts of unrefined financial assets and those with appropriate fallback clauses as of December 31, 2021 and December 31, 2020. The amounts of investment securities are shown at their book values and the amounts of loans are shown at their gross book values.

|                          | 2021                             |  |  | 2020                             |  |  |
|--------------------------|----------------------------------|--|--|----------------------------------|--|--|
|                          | Total value of indexed contracts | Total value of indexed contracts with maturity greater than June, 2023 | Total value of contracts with fallback clauses | Total value of indexed contracts | Total value of indexed contracts with maturity greater than June, 2023 | Total value of contracts with fallback clauses |
| Investment in securities | 40,140,827                       | 39,529,563   | 0  | 45,512,301                       | 40,224,683   | 0  |
| <b>Loans</b>             |                                  |  |  |                                  |  |  |
| Corporate                | 48,391,898                       | 20,087,892   | 0  | 75,974,720                       | 1,560,000  | 0  |
| Mortgages                | 560,274                          | 560,274  | 0  | 571,221                          | 571,221  | 0  |
| Cars                     | 962,205                          | 862,367  | 0  | 1,823,251                        | 1,606,234  | 0  |
| <b>Total Loans</b>       | <u>49,914,377</u>                | <u>21,510,533</u>  | <u>0</u>                                       | <u>78,369,192</u>                | <u>3,737,455</u>   | <u>0</u>                                       |

The following tables show the amounts of unrefined financial liabilities and those with appropriate fallback clauses as of December 31, 2021 and December 31, 2020. The amounts are shown at their book values.

|                       | 2021                             |  |  | 2020                             |  |  |
|-----------------------|----------------------------------|--|--|----------------------------------|--|--|
|                       | Total value of indexed contracts | Total value of indexed contracts with maturity greater than June, 2023 | Total value of contracts with fallback clauses | Total value of indexed contracts | Total value of indexed contracts with maturity greater than June, 2023 | Total value of contracts with fallback clauses |
| Financial obligations | 640,585,536                      | 96,372,132   | 191,788,796                                    | 335,860,398                      | 77,582,270   | 160,000,000                                    |
| Hedging derivative    | 20,500,000                       | 0  | 20,500,000                                     | 20,500,000                       | 0  | 20,500,000                                     |

### (4) Risk Management

Risk management is a fundamental part of the Bank. It has an infrastructure to comprehensively manage risks, in order to ensure a responsible and sustainable growth in time, to maintain the confidence of its stakeholders, and to assure with reasonable certainty the fulfillment of its short, medium and long-term goals, through a balance between meeting objectives and taking risks, in line with the corporate strategy.

#### **Classification of financial assets**

See the classification under IFRS 9 in accounting policies in Note 3 (c).

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The following table provides a reconciliation between line items in the consolidated statement of financial position and categories of financial instruments.

| <u>December 31, 2021</u>                     | <u>Designated<br/>FVTPL – debt<br/>instruments</u> | <u>Designated<br/>FVTPL - equity<br/>instruments</u> | <u>FVOCI - debt<br/>instruments</u> | <u>AC</u>            | <u>Total</u>         |
|--|--|--|-------------------------------------|----------------------|----------------------|
| Cash, cash equivalents and deposits in banks | 0  | 0  | 0                                   | 183,680,359          | 183,680,359          |
| Investments at fair value                    | 37,001,221   | 2,018,397  | 781,960,638                         | 94,905,751           | 915,886,007          |
| Loans at amortized costs                     | 0  | 0  | 0                                   | 3,418,217,784        | 3,418,217,784        |
| Other accounts receivable                    | 0  | 0  | 0                                   | 122,448,684          | 122,448,684          |
| <b>Total financial assets</b>                | <u>37,001,221</u>                                  | <u>2,018,397</u>                                     | <u>781,960,638</u>                  | <u>3,819,252,578</u> | <u>4,640,232,834</u> |

  

| <u>December 31, 2020</u>                     | <u>Designated<br/>FVTPL – debt<br/>instruments</u> | <u>Designated<br/>FVTPL - equity<br/>instruments</u> | <u>FVOCI - debt<br/>instruments</u> | <u>AC</u>            | <u>Total</u>         |
|--|--|--|-------------------------------------|----------------------|----------------------|
| Cash, cash equivalents and deposits in banks | 0  | 0  | 0                                   | 202,808,420          | 202,808,420          |
| Investments at fair value                    | 42,854,731   | 1,964,603  | 927,081,358                         | 81,368,722           | 1,053,269,414        |
| Loans at amortized costs                     | 0  | 0  | 0                                   | 3,174,789,806        | 3,174,789,806        |
| Other accounts receivable                    | 0  | 0  | 0                                   | 119,078,274          | 119,078,274          |
| <b>Total financial assets</b>                | <u>42,854,731</u>                                  | <u>1,964,603</u>                                     | <u>927,081,358</u>                  | <u>3,578,045,222</u> | <u>4,549,945,914</u> |

As of December 30, 2021, and December 31, 2020, all financial liabilities held by the Bank are classified at amortized cost.

The Bank is exposed to the following risks from financial instruments:

- Credit risk,
- Liquidity risk,
- Market risk and
- Operational risk.

For the management of these risk, an organizational framework based on current regulations in the region on risk management has been defined. This framework includes policies, procedures and a human and technical infrastructure to identify, analyze and assess risks, as well as to set adequate limits and controls, monitor risk management and compliance with defined limits. These policies and risk management systems are periodically reviewed, updated and reported to the respective committees, to ensure they reflect changes in market conditions, products and services offered.

Through its management procedures and standards, the Bank aims to develop a disciplined and constructive control environment where all employees understand their roles and duties.

The periodic oversight and management of risks is conducted through the following corporate governance bodies, established both regionally and in the countries where the Bank operates: Committee of Comprehensive Risk Management, Assets and Liabilities Committee (ALICO), Compliance Committee, Credit Committee, and Audit Committee.

#### (a) Credit Risk

This is the risk of financial loss faced by the Bank when a client or counterparty fails to meet their contractual obligations, and is mainly originated from deposits, investments in securities and loans receivable.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (4) Risk Management, continued

To mitigate credit risk, risk management policies follow established processes and controls for the approval of loans or credit facilities. The Bank structures acceptable credit risk levels by setting limits on the amount of risk that is assumed in relation to one borrower, or group of borrowers, and geographic segment. These credits are constantly controlled and subject to periodic review.

Exposure to credit risk is managed through a periodic analysis of the borrowers' or potential borrowers' capacity to pay principal and interest. Exposure to credit risk is also mitigated in part through collateral, corporate and personal guarantees.

Credit is managed through policies that have been clearly defined by the Board of Directors and they are reviewed and modified periodically based on changes and expectations in the market where the Bank operates, regulations and other factors considered while preparing these policies.

The Bank uses a series of credit reports to assess its portfolio's performance, provision requirements and specially to anticipate events that could affect its debtor's condition in the future.

##### *Establishing Authorization Limits:*

Approval limits for credits are established depending on the percentage that each amount represents of the Bank's equity. These limit levels are submitted before the consideration of the Risk Committee and ratified by the Board of Directors.

##### *Exposure Limits:*

In order to limit the exposure, maximum limits have been established for an individual debtor or economic group, based on the Bank's capital funds

##### *Concentration Limits:*

In order to limit concentration per activity or industries, exposure limits have been approved based on capital distribution and the strategic orientation to be given to the loan portfolio.

Furthermore, the Bank has limited its exposure to different geographies through the country risk policy, in which it has defined countries where it would like to have exposure based on the Bank's strategic plan; also, credit and investment exposure limits have been implemented in such countries, based on their credit risk rating and the approved risk appetite.

##### *Policy Compliance Review:*

Each business unit is responsible for the quality and performance of their loan portfolios, as well as for the control and monitoring of risks. However, through Loan Management and Control, the debtor's financial position and payment capacity are periodically assessed. For loans that are not individually material, monitoring is made through delinquency ranges as observed in their installment payments, and the characteristics of such portfolios.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (4) Risk Management, continued

In relation to investments, the Bank has a regional guideline that defines the general profile that the investment portfolio must have and establishes two large levels of maximum limits to control the exposure of investments: limit at the level of country risk and risk of issuer. Country risk limits are established based on an internal rating scale and measured as percentages of the Bank's equity or as absolute amounts. In addition, the guideline includes the attributions and approval schemes for new limits or increases to existing ones. Additionally, the Group maintains other internal guidelines approved by ALICO and ratified by the Board of Directors.

Compliance with this guideline is monitored daily by the Market Risk and Liquidity Vice-presidency, part of the Comprehensive Risk Management area, which monitors all transactions to identify any acquisition or purchase outside the parameters and immediately notifies the originating area.

The Board of Directors has delegated the responsibility of managing credit risk to the Credit Committee and Assets and Liabilities Committee (ALICO); both periodically monitor the financial condition of the respective debtors and issuers that represent a credit risk for the Bank.

#### ***Information on the portfolio's quality***

##### *Quality of the portfolio of bank deposits*

The Bank maintains deposits in banks for \$161,716,460 as of December 2021 (December 31, 2020: \$182,220,963). Deposits are maintained at central banks and other financial institutions, most of which have AA to BB risk ratings, (December 31, 2020: AA to BB) based on Standard & Poor's, Moody's, and/or Fitch Ratings. On the total amount of deposits.

Securities under resale agreements are mostly classified based on the ratings assigned by Standard & Poor's, Moody's, and/or Fitch Ratings.

##### *Quality of the investment portfolio at fair value*

The Bank segregates the investment portfolio into investments at FVTPL, investments at AC and investments at FVOCI. As of December 30, 2021, investments amounted to \$915,886,007 (December 31, 2020: \$1,053,269,414).

As December 30, 2021, the other assets at FVTPL includes common stocks and mutual funds for \$21,185,348 (December 31, 2020: \$21,795,592) which are excluded of the following risk analyzes.

- Investments at FVTPL  
The credit quality of investments is monitored according to the international risk rating of the issuer provided by Standard & Poor's, Moody's, and/or Fitch Ratings.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The following table summarizes investments at FVTPL categories:

|                                       | December 31,<br>2021 | December 31,<br>2020 |
|---------------------------------------|----------------------|----------------------|
| <b>Governments and agencies</b>       |                      |                      |
| BBB                                   | 15,799,761           | 21,043,039           |
| <b>Total governments and agencies</b> | 15,799,761           | 21,043,039           |
| <b>Corporate</b>                      |                      |                      |
| Sin calificación                      | 16,112               | 16,100               |
| <b>Total Corporate</b>                | 16,112               | 16,100               |
| <b>Total investments at FVTPL</b>     | 15,815,873           | 21,059,139           |

- Investments at FVOCI

The following table summarizes the investments at FVOCI categories:

|                                       | December 31, 2021 |   |                                  | December 31, 2020 |   |                                  |
|---------------------------------------|-------------------|---|----------------------------------|-------------------|---|----------------------------------|
|                                       | 12 months ECL     | Lifetime ECL<br>- without<br>impairment | Total<br>investments<br>at FVOCI | 12 months ECL     | Lifetime ECL<br>- without<br>impairment | Total<br>investments<br>at FVOCI |
| <b>Governments and agencies</b>       |                   |   |                                  |                   |   |                                  |
| AAA                                   | 80,443,260        | 0                                       | 80,443,260                       | 54,880,955        | 0                                       | 54,880,955                       |
| AA+                                   | 323,625,542       | 0                                       | 323,625,542                      | 520,317,005       | 0                                       | 520,317,005                      |
| A+                                    | 0                 | 0                                       | 0                                | 1,041,330         | 0                                       | 1,041,330                        |
| BBB                                   | 271,918,014       | 0                                       | 271,918,014                      | 200,944,795       | 0                                       | 200,944,795                      |
| BB+ a B-                              | 7,536,562         | 7,035,397                               | 14,571,959                       | 68,319,778        | 6,884,547                               | 75,204,325                       |
| <b>Total Governments and agencies</b> | 683,523,378       | 7,035,397                               | 690,558,775                      | 845,503,863       | 6,884,547                               | 852,388,410                      |
| <b>Corporate</b>                      |                   |   |                                  |                   |   |                                  |
| A+                                    | 15,059,604        | 0                                       | 15,059,604                       | 0                 | 0                                       | 0                                |
| BBB                                   | 25,888,532        | 0                                       | 25,888,532                       | 19,325,161        | 0                                       | 19,325,161                       |
| BBB-                                  | 32,853,282        | 0                                       | 32,853,282                       | 18,737,649        | 0                                       | 18,737,649                       |
| BB+ a B                               | 8,552,713         | 9,047,732                               | 17,600,445                       | 25,290,946        | 11,339,192                              | 36,630,138                       |
| <b>Total Corporate</b>                | 82,354,131        | 9,047,732                               | 91,401,863                       | 63,353,756        | 11,339,192                              | 74,692,948                       |
| <b>Total</b>                          | 765,877,509       | 16,083,129                              | 781,960,638                      | 908,857,619       | 18,223,739                              | 927,081,358                      |
| <b>Allowance for ECL</b>              | 307,966           | 934,300                                 | 1,242,266                        | 1,453,667         | 899,617                                 | 2,353,284                        |

Debt instruments measured at VRCOUI as of December 31, 2021 and December 31, 2020: they are up to date in their payments.

- Investment in AC

The following table summarizes the AC investment portfolio ratings:

|                                       | December 31, 2021 |   |                                  | December 31, 2020 |   |                                  |
|---------------------------------------|-------------------|---|----------------------------------|-------------------|---|----------------------------------|
|                                       | 12 months ECL     | Lifetime ECL<br>- without<br>impairment | Total<br>investments<br>at FVOCI | 12 months ECL     | Lifetime ECL<br>- without<br>impairment | Total<br>investments<br>at FVOCI |
| <b>Governments and agencies</b>       |                   |   |                                  |                   |   |                                  |
| BB+ a BB-                             | 0                 | 0                                       | 0                                | 0                 | 9,703,791                               | 9,703,791                        |
| <b>Total Governments and agencies</b> | 0                 | 0                                       | 0                                | 0                 | 9,703,791                               | 9,703,791                        |
| <b>Corporate</b>                      |                   |   |                                  |                   |   |                                  |
| BBB                                   | 5,483,230         | 0                                       | 5,483,230                        | 0                 | 0                                       | 0                                |
| Rango BB+ a B-                        | 39,153,685        | 28,875,030                              | 68,028,715                       | 54,713,016        | 16,951,915                              | 71,664,931                       |
| Sin calificación                      | 3,578,255         | 17,815,551                              | 21,393,806                       | 0                 | 0                                       | 0                                |
| <b>Total Corporate</b>                | 48,215,170        | 46,690,581                              | 94,905,751                       | 54,713,016        | 16,951,915                              | 71,664,931                       |
| <b>Total</b>                          | 48,215,170        | 46,690,581                              | 94,905,751                       | 54,713,016        | 26,655,706                              | 81,368,722                       |
| <b>Allowance for ECL</b>              | 180,500           | 2,312,808                               | 2,493,308                        | 831,307           | 857,344                                 | 1,688,651                        |

The AC investment as of December 31, 2021 are up to date in their payments.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

#### Quality of the loan portfolio

Note 3 (c) contains an explanation of the measurement of the quality of financial instruments, which include the loan portfolio.

The following table presents the loan portfolio and the debt commitments and guarantee according to its risk category, in accordance with the grading used for each year indicated:

| <u>December 31, 2021</u>                   | <u>12 months<br/>ECL</u> | <u>Lifetime ECL<br/>- credit<br/>unimpaired</u> | <u>Lifetime ECL<br/>- credit<br/>impaired</u> | <u>Total</u>         |
|--|--------------------------|---|---|----------------------|
| <b>Corporate</b>                           |                          |   |   |                      |
| Satisfactory                               | 1,483,687,153            | 56,708,078                                      | 0   | 1,540,395,231        |
| Special mention                            | 0                        | 143,407,569                                     | 0   | 143,407,569          |
| Sub-standard                               | 0                        | 0   | 66,638,019                                    | 66,638,019           |
| Doubtful                                   | 0                        | 0   | 30,422,199                                    | 30,422,199           |
| Loss                                       | 0                        | 0   | 38,578,029                                    | 38,578,029           |
| <b>Gross amount</b>                        | <u>1,483,687,153</u>     | <u>200,115,647</u>                              | <u>135,638,247</u>                            | <u>1,819,441,047</u> |
| Allowance for ECL                          | <u>(8,114,361)</u>       | <u>(9,796,942)</u>                              | <u>(16,790,707)</u>                           | <u>(34,702,010)</u>  |
| <b>Net amount</b>                          | <u>1,616,809,770</u>     | <u>67,517,219</u>                               | <u>107,515,368</u>                            | <u>1,791,842,357</u> |
| <b>Small Company</b>                       |                          |   |   |                      |
| Satisfactory                               | 48,253,763               | 33,981,598                                      | 0   | 82,235,361           |
| Special mention                            | 0                        | 1,163,485                                       | 0   | 1,163,485            |
| Sub-standard                               | 0                        | 0   | 1,984,762                                     | 1,984,762            |
| Doubtful                                   | 0                        | 0   | 777,521                                       | 777,521              |
| Loss                                       | 0                        | 0   | 1,681,023                                     | 1,681,023            |
| <b>Gross amount</b>                        | <u>48,253,763</u>        | <u>35,145,083</u>                               | <u>4,443,306</u>                              | <u>87,842,152</u>    |
| Allowance for ECL                          | <u>(807,250)</u>         | <u>(2,364,134)</u>                              | <u>(1,031,451)</u>                            | <u>(4,202,835)</u>   |
| <b>Net amount</b>                          | <u>47,446,513</u>        | <u>32,780,949</u>                               | <u>3,411,855</u>                              | <u>83,639,317</u>    |
| <b>Mortgage</b>                            |                          |   |   |                      |
| Satisfactory                               | 419,453,844              | 117,048,995                                     | 0   | 536,585,839          |
| Special mention                            | 1,288,474                | 205,736,350                                     | 0   | 207,024,824          |
| Sub-standard                               | 0                        | 0   | 2,281,346                                     | 2,281,346            |
| Doubtful                                   | 0                        | 0   | 2,803,446                                     | 2,803,446            |
| Loss                                       | 0                        | 0   | 7,387,557                                     | 7,387,557            |
| <b>Gross amount</b>                        | <u>420,825,318</u>       | <u>322,785,345</u>                              | <u>12,472,349</u>                             | <u>756,083,012</u>   |
| Allowance for ECL                          | <u>(1,098,807)</u>       | <u>(13,532,157)</u>                             | <u>(1,141,575)</u>                            | <u>(15,772,539)</u>  |
| <b>Net amount</b>                          | <u>419,726,511</u>       | <u>309,253,188</u>                              | <u>11,330,774</u>                             | <u>740,310,473</u>   |
| <b>Personal banking</b>                    |                          |   |   |                      |
| Satisfactory                               | 403,134,597              | 35,715,721                                      | 2,379   | 438,852,697          |
| Special mention                            | 35,503                   | 19,108,610                                      | 1,563   | 19,145,676           |
| Sub-standard                               | 0                        | 0   | 1,131,541                                     | 1,131,541            |
| Doubtful                                   | 0                        | 0   | 871,294                                       | 871,294              |
| Loss                                       | 0                        | 0   | 2,057,618                                     | 2,057,618            |
| <b>Gross amount</b>                        | <u>403,170,100</u>       | <u>54,824,331</u>                               | <u>4,064,395</u>                              | <u>462,058,826</u>   |
| Allowance for ECL                          | <u>(1,694,455)</u>       | <u>(4,530,154)</u>                              | <u>(1,224,119)</u>                            | <u>(7,448,728)</u>   |
| <b>Net amount</b>                          | <u>401,475,645</u>       | <u>50,294,177</u>                               | <u>2,840,276</u>                              | <u>454,610,098</u>   |
| <b>Vehicles</b>                            |                          |   |   |                      |
| Satisfactory                               | 165,226,604              | 64,263,832                                      | 0   | 229,490,436          |
| Special mention                            | 2,169,362                | 75,816,802                                      | 7,369   | 77,993,533           |
| Sub-standard                               | 0                        | 0   | 431,736                                       | 431,736              |
| Doubtful                                   | 0                        | 0   | 250,215                                       | 250,215              |
| Loss                                       | 0                        | 0   | 214,858                                       | 214,858              |
| <b>Gross amount</b>                        | <u>167,395,966</u>       | <u>140,080,634</u>                              | <u>904,178</u>                                | <u>308,380,778</u>   |
| Allowance for ECL                          | <u>(818,136)</u>         | <u>(4,623,683)</u>                              | <u>(261,900)</u>                              | <u>(5,703,719)</u>   |
| <b>Net amount</b>                          | <u>166,577,830</u>       | <u>135,456,951</u>                              | <u>642,278</u>                                | <u>302,677,059</u>   |
| <b>Credit Card</b>                         |                          |   |   |                      |
| Satisfactory                               | 37,687,426               | 4,175,427                                       | 87,210  | 41,950,063           |
| Special mention                            | 0                        | 10,012,378                                      | 555,830                                       | 10,568,208           |
| Doubtful                                   | 0                        | 975,873   | 0   | 975,873              |
| Loss                                       | 0                        | 0   | 10,049,893                                    | 10,049,893           |
| <b>Gross amount</b>                        | <u>37,687,426</u>        | <u>15,163,678</u>                               | <u>10,692,933</u>                             | <u>63,544,037</u>    |
| Allowance for ECL                          | <u>(688,141)</u>         | <u>(3,827,881)</u>                              | <u>(6,786,215)</u>                            | <u>(11,302,237)</u>  |
| <b>Net amount</b>                          | <u>36,999,285</u>        | <u>11,335,797</u>                               | <u>3,906,718</u>                              | <u>52,241,800</u>    |
| <b>Net carrying amount, net of reserve</b> | <u>2,547,798,576</u>     | <u>729,439,767</u>                              | <u>140,979,441</u>                            | <u>3,418,217,784</u> |

**MULTIBANK INC. AND SUBSIDIARIES**  
(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements**

**(4) Risk Management, continued**

| <u>December 31, 2020</u>                   | <u>12 months<br/>ECL</u> | <u>Lifetime ECL<br/>- credit<br/>unimpaired</u> | <u>Lifetime ECL<br/>- credit<br/>impaired</u> | <u>Total</u>         |
|--|--------------------------|---|---|----------------------|
| <b>Corporate</b>                           |                          |   |   |                      |
| Satisfactory                               | 1,543,690,139            | 671,494   | 0   | 1,544,361,633        |
| Special mention                            | 0                        | 9,804,643                                       | 41,065  | 9,845,708            |
| Sub-standard                               | 0                        | 0   | 62,039,599                                    | 62,039,599           |
| Doubtful                                   | 0                        | 0   | 27,264,154                                    | 27,264,154           |
| Loss                                       | 0                        | 0   | 32,424,741                                    | 32,424,741           |
| <b>Gross amount</b>                        | <u>1,543,690,139</u>     | <u>10,476,137</u>                               | <u>121,769,559</u>                            | <u>1,675,935,835</u> |
| Allowance for ECL                          | (7,340,069)              | (1,118,232)                                     | (12,288,172)                                  | (20,746,473)         |
| <b>Net amount</b>                          | <u>1,536,350,070</u>     | <u>9,357,905</u>                                | <u>109,481,387</u>                            | <u>1,655,189,362</u> |
| <b>Small Company</b>                       |                          |   |   |                      |
| Satisfactory                               | 45,837,082               | 25,757,499                                      | 149,257                                       | 71,743,838           |
| Special mention                            | 0                        | 2,267,154                                       | 0   | 2,267,154            |
| Sub-standard                               | 0                        | 0   | 247,871                                       | 247,871              |
| Doubtful                                   | 0                        | 0   | 441,452                                       | 441,452              |
| Loss                                       | 0                        | 0   | 1,409,222                                     | 1,409,222            |
| <b>Gross amount</b>                        | <u>45,837,082</u>        | <u>28,024,654</u>                               | <u>2,247,802</u>                              | <u>76,109,537</u>    |
| Allowance for ECL                          | (332,798)                | (841,528)                                       | (316,633)                                     | (1,490,959)          |
| <b>Net amount</b>                          | <u>45,504,284</u>        | <u>27,183,125</u>                               | <u>1,931,169</u>                              | <u>74,618,578</u>    |
| <b>Mortgage</b>                            |                          |   |   |                      |
| Satisfactory                               | 376,303,974              | 298,696,722                                     | 0   | 675,000,696          |
| Special mention                            | 994,014                  | 19,984,037                                      | 999,391                                       | 21,977,442           |
| Sub-standard                               | 0                        | 0   | 693,833                                       | 693,833              |
| Doubtful                                   | 0                        | 0   | 522,763                                       | 522,763              |
| Loss                                       | 0                        | 0   | 9,128,068                                     | 9,128,068            |
| <b>Gross amount</b>                        | <u>377,297,988</u>       | <u>318,680,759</u>                              | <u>11,344,055</u>                             | <u>707,322,802</u>   |
| Allowance for ECL                          | (800,484)                | (6,713,791)                                     | (370,252)                                     | (7,884,527)          |
| <b>Net amount</b>                          | <u>376,497,504</u>       | <u>311,966,968</u>                              | <u>10,973,803</u>                             | <u>699,438,275</u>   |
| <b>Personal banking</b>                    |                          |   |   |                      |
| Satisfactory                               | 358,446,378              | 55,475,459                                      | 168,203                                       | 414,090,040          |
| Special mention                            | 110,818                  | 3,772,289                                       | 321,955                                       | 4,205,062            |
| Sub-standard                               | 0                        | 0   | 402,020                                       | 402,020              |
| Doubtful                                   | 0                        | 0   | 550,463                                       | 550,463              |
| Loss                                       | 0                        | 0   | 1,823,655                                     | 1,823,655            |
| <b>Gross amount</b>                        | <u>358,557,196</u>       | <u>59,247,748</u>                               | <u>3,266,296</u>                              | <u>421,071,240</u>   |
| Allowance for ECL                          | (2,249,149)              | (4,165,993)                                     | (719,546)                                     | (7,134,688)          |
| <b>Net amount</b>                          | <u>356,308,047</u>       | <u>55,081,755</u>                               | <u>2,546,750</u>                              | <u>413,936,552</u>   |
| <b>Vehicles</b>                            |                          |   |   |                      |
| Satisfactory                               | 149,557,612              | 135,366,764                                     | 17,750  | 284,942,126          |
| Special mention                            | 65,973                   | 4,263,479                                       | 107,701                                       | 4,437,153            |
| Sub-standard                               | 0                        | 0   | 333,796                                       | 333,796              |
| Doubtful                                   | 0                        | 0   | 762,764                                       | 762,764              |
| Loss                                       | 0                        | 0   | 492,968                                       | 492,968              |
| <b>Gross amount</b>                        | <u>149,623,585</u>       | <u>139,630,242</u>                              | <u>1,714,979</u>                              | <u>290,968,807</u>   |
| Allowance for ECL                          | (978,527)                | (3,599,037)                                     | (1,022,972)                                   | (5,600,536)          |
| <b>Net amount</b>                          | <u>148,645,058</u>       | <u>136,031,206</u>                              | <u>692,007</u>                                | <u>285,368,271</u>   |
| <b>Credit Card</b>                         |                          |   |   |                      |
| Satisfactory                               | 21,057,999               | 17,390,743                                      | 60,686  | 38,509,427           |
| Special mention                            | 456,814                  | 12,495,786                                      | 246,565                                       | 13,199,165           |
| Doubtful                                   | 0                        | 727,605   | 0   | 727,605              |
| Loss                                       | 0                        | 0   | 790,497                                       | 790,497              |
| <b>Gross amount</b>                        | <u>21,514,813</u>        | <u>30,614,134</u>                               | <u>1,097,749</u>                              | <u>53,226,695</u>    |
| Allowance for ECL                          | (661,540)                | (5,697,145)                                     | (629,242)                                     | (6,987,927)          |
| <b>Net amount</b>                          | <u>20,853,273</u>        | <u>24,916,989</u>                               | <u>468,506</u>                                | <u>46,238,768</u>    |
| <b>Net carrying amount, net of reserve</b> | <u>2,484,158,236</u>     | <u>564,537,948</u>                              | <u>126,093,622</u>                            | <u>3,174,789,806</u> |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The following table presents the loan portfolio and the debt commitments and guarantee according to its risk category, in accordance with the classification used for each year indicated:

| <u>December 31, 2021</u>                   | <u>12 months<br/>ECL</u> | <u>Lifetime ECL<br/>- credit<br/>unimpaired</u> | <u>Lifetime ECL<br/>- credit<br/>impaired</u> | <u>Total</u>       |
|--|--------------------------|---|---|--------------------|
| <b>Corporate</b>                           |                          |   |   |                    |
| Satisfactory                               | 163,286,095              | 0   | 0   | 163,286,095        |
| Special mention                            | 0                        | 130,000   | 0   | 130,000            |
| Sub-estándar                               | <u>0</u>                 | <u>0</u>  | <u>10,000</u>                                 | <u>10,000</u>      |
| <b>Gross amount</b>                        | <u>163,286,095</u>       | <u>130,000</u>                                  | <u>10,000</u>                                 | <u>163,426,095</u> |
| Allowance for ECL                          | <u>(100,518)</u>         | <u>(1,156)</u>                                  | <u>(411)</u>                                  | <u>(102,085)</u>   |
| <b>Net amount</b>                          | <u>163,185,577</u>       | <u>128,844</u>                                  | <u>9,589</u>                                  | <u>163,324,010</u> |
| <b>Personal banking</b>                    |                          |   |   |                    |
| Satisfactory                               | <u>111,485,330</u>       | <u>0</u>  | <u>0</u>                                      | <u>111,485,330</u> |
| <b>Gross amount</b>                        | <u>111,485,330</u>       | <u>0</u>  | <u>0</u>                                      | <u>111,485,330</u> |
| Allowance for ECL                          | <u>(70,520)</u>          | <u>0</u>  | <u>0</u>                                      | <u>(70,520)</u>    |
| <b>Net amount</b>                          | <u>111,414,810</u>       | <u>0</u>  | <u>0</u>                                      | <u>111,414,810</u> |
| <b>Net carrying amount, net of reserve</b> | <u>274,600,387</u>       | <u>128,844</u>                                  | <u>9,589</u>                                  | <u>274,738,820</u> |
|  |                          |   |   |                    |
| <u>December 31, 2020</u>                   | <u>12 months<br/>ECL</u> | <u>Lifetime ECL<br/>- credit<br/>unimpaired</u> | <u>Lifetime ECL<br/>- credit<br/>impaired</u> | <u>Total</u>       |
| <b>Corporate</b>                           |                          |   |   |                    |
| Satisfactory                               | 137,373,174              | 0   | 0   | 137,373,174        |
| Sub-estándar                               | <u>0</u>                 | <u>0</u>  | <u>10,000</u>                                 | <u>10,000</u>      |
| <b>Gross amount</b>                        | <u>137,373,174</u>       | <u>0</u>  | <u>10,000</u>                                 | <u>137,383,174</u> |
| Allowance for ECL                          | <u>(88,121)</u>          | <u>0</u>  | <u>(500)</u>                                  | <u>(88,621)</u>    |
| <b>Net amount</b>                          | <u>137,285,053</u>       | <u>0</u>  | <u>9,500</u>                                  | <u>137,294,553</u> |
| <b>Personal banking</b>                    |                          |   |   |                    |
| Satisfactory                               | <u>59,538,097</u>        | <u>0</u>  | <u>0</u>                                      | <u>59,538,097</u>  |
| <b>Gross amount</b>                        | <u>59,538,097</u>        | <u>0</u>  | <u>0</u>                                      | <u>59,538,097</u>  |
| Allowance for ECL                          | <u>(37,860)</u>          | <u>0</u>  | <u>0</u>                                      | <u>(37,860)</u>    |
| <b>Net amount</b>                          | <u>59,500,237</u>        | <u>0</u>  | <u>0</u>                                      | <u>59,500,237</u>  |
| <b>Net carrying amount, net of reserve</b> | <u>196,785,290</u>       | <u>0</u>  | <u>9,500</u>                                  | <u>196,794,790</u> |

**MULTIBANK INC. AND SUBSIDIARIES**  
(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements**

**(4) Risk Management, continued**

***Guarantees and other improvements to reduce credit risk and its financial effect***

The Bank maintains guarantees and other improvements to reduce credit risk to ensure the payment of their financial assets exposed to credit risk. The types of mortgage guarantees include residential and commercial, buildings and land. The types of collateral include private vehicles, commercial use, leasing, machinery and other equipment.

The table below shows the main types of guarantees taken with respect to different types of financial assets.

|   | December 31, 2021    |                    |                         |                           |                      |                      |
|---|----------------------|--------------------|-------------------------|---------------------------|----------------------|----------------------|
|   | Mortgage             | Pledge             | Certificates of deposit | Investments in securities | Unsecured            | Total                |
| Investments in securities at fair value         | 0                    | 0                  | 0                       | 0                         | 913,867,611          | 913,867,611          |
| Loans at amortized cost                         |                      |                    |                         |                           |                      |                      |
| Corporate                                       |                      |                    |                         |                           |                      |                      |
| Corporate                                       | 1,071,364,843        | 26,722,744         | 126,511,670             | 0                         | 585,725,923          | 1,810,325,180        |
| Corporate leases, net                           | 0                    | 9,115,867          | 0                       | 0                         | 0                    | 9,115,867            |
| <b>Total corporate</b>                          | <b>1,071,364,843</b> | <b>35,838,611</b>  | <b>126,511,670</b>      | <b>0</b>                  | <b>585,725,923</b>   | <b>1,819,441,047</b> |
| Personal Banking and Small company              |                      |                    |                         |                           |                      |                      |
| Small company                                   |                      |                    |                         |                           |                      |                      |
| Small company                                   | 69,220,958           | 1,590,688          | 9,408,398               | 0                         | 7,189,123            | 87,409,167           |
| Small company leases, net                       | 0                    | 432,985            | 0                       | 0                         | 0                    | 432,985              |
| <b>Total Small company</b>                      | <b>69,220,958</b>    | <b>2,023,673</b>   | <b>9,408,398</b>        | <b>0</b>                  | <b>7,189,123</b>     | <b>87,842,152</b>    |
| Personal Banking                                |                      |                    |                         |                           |                      |                      |
| Mortgage  | 756,083,012          | 0                  | 0                       | 0                         | 0                    | 756,083,012          |
| Personal  | 33,571,704           | 0                  | 29,464,906              | 0                         | 399,022,216          | 462,058,826          |
| Vehicles  | 303,059              | 306,042,609        | 0                       | 0                         | 0                    | 306,345,668          |
| Personal leases, net of interest                | 0                    | 2,035,110          | 0                       | 0                         | 0                    | 2,035,110            |
| Credit cards                                    | 0                    | 0                  | 0                       | 0                         | 63,544,037           | 63,544,037           |
| <b>Total Personal Banking</b>                   | <b>789,957,775</b>   | <b>308,077,719</b> | <b>29,464,906</b>       | <b>0</b>                  | <b>462,566,253</b>   | <b>1,590,066,653</b> |
| <b>Total Personal Banking and Small company</b> | <b>859,178,733</b>   | <b>310,101,392</b> | <b>38,873,304</b>       | <b>0</b>                  | <b>469,755,376</b>   | <b>1,677,908,805</b> |
| Allowance for ECL                               | (39,352,018)         | (12,010,108)       | (269,006)               | 0                         | (27,500,936)         | (79,132,068)         |
| <b>Total loans</b>                              | <b>1,891,191,558</b> | <b>333,929,895</b> | <b>165,115,968</b>      | <b>0</b>                  | <b>1,027,980,363</b> | <b>3,418,217,784</b> |
| Credit commitments and financial guarantees     | 0                    | 70,509             | 5,534,152               | 0                         | 269,134,159          | 274,738,820          |
|   |                      |                    |                         |                           |                      |                      |
|   | December 31, 2020    |                    |                         |                           |                      |                      |
|   | Mortgage             | Pledge             | Certificates of deposit | Investments in securities | Unsecured            | Total                |
| Investments in securities at fair value         | 0                    | 0                  | 0                       | 0                         | 1,051,414,381        | 1,051,414,381        |
| Loans at amortized cost                         |                      |                    |                         |                           |                      |                      |
| Corporate                                       |                      |                    |                         |                           |                      |                      |
| Corporate                                       | 1,096,414,188        | 31,895,000         | 123,495,033             | 0                         | 411,536,950          | 1,663,341,171        |
| Corporate leases, net                           | 0                    | 12,594,664         | 0                       | 0                         | 0                    | 12,594,664           |
| <b>Total corporate</b>                          | <b>1,096,414,188</b> | <b>44,489,664</b>  | <b>123,495,033</b>      | <b>0</b>                  | <b>411,536,950</b>   | <b>1,675,935,835</b> |
| Personal Banking and Small company              |                      |                    |                         |                           |                      |                      |
| Small company                                   |                      |                    |                         |                           |                      |                      |
| Small company                                   | 60,675,404           | 2,358,368          | 11,150,711              | 0                         | 1,256,591            | 75,441,074           |
| Small company leases, net                       | 0                    | 668,464            | 0                       | 0                         | 0                    | 668,464              |
| <b>Total Small company</b>                      | <b>60,675,404</b>    | <b>3,026,831</b>   | <b>11,150,711</b>       | <b>0</b>                  | <b>1,256,591</b>     | <b>76,109,538</b>    |
| Personal Banking                                |                      |                    |                         |                           |                      |                      |
| Mortgage  | 707,322,802          | 0                  | 0                       | 0                         | 0                    | 707,322,802          |
| Personal  | 35,104,686           | 0                  | 33,191,646              | 0                         | 352,774,908          | 421,071,240          |
| Vehicles  | 0                    | 288,084,418        | 0                       | 0                         | 0                    | 288,084,417          |
| Personal leases, net of interest                | 0                    | 2,884,390          | 0                       | 0                         | 0                    | 2,884,390            |
| Credit cards                                    | 0                    | 0                  | 0                       | 0                         | 53,226,695           | 53,226,695           |
| <b>Total Personal Banking</b>                   | <b>742,427,487</b>   | <b>290,968,807</b> | <b>33,191,646</b>       | <b>0</b>                  | <b>406,001,603</b>   | <b>1,472,589,544</b> |
| <b>Total Personal Banking and Small company</b> | <b>803,102,892</b>   | <b>293,995,639</b> | <b>44,342,357</b>       | <b>0</b>                  | <b>407,258,194</b>   | <b>1,548,699,081</b> |
| Allowance for ECL                               | (22,360,121)         | (7,771,441)        | (1,348,534)             | 0                         | (18,365,014)         | (49,845,110)         |
| <b>Total loans</b>                              | <b>1,877,156,959</b> | <b>330,713,862</b> | <b>166,488,856</b>      | <b>0</b>                  | <b>800,430,130</b>   | <b>3,174,789,806</b> |
| Credit commitments and financial guarantees     | 13,537,339           | 196,164            | 9,169,255               | 0                         | 173,892,032          | 196,794,790          |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The table below shows the portfolio and identifiable value of collateral (primarily commercial properties) backing up the loan. For each loan, the corresponding value of its guarantees is capped by the guaranteed nominal amount.

| Corporates    | December 31, 2021    |                      | December 31, 2020    |                      |
|---------------|----------------------|----------------------|----------------------|----------------------|
|               | Loans                | Covered amount       | Loans                | Covered amount       |
| Stage 1 and 2 | 948,250,268          | 946,869,372          | 940,029,995          | 929,595,364          |
| Stage 3       | <u>114,067,753</u>   | <u>113,875,255</u>   | <u>92,978,332</u>    | <u>71,402,704</u>    |
| Total         | <u>1,062,318,021</u> | <u>1,060,744,627</u> | <u>1,033,008,327</u> | <u>1,000,998,068</u> |

The following are the non-financial assets that the Bank seized as collaterals to secure collection during the period:

|                     | December 31<br>2021 | December 31<br>2020 |
|---------------------|---------------------|---------------------|
| Property            | 12,822,489          | 1,824,061           |
| Vehicles and others | 504,130             | 1,076,957           |
| Fiduciary rights    | 0                   | 14,323,293          |
| Total               | <u>13,326,619</u>   | <u>17,224,311</u>   |

The Bank's policy is to sell these assets to cover the balances due. Using foreclosed assets for its operations is not a Bank policy.

### **Residential mortgage loans**

The following table shows the ratio of loans from the mortgage portfolio to the value of collaterals. LTV is calculated as a percentage of the loan gross amount with respect to the collateral value. The gross amount of the loan does not include any impairment loss. The collateral value for mortgages is based on the original value of the guarantee at disbursement. The corresponding values are updated based on the requirements of local regulators, new disbursements with the same guarantee, restructuring of the credit or judicial processes that imply execution.

| LTV Ratio      | December 31, 2021  |                                  | December 31, 2020  |                                  |
|----------------|--------------------|----------------------------------|--------------------|----------------------------------|
|                | Loans              | Credit and guarantee commitments | Loans              | Credit and guarantee commitments |
| Less than 50%  | 72,934,145         | 3,585,173                        | 63,347,784         | 1,385,690                        |
| 51-70%         | 153,844,970        | 2,367,555                        | 150,839,949        | 6,427,050                        |
| 71-80%         | 109,356,701        | 5,104,018                        | 103,853,108        | 3,945,515                        |
| 81-90%         | 246,553,413        | 26,202,068                       | 173,566,833        | 18,793,416                       |
| 91-100%        | 167,187,635        | 73,998,611                       | 209,663,895        | 28,876,321                       |
| More than 100% | <u>6,206,148</u>   | <u>227,905</u>                   | <u>6,051,233</u>   | <u>110,105</u>                   |
| Total          | <u>756,083,012</u> | <u>111,485,330</u>               | <u>707,322,802</u> | <u>59,538,097</u>                |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

#### Impaired Loans

| LTV Ratio      | December 31<br>2021      | December 31<br>2020      |
|----------------|--------------------------|--------------------------|
| Less than 50%  | 1,515,390                | 1,203,617                |
| 51-70%         | 3,171,909                | 2,261,391                |
| 71-80%         | 2,209,278                | 2,742,996                |
| 81-90%         | 2,714,580                | 2,155,952                |
| 91-100%        | 2,353,320                | 1,617,393                |
| More than 100% | 507,872                  | 363,316                  |
| <b>Total</b>   | <b><u>12,472,349</u></b> | <b><u>10,344,665</u></b> |

#### ECL allowance

#### Projection of future conditions

The upside, base and downside scenarios are described below, along with the main risks taken into consideration to define them.

External sector:

| External risk   | Upside   | Base   | Downside   |
|---|--|--|--|
| <b>Vaccine Application:</b><br>It is identified as the distribution and effectiveness of the vaccine and its impact on economic growth. | 1) Main commercial partners immunize population during the first semester, 2021. | 1) Main commercial partners immunize population during the first semester, 2021. | 1) Main commercial partners immunize population during the first semester, 2022. |

The scenarios for each country are detailed below:

| Scenario   | Scenarios synthesis  | Upside   | Base   | Downside  |
|------------|--|--|--|---|
| Panama     | 1. Inflation and interest rates remain stable.   | Economic recovery occurs faster than expected, with effective access and distribution of the vaccine and rapid recovery of sectors that remained inactive, such as construction and commerce. Rapid recovery of main commercial partners and international trade | Immunization applies to the most vulnerable populations during 2021. Panama gradually recovers economic growth, below its historically high level.   | Acquisition and distribution of ineffective vaccine, deterioration in health indicators. Slow economic recovery due to greater vulnerability of the Banking system before the moratorium law to help those affected by the pandemic. Slow recovery of investment and consumption. |
|            | 2. Main differences in scenarios: Panama has historically been the Central American country with the highest rate of economic growth; however, it has had the greatest impact due to the pandemic. There is uncertainty about the speed of recovery, which remained below its historical average in 2018 and 2020: . |  |  |   |
| Costa Rica | 1. Inflation remains stable.   | Approval of reforms that show fiscal commitment and that improve the conditions of the Government to obtain financing, including an Agreement with the IMF. Strength in health services allows the population to be immunized during the first semester of 2021. | Country approaches immunization during 2021. An Agreement is reached with the IMF; however, the commitment only partially restores investor confidence in the face of fiscal challenges. Expansive fiscal policy is limited in 2021. | Political agreements are not reached to reduce the fiscal deficit, uncertainty generates exchange rate pressures and an increase in the demand for loanable funds from the government puts pressure on interest rates.  |
|            | 2. Main differences in scenarios: recovery of economic growth, exchange rate and interest rates, consequence of the possibility that the deterioration in public finances will continue.   |  |  |   |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The scenario probability weightings applied in measuring ECL in each of the countries where the Bank operates, are as follows:

| Scenario probability weighting | December 31,<br>2021 | December 31,<br>2021 | December 31,<br>2020 | December 31,<br>2020 |
|--------------------------------|----------------------|----------------------|----------------------|----------------------|
|                                | Panama               | Costa Rica           | Panama               | Costa Rica           |
| Optimistic                     | 25%                  | 20%                  | 10%                  | 5%                   |
| Base                           | 60%                  | 65%                  | 60%                  | 60%                  |
| Downside                       | 15%                  | 15%                  | 30%                  | 35%                  |

Periodically, the Bank carries out stress tests of more extreme shocks to calibrate its determination of the upside and downside representative scenarios. A comprehensive review is performed at least annually on the design of the scenarios, advised by at least one external economist.

The Bank has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an analysis of historical data, has estimated relationships between macro-economic variables and credit risk and credit losses.

The key drivers for credit risk for loans' portfolios are: Monthly Economic Activity Index, Consumer Price Index, Exchange Rate, Local Currency Interest Rate and Dollars Interest Rate.

The Bank estimates each key driver for credit risk over the active forecast period of one year.

The table below lists the macroeconomic assumptions used in the base, upside and downside scenarios over the forecast period.

|                                 |            | December 31, 2021 |        | December 31, 2020 |        |
|---------------------------------|------------|-------------------|--------|-------------------|--------|
|                                 |            | Costa Rica        | Panama | Costa Rica        | Panama |
|                                 |            | %                 | %      | %                 | %      |
| Monthly Economic Activity Index | Optimistic | 5.97              | 8.14   | 3.58              | 4.89   |
|                                 | Base       | 4.78              | 5.28   | 2.32              | 3.83   |
|                                 | Downside   | 4.41              | 3.68   | 0.41              | 2.97   |
| Consumer Price Index            | Optimistic | 1.58              | 1.98   | 0.65              | 0.54   |
|                                 | Base       | 2.83              | 2.58   | 0.85              | 0.77   |
|                                 | Downside   | 3.38              | 3.36   | 1.85              | 1.71   |
| Exchange Rate                   | Optimistic | 0.70              | -      | 2.35              | -      |
|                                 | Base       | 1.87              | -      | 3.69              | -      |
|                                 | Downside   | 6.43              | -      | 5.13              | -      |
| Local Currency Interest Rate    | Optimistic | (1.03)            | -      | (0.21)            | -      |
|                                 | Base       | (0.09)            | -      | 1.29              | -      |
|                                 | Downside   | 1.20              | -      | 1.66              | -      |
| Dollars Interest Rate           | Optimistic | (1.04)            | 0.37   | (1.28)            | (0.35) |
|                                 | Base       | (0.02)            | 0.83   | 0.28              | 0.08   |
|                                 | Downside   | 1.80              | 0.87   | 1.02              | 0.56   |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

#### *Sensitivity of ECL to future economic conditions*

The ECL are sensitive to judgements and assumptions made regarding formulation of forward-looking scenarios and how such scenarios are incorporated into the calculations. Management performs a sensitivity analysis on the ECL recognized on material classes of its financial assets.

The table below shows the loss allowance on loans assuming each forward-looking scenario (e.g. base, upside and downside) were weighted at 100% instead of applying scenario probability weights across the three scenarios, See note 3 (c).

| <u>December 31, 2021</u>               | <u>Upside</u>     | <u>Base</u>       | <u>Downside</u>   |
|--|-------------------|-------------------|-------------------|
| <b>Book Value</b>                      |                   |                   |                   |
| Corporate                              | 1,819,441,046     | 1,819,441,046     | 1,819,441,046     |
| Small company                          | 87,842,151        | 87,842,151        | 87,842,151        |
| Mortgage                               | 756,083,011       | 756,083,011       | 756,083,011       |
| Personal banking                       | 462,058,826       | 462,058,826       | 462,058,826       |
| Vehicles                               | 308,380,777       | 308,380,777       | 308,380,777       |
| Credit card                            | <u>63,544,041</u> | <u>63,544,041</u> | <u>63,544,041</u> |
|  | 3,497,349,852     | 3,497,349,852     | 3,497,349,852     |
| <b>ECL Allowance</b>                   |                   |                   |                   |
| Corporate                              | 33,926,187        | 34,789,213        | 35,487,944        |
| Small company                          | 3,825,436         | 4,298,832         | 4,453,984         |
| Mortgage                               | 13,400,977        | 16,133,572        | 18,289,224        |
| Personal banking                       | 6,675,712         | 7,604,366         | 8,203,429         |
| Vehicles                               | 5,429,147         | 5,842,297         | 5,842,297         |
| Credit card                            | <u>11,124,455</u> | <u>11,332,554</u> | <u>11,456,451</u> |
|  | 74,381,914        | 80,000,834        | 83,733,329        |
| <b>Proportion of assets in Stage 2</b> |                   |                   |                   |
| Corporate                              | 9.96%             | 9.96%             | 9.96%             |
| Small company                          | 36.64%            | 37.53%            | 37.53%            |
| Mortgage                               | 40.09%            | 41.18%            | 43.23%            |
| Personal banking                       | 10.85%            | 10.98%            | 11.06%            |
| Vehicles                               | 41.95%            | 42.29%            | 42.29%            |
| Credit card                            | 23.86%            | 23.86%            | 23.86%            |
|  | 20.34%            | 20.64%            | 21.09%            |

**MULTIBANK INC. AND SUBSIDIARIES**  
(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements**

**(4) Risk Management, continued**

| <u>December 31, 2020</u>               | <u>Upside</u>     | <u>Base</u>       | <u>Downside</u>   |
|--|-------------------|-------------------|-------------------|
| <b>Valor en libros</b>                 |                   |                   |                   |
| <b>Book Value</b>                      |                   |                   |                   |
| Corporate                              | 1,675,935,835     | 1,675,935,835     | 1,675,935,835     |
| Small company                          | 76,109,538        | 76,109,538        | 76,109,538        |
| Mortgage                               | 707,322,802       | 707,322,802       | 707,322,802       |
| Personal banking                       | 421,071,240       | 421,071,240       | 421,071,240       |
| Vehicles                               | 290,968,807       | 290,968,807       | 290,968,807       |
|  | <u>53,226,694</u> | <u>53,226,694</u> | <u>53,226,694</u> |
|  | 3,224,634,916     | 3,224,634,916     | 3,224,634,916     |
| <b>ECL Allowance</b>                   |                   |                   |                   |
| Corporate                              | 20,187,826        | 20,656,151        | 21,168,510        |
| Small company                          | 1,419,370         | 1,476,549         | 1,532,895         |
| Mortgage                               | 5,939,678         | 7,545,891         | 9,193,358         |
| Personal banking                       | 6,552,668         | 7,011,607         | 7,536,485         |
| Vehicles                               | 5,559,977         | 5,600,536         | 5,648,216         |
| Credit card                            | <u>6,646,960</u>  | <u>6,934,847</u>  | <u>7,170,338</u>  |
|  | 46,306,479        | 49,225,581        | 52,249,802        |
| <b>Proportion of assets in Stage 2</b> |                   |                   |                   |
| Corporate                              | 0.61%             | 0.61%             | 0.61%             |
| Small company                          | 34.97%            | 35.03%            | 35.04%            |
| Mortgage                               | 42.78%            | 43.66%            | 44.06%            |
| Personal banking                       | 13.43%            | 13.50%            | 13.70%            |
| Vehicles                               | 45.47%            | 45.47%            | 45.55%            |
| Credit card                            | <u>57.52%</u>     | <u>57.52%</u>     | <u>57.52%</u>     |
|  | 17.33%            | 17.53%            | 17.66%            |

The following table shows a reconciliation of the opening and closing balances of the period as of December 31, 2021, of the financial assets' ECL allowance.

|                                   | <u>December 31, 2021</u> |                                  |                                |                  | <u>December 31, 2020</u> |                                  |                                |                  |
|-----------------------------------|--------------------------|----------------------------------|--------------------------------|------------------|--------------------------|----------------------------------|--------------------------------|------------------|
|                                   | <u>12 months ECL</u>     | <u>Lifetime ECL - unimpaired</u> | <u>Lifetime ECL - impaired</u> | <u>Total</u>     | <u>12 months ECL</u>     | <u>Lifetime ECL - unimpaired</u> | <u>Lifetime ECL - impaired</u> | <u>Total</u>     |
| <b>Deposits in banks</b>          |                          |                                  |                                |                  |                          |                                  |                                |                  |
| Balance as of January 1           | 5,817                    | 2,131                            | 0                              | 7,948            | 10,104                   | 0                                | 0                              | 10,104           |
| Transfer from stage 2 to 1        | 2,131                    | (2,131)                          | 0                              | 0                | 0                        | 0                                | 0                              | 0                |
| Provision expense - remeasurement | (6,786)                  | 0                                | 0                              | (6,786)          | (4,287)                  | 0                                | 0                              | (4,287)          |
| Provision expense - origination   | 8,318                    | 0                                | 0                              | 8,318            | 0                        | 2,131                            | 0                              | 2,131            |
| Balance at period end             | <u>9,480</u>             | <u>0</u>                         | <u>0</u>                       | <u>9,480</u>     | <u>5,817</u>             | <u>2,131</u>                     | <u>0</u>                       | <u>7,948</u>     |
| <b>Investments at FVOCI</b>       |                          |                                  |                                |                  |                          |                                  |                                |                  |
| Balance as of January 1           | 1,453,667                | 899,617                          | 0                              | 2,353,284        | 70,973                   | 555,968                          | 0                              | 626,941          |
| Transfer from stage 1 to 2        | (11,877)                 | 11,877                           | 0                              | 0                | 0                        | 0                                | 0                              | 0                |
| Transfer from stage 2 to 1        | 11,877                   | (11,877)                         | 0                              | 0                | 0                        | 0                                | 0                              | 0                |
| Provision expense - remeasurement | (1,413,545)              | (93,289)                         | 0                              | (1,506,834)      | (52,056)                 | 343,649                          | 0                              | 291,593          |
| Provision expense - origination   | 267,844                  | 127,972                          | 0                              | 395,816          | 1,434,750                | 0                                | 0                              | 1,434,750        |
| Balance at period end             | <u>307,966</u>           | <u>934,300</u>                   | <u>0</u>                       | <u>1,242,266</u> | <u>1,453,667</u>         | <u>899,617</u>                   | <u>0</u>                       | <u>2,353,284</u> |
| <b>Investments at AC</b>          |                          |                                  |                                |                  |                          |                                  |                                |                  |
| Balance as of January 1           | 831,306                  | 857,344                          | 0                              | 1,688,650        | 417,118                  | 764,697                          | 0                              | 1,181,815        |
| Transfer from stage 1 to 2        | (279,529)                | 279,529                          | 0                              | 0                | 0                        | 0                                | 0                              | 0                |
| Provision expense - remeasurement | (438,732)                | (200,203)                        | 0                              | (638,935)        | 360,801                  | 92,647                           | 0                              | 453,448          |
| Provision expense - origination   | 67,455                   | 1,376,138                        | 0                              | 1,443,593        | 53,387                   | 0                                | 0                              | 53,387           |
| Balance at period end             | <u>180,500</u>           | <u>2,312,808</u>                 | <u>0</u>                       | <u>2,493,308</u> | <u>831,306</u>           | <u>857,344</u>                   | <u>0</u>                       | <u>1,688,650</u> |



# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

#### *Concentration of credit risk*

The Bank follow-up the concentration of credit risk by sector and geographic location. The geographic location of loans and deposits in banks is based on the location of the debtor. As for investments, they are based on the location of the issuer. The analysis of the concentration of credit risks at the reporting date is as follows:

|                                | December 31, 2021             |                                  |   |                      |                         |                         |
|--------------------------------|-------------------------------|----------------------------------|---|----------------------|-------------------------|-------------------------|
|                                | Loans at<br>amortized<br>cost | Commitments<br>and<br>guarantees | Securities<br>purchased<br>under resale<br>agreements | Deposits in<br>banks | Investments<br>at FVOCI | Investments<br>at FVTPL |
| <b>Concentration by sector</b> |                               |                                  |   |                      |                         |                         |
| Government                     | 0                             | 0                                | 24,416,910  | 690,558,775          | 15,799,761              | 0                       |
| <b>Corporate</b>               |                               |                                  |   |                      |                         |                         |
| Trade                          | 469,178,975                   | 33,777,900                       | 0   | 0                    | 0                       | 0                       |
| Real estate                    | 144,346,472                   | 0                                | 0   | 0                    | 18,552,030              | 3,044,273               |
| Services                       | 138,897,350                   | 10,967,861                       | 0   | 0                    | 0                       | 4,196,505               |
| Food industry                  | 0                             | 0                                | 0   | 0                    | 0                       | 0                       |
| General industry               | 186,567,714                   | 0                                | 0   | 0                    | 0                       | 0                       |
| Construction                   | 529,764,060                   | 5,561,502                        | 0   | 11,547,630           | 0                       | 0                       |
| Agriculture                    | 286,865,871                   | 12,618,900                       | 0   | 0                    | 0                       | 0                       |
| Hotels and restaurants         | 49,186,800                    | 0                                | 0   | 0                    | 0                       | 0                       |
| Financial                      | 71,277,207                    | 100,499,932                      | 137,299,550   | 64,216,236           | 2,633,318               | 0                       |
| Transportation                 | 0                             | 0                                | 0   | 13,613,806           | 16,112                  | 0                       |
| Oil and derivates              | 22,585,685                    | 0                                | 0   | 0                    | 0                       | 0                       |
| Telecommunication              | 8,613,065                     | 0                                | 0   | 0                    | 0                       | 0                       |
| Energy                         | 0                             | 0                                | 0   | 1,046,677            | 0                       | 9,717,833               |
| Real estate                    | 0                             | 0                                | 0   | 977,514              | 0                       | 77,947,140              |
| <b>Personal Banking</b>        | 1,590,066,653                 | 111,485,330                      | 0   | 0                    | 0                       | 0                       |
| Allowance for ECL              | (79,132,068)                  | (172,605)                        | 0   | 0                    | 0                       | 0                       |
| <b>Net carrying amount</b>     | <u>3,418,217,784</u>          | <u>274,738,820</u>               | <u>161,716,460</u>                                    | <u>781,960,638</u>   | <u>37,001,221</u>       | <u>94,905,751</u>       |
| <b>Geographic location:</b>    |                               |                                  |   |                      |                         |                         |
| Panama                         | 3,496,187,047                 | 274,911,425                      | 329,741,085   | 338,871,220          | 36,985,109              | 85,187,918              |
| Costa Rica                     | 1,162,805                     | 0                                | 14,571,963  | 14,850,421           | 0                       | 9,717,833               |
| North America                  | 0                             | 0                                | 25,262,301  | 408,634,874          | 0                       | 0                       |
| Europe                         | 0                             | 0                                | 35,318,273  | 0                    | 0                       | 0                       |
| South America                  | 0                             | 0                                | 11,003,871  | 13,953,112           | 16,112                  | 0                       |
| Asia                           | 0                             | 0                                | 30,015,369  | 0                    | 0                       | 0                       |
| Others                         | 0                             | 0                                | 20,000,969  | 15,059,604           | 0                       | 0                       |
| Allowance for ECL              | (79,132,068)                  | (172,605)                        | 0   | 0                    | 0                       | 0                       |
| <b>Net carrying amount</b>     | <u>3,418,217,784</u>          | <u>274,738,820</u>               | <u>161,716,460</u>                                    | <u>781,960,638</u>   | <u>37,001,221</u>       | <u>94,905,751</u>       |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

|                                | December 31, 2020             |                                  |   |                      |                         |                         |
|--------------------------------|-------------------------------|----------------------------------|---|----------------------|-------------------------|-------------------------|
|                                | Loans at<br>amortized<br>cost | Commitments<br>and<br>guarantees | Securities<br>purchased<br>under resale<br>agreements | Deposits in<br>banks | Investments<br>at FVOCI | Investments<br>at FVTPL |
| <b>Concentration by sector</b> |                               |                                  |   |                      |                         |                         |
| Government                     | 0                             | 0                                | 21,189,559  | 852,388,410          | 21,043,038              | 0                       |
| <b>Corporate</b>               |                               |                                  |   |                      |                         |                         |
| Trade                          | 427,888,603                   | 28,063,202                       | 0   | 0                    | 0                       | 0                       |
| Real estate                    | 144,974,859                   | 0                                | 0   | 3,584,489            | 19,471,070              | 62,439,546              |
| Services                       | 0                             | 15,571,885                       | 0   | 0                    | 0                       | 5,160,433               |
| General industry               | 149,635,590                   | 1,087,823                        | 0   | 0                    | 0                       | 0                       |
| Agriculture                    | 229,687,924                   | 7,026,000                        | 0   | 10,285,134           | 0                       | 0                       |
| Hotels and restaurants         | 49,363,017                    | 0                                | 0   | 0                    | 0                       | 0                       |
| Financial                      | 79,526,596                    | 84,387,099                       | 0   | 0                    | 0                       | 0                       |
| Transportation                 | 23,663,999                    | 0                                | 161,031,395   | 46,289,580           | 2,324,523               | 0                       |
| Construction                   | 524,625,497                   | 1,247,165                        | 0   | 0                    | 0                       | 0                       |
| Oil and derivatives            | 0                             | 0                                | 0   | 14,533,746           | 0                       | 0                       |
| Telecommunication              | 5,901,276                     | 0                                | 0   | 0                    | 16,100                  | 0                       |
| Energy                         | 0                             | 0                                | 0   | 0                    | 0                       | 13,768,743              |
| <b>Personal Banking</b>        | 1,472,589,544                 | 59,538,097                       | 0   | 0                    | 0                       | 0                       |
| Allowance for ECL              | (49,845,110)                  | (126,481)                        | 0   | 0                    | 0                       | 0                       |
| <b>Net carrying amount</b>     | <u>3,174,789,806</u>          | <u>196,794,790</u>               | <u>182,220,954</u>                                    | <u>927,081,358</u>   | <u>42,854,731</u>       | <u>81,368,722</u>       |
| <b>Geographic location:</b>    |                               |                                  |   |                      |                         |                         |
| Panama                         | 3,034,456                     | 0                                | 996,569   | 69,611,647           | 0                       | 9,703,791               |
| Costa Rica                     | 3,221,600,460                 | 196,921,271                      | 33,364,345  | 250,928,479          | 42,838,631              | 71,664,931              |
| North America                  | 0                             | 0                                | 0   | 5,592,679            | 0                       | 0                       |
| Europe                         | 0                             | 0                                | 31,999,843  | 584,568,943          | 0                       | 0                       |
| South America                  | 0                             | 0                                | 65,813,644  | 0                    | 0                       | 0                       |
| Asia                           | 0                             | 0                                | 15,000,054  | 15,338,280           | 16,100                  | 0                       |
| Others                         | 0                             | 0                                | 15,002,625  | 1,041,330            | 0                       | 0                       |
| Allowance for ECL              | 0                             | 0                                | 20,043,883  | 0                    | 0                       | 0                       |
| <b>Net carrying amount</b>     | <u>(49,845,110)</u>           | <u>(126,481)</u>                 | <u>0</u>  | <u>0</u>             | <u>0</u>                | <u>0</u>                |
| <b>Geographic location:</b>    | <u>3,174,789,806</u>          | <u>196,794,790</u>               | <u>182,220,963</u>                                    | <u>927,081,358</u>   | <u>42,854,731</u>       | <u>81,368,722</u>       |

The Bank has been and will continue to monitor the evolution of the liquidity and the quality of the portfolio of financial instruments placed or acquired in that country, in order to mitigate and manage the impacts of this situation.

#### (b) *Liquidity Risk*

Liquidity risk is defined as the contingency for not being able to comply fully, in a timely and efficient manner, the expected and unexpected cash flows, current and future, without affecting the course of daily operations or the financial condition of the entity. This contingency (liquidity risk) is evidenced in the insufficient liquid assets available for this and/or the need to assume unusual funding costs.

The liquidity management conducted by the Bank seeks to meet its obligations of (i) withdrawals of deposits by its customers, (ii) repayment of the service of its debts of institutional funding according to maturity and the payment scheme scheduled, and (iii) compliance with the credit demand and investment funds according to the requirements. In this regard, the Bank has constant control over its short-term liabilities and assets. The Bank's liquidity is carefully managed and adjusted daily based on the estimated flow of liquidity in expected and contingent scenarios.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (4) Risk Management, continued

The Bank's liquidity management best practices are in compliance with the policies and guidelines issued by Senior management and/or Regional and Local Board of Directors; the regulators of each country in which it operates and the contractual obligations. These best practices are primarily defensive, in the sense of seeking to always maintain appropriate levels of liquidity. In addition, the Bank has implemented the internal liquidity requirements that force it to keep excesses on regulatory requirements.

Specifically, the Bank's liquidity risk is managed through the calculation of liquidity coverage indicators in the short term, net of obligations and requirements, and in normal and stressful situations, as well as a stress model of liquidity based on the cash flow, which considers the activity of assets and liabilities in a time horizon of up to one year, under a variety of scenarios, which include both normal market conditions and more severe conditions. In addition, the Bank seeks to maintain a term matching, which enables it to meet its financial obligations over time.

As in the market risk, Senior Management engages actively in liquidity risk management through regional and local Assets and Liabilities Committee (ALICO) and Comprehensive Risk Management; thus, giving greater support to the strategic decision-making process. The liquidity risk assumed by the Bank is in line with the structure, complexity, size and nature of its operation, while always respecting the local regulations, the regional guidelines and the guidelines issued by Senior Management and/or Regional and Local Board of Directors.

At the level of the entire Bank is established the obligation of properly documenting the periodic assessment of measurement indicators and compliance with regional guidelines and local regulations is established; as well as ensuring that reports related to liquidity risk to be remitted to the different internal and external instances (including the regulator) are adequate in terms of content, quality of information, generation, transmission and validation according to the requirements set forth in the respective standards.

The following table shows the results of the ratios for high-quality liquidity coverage with respect to the outflow of deposits under normal and stressful conditions, calculated based on internal policies, reported as of the reporting date and during the period:

|                   | <u>% of Liquidity</u>              |                                    |
|-------------------|------------------------------------|------------------------------------|
|                   | <u>December 31,</u><br><u>2021</u> | <u>December 31,</u><br><u>2020</u> |
| Al cierre del año | 31.8%                              | 39.9%                              |
| Máximo            | 40.8%                              | 78.7%                              |
| Promedio          | 33.5%                              | 52.2%                              |
| Mínimo            | 25.2%                              | 37.4%                              |

As of December 31, 2021, and December 31, 2020, the Banking operations of the Bank comply with the liquidity requirements established by the regulators.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

#### *Quantitative information*

The following table details the undiscounted cash flows of financial liabilities and financial assets, and disbursements due to financial derivatives in contractual maturity groups from the remaining period from the date of the consolidated statement of financial position:

|   | December 31, 2021  |   |                    |                       |                               |                      |                      |
|---|--------------------|---|--------------------|-----------------------|-------------------------------|----------------------|----------------------|
| <i>Amounts in thousands</i>                 | Carrying<br>Amount | Total nominal<br>gross<br>amount<br>inflows<br><i>/(outflows)</i> | Up to 1 month      | From 1 to 3<br>months | From 3<br>months to 1<br>year | From 1 to 5<br>years | More than<br>5 years |
| <b>Liabilities</b>                          |                    |   |                    |                       |                               |                      |                      |
| Demand deposits                             | 365,929            | (365,929)   | (365,929)          | 0                     | 0                             | 0                    | 0                    |
| Savings deposits                            | 409,781            | (409,781)   | (409,781)          | 0                     | 0                             | 0                    | 0                    |
| Time deposits                               | 2,170,986          | (2,301,277)   | (178,051)          | (208,352)             | (913,661)                     | (988,563)            | (12,650)             |
| Securities sold under repurchase agreements | 26,190             | (42,406)  | (10,086)           | (16,079)              | (172)                         | (16,069)             | 0                    |
| Financial obligations                       | 918,242            | (945,347)   | (61,285)           | (51,084)              | (499,443)                     | (327,222)            | (6,313)              |
| Other financial obligations                 | 393,919            | (404,313)   | (1,158)            | (18,078)              | (359,437)                     | (25,639)             | 0                    |
| Lease Liabilities                           | 16,974             | (22,874)  | (219)              | (1,093)               | (1,311)                       | (10,204)             | (10,047)             |
| <b>Sub-total liabilities</b>                | <b>4,305,020</b>   | <b>(4,494,902)</b>  | <b>(1,024,739)</b> | <b>(294,772)</b>      | <b>(1,774,421)</b>            | <b>(1,370,130)</b>   | <b>(30,840)</b>      |
| Commitments and guarantees                  | 133,797            | (133,797)   | (3,369)            | (8,563)               | (25,582)                      | (96,283)             | 0                    |
| Acceptances                                 | 98,843             | (98,843)  | 0                  | (3,067)               | (95,776)                      | 0                    | 0                    |
| <b>Total liabilities</b>                    | <b>4,537,660</b>   | <b>(4,727,542)</b>  | <b>(1,028,108)</b> | <b>(306,402)</b>      | <b>(1,895,779)</b>            | <b>(1,466,413)</b>   | <b>(30,840)</b>      |
| <b>Assets</b>                               |                    |   |                    |                       |                               |                      |                      |
| Cash and cash equivalents                   | 21,964             | 21,964  | 21,964             | 0                     | 0                             | 0                    | 0                    |
| Deposits in banks                           | 161,716            | 162,052   | 152,229            | 2,010                 | 1,131                         | 6,682                | 0                    |
| Investments at FVTPL (1)                    | 39,020             | 17,871  | 0                  | 121                   | 15,450                        | 0                    | 2,300                |
| Investments at FVOCI                        | 781,961            | 891,595   | 6096               | 2,630                 | 20,894                        | 464,496              | 397,479              |
| Investments at AC                           | 94,906             | 130,497   | 12                 | 653                   | 26,483                        | 46,203               | 57,146               |
| Loans                                       | <u>3,418,218</u>   | <u>4,119,710</u>  | <u>318,715</u>     | <u>221,969</u>        | <u>812,883</u>                | <u>1,413,328</u>     | <u>1,352,815</u>     |
| <b>Sub-total assets</b>                     | <b>4,517,784</b>   | <b>5,343,689</b>  | <b>499,016</b>     | <b>227,383</b>        | <b>876,841</b>                | <b>1,930,709</b>     | <b>1,809,740</b>     |
| Acceptances outstanding                     | 98,843             | 98,843  | 0                  | 3,067                 | 95,776                        | 0                    | 0                    |
| <b>Total assets</b>                         | <b>4,616,627</b>   | <b>5,442,532</b>  | <b>499,016</b>     | <b>230,450</b>        | <b>972,617</b>                | <b>1,930,709</b>     | <b>1,809,740</b>     |

(1) Investments in equity are not included

**MULTIBANK INC. AND SUBSIDIARIES**  
(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements**

**(4) Risk Management, continued**

|   | December 31, 2020       |   |                           |                         |                               |                           |                         |
|---|-------------------------|---|---------------------------|-------------------------|-------------------------------|---------------------------|-------------------------|
| <i>Amounts in thousands</i>                 | Carrying<br>Amount      | Total nominal<br>gross amount<br>inflows<br>/(outflows) | Up to 1<br>month          | From 1 to 3<br>months   | From 3<br>months to 1<br>year | From 1 to 5<br>years      | More than 5<br>years    |
| <b>Liabilities</b>                          |                         |   |                           |                         |                               |                           |                         |
| Demand deposits                             | 446,847                 | (446,847)   | (446,847)                 | 0                       | 0                             | 0                         | 0                       |
| Savings deposits                            | 384,127                 | (384,127)   | (384,127)                 | 0                       | 0                             | 0                         | 0                       |
| Time deposits                               | 2,220,359               | (2,356,905)   | (178,625)                 | (247,919)               | (946,876)                     | (960,674)                 | (22,811)                |
| Securities sold under repurchase agreements | 16,019                  | (16,151)  | 0                         | (75)                    | (50)                          | (16,025)                  | 0                       |
| Financial obligations                       | 582,806                 | (463,288)   | (368)                     | (26,020)                | (48,914)                      | (63,085)                  | (324,901)               |
| Other financial obligations                 | 498,725                 | (511,950)   | (122,521)                 | (11,200)                | (398)                         | (65,298)                  | (312,533)               |
| Lease Liabilities                           | <u>17,682</u>           | <u>(18,683)</u>   | <u>(218)</u>              | <u>(1,088)</u>          | <u>(1,306)</u>                | <u>(9,553)</u>            | <u>(6,519)</u>          |
| <b>Sub-total liabilities</b>                | <b>4,166,565</b>        | <b>(4,197,951)</b>                                      | <b>(1,132,706)</b>        | <b>(285,214)</b>        | <b>(996,238)</b>              | <b>(1,105,082)</b>        | <b>(660,245)</b>        |
| Commitments and guarantees                  | 72,471                  | (72,471)  | (8,302)                   | (8,007)                 | (15,771)                      | (40,391)                  | 0                       |
| Acceptances                                 | <u>194,238</u>          | <u>(194,238)</u>  | <u>0</u>                  | <u>(52,000)</u>         | <u>(142,238)</u>              | <u>0</u>                  | <u>0</u>                |
| <b>Total liabilities</b>                    | <b><u>4,433,274</u></b> | <b><u>(4,464,660)</u></b>                               | <b><u>(1,141,008)</u></b> | <b><u>(345,221)</u></b> | <b><u>(1,154,247)</u></b>     | <b><u>(1,145,473)</u></b> | <b><u>(660,245)</u></b> |
| <b>Assets</b>                               |                         |   |                           |                         |                               |                           |                         |
| Cash and cash equivalents                   | 20,587                  | 20,587  | 20,587                    | 0                       | 0                             | 0                         | 0                       |
| Deposits in banks                           | 182,221                 | 182,961   | 159,731                   | 15,044                  | 3,667                         | 4,519                     | 0                       |
| Investments at FVTPL (1)                    | 44,819                  | 44,813  | 0                         | 155                     | 22,269                        | 20,089                    | 2,300                   |
| Investments at FVOCI                        | 927,081                 | 1,004,753   | 85,854                    | 84,820                  | 53,424                        | 526,665                   | 253,990                 |
| Investments at AC                           | 81,369                  | 114,981   | 12                        | 541                     | 9,379                         | 36,447                    | 68,602                  |
| Loans                                       | <u>3,174,790</u>        | <u>3,780,435</u>  | <u>347,824</u>            | <u>282,328</u>          | <u>664,002</u>                | <u>1,238,098</u>          | <u>1,248,183</u>        |
| <b>Sub-total assets</b>                     | <b>4,430,867</b>        | <b>5,148,530</b>  | <b>614,008</b>            | <b>382,888</b>          | <b>752,741</b>                | <b>1,825,818</b>          | <b>1,573,075</b>        |
| Acceptances outstanding                     | <u>194,238</u>          | <u>194,238</u>  | <u>0</u>                  | <u>52,000</u>           | <u>142,238</u>                | <u>0</u>                  | <u>0</u>                |
| <b>Total assets</b>                         | <b><u>4,625,105</u></b> | <b><u>5,342,768</u></b>                                 | <b><u>614,008</u></b>     | <b><u>434,888</u></b>   | <b><u>894,979</u></b>         | <b><u>1,825,818</u></b>   | <b><u>1,573,075</u></b> |

(1) Investments in equity are not included

The liquidity of the Bank is measured and monitored on a daily basis by the treasury of each country. In addition, the Bank maintains appropriate levels of cash in vaults, deposits in banks and short-term deposits which constitutes the Bank's basis of liquidity reserves. The composition of liquidity is shown in the following table:

|   | December 31,<br>2021        | December 31,<br>2020        |
|---|-----------------------------|-----------------------------|
| Cash and cash equivalents                                 | 21,963,899                  | 20,587,457                  |
| Deposits due from banks maturing in less than 90 days     | 154,187,651                 | 162,207,650                 |
| Deposits due from banks greater than 90 days              | <u>7,528,809</u>            | <u>20,013,313</u>           |
| <b>Total Cash, cash equivalents and deposits in banks</b> | <b>183,680,359</b>          | <b>202,808,420</b>          |
| Not committed sovereign debt instruments                  | 399,421,474                 | 525,846,975                 |
| Other credit lines available (1)                          | <u>673,007,875</u>          | <u>822,792,251</u>          |
| <b>Total liquidity reserve</b>                            | <b><u>1,256,109,708</u></b> | <b><u>1,551,447,646</u></b> |

(1) Amounts not disbursed as of the reporting date.

The available credit lines are for use in normal business scenarios. They may have restricted use in stressful situations.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The following table shows the availability of the Bank's financial assets to support the future financing:

| <u>December 31, 2021</u>                    | Committed                 | Uncommitted                    |                             | <u>Total</u>                |
|---|---------------------------|--------------------------------|-----------------------------|-----------------------------|
|   | <u>As Collateral</u>      | <u>Available as Collateral</u> | <u>Other (2)</u>            |                             |
| Cash and cash equivalents                   | 0                         | 0                              | 21,963,899                  | 21,963,899                  |
| Deposits due from banks                     | 86,002,786                | 7,529,137                      | 68,184,537                  | 161,716,460                 |
| Investments in securities at fair value     | 320,115,751               | 399,421,474                    | 101,443,031                 | 820,980,256                 |
| Investments in securities at amortized cost | 15,580,659                | 0                              | 79,325,092                  | 94,905,751                  |
| Loans at amortized cost                     | <u>4,788,797</u>          | <u>0</u>                       | <u>3,413,428,987</u>        | <u>3,418,217,784</u>        |
| <b>Total assets</b>                         | <b><u>426,487,993</u></b> | <b><u>406,950,611</u></b>      | <b><u>3,684,345,546</u></b> | <b><u>4,517,784,150</u></b> |

(2) It represents assets that are uncommitted for use as collateral.

| <u>December 31, 2020</u>                    | Committed                 | Uncommitted                    |                             | <u>Total</u>                |
|---|---------------------------|--------------------------------|-----------------------------|-----------------------------|
|   | <u>As Collateral</u>      | <u>Available as Collateral</u> | <u>Other (2)</u>            |                             |
| Cash and cash equivalents                   | 0                         | 0                              | 20,587,457                  | 20,587,457                  |
| Deposits due from banks                     | 99,003,256                | 8,014,294                      | 75,203,413                  | 182,220,963                 |
| Investments in securities at fair value     | 377,082,541               | 486,088,011                    | 108,730,140                 | 971,900,692                 |
| Investments in securities at amortized cost |                           | 0                              | 81,368,722                  | 81,368,722                  |
| Loans at amortized cost                     | <u>337,092,937</u>        | <u>0</u>                       | <u>2,837,696,869</u>        | <u>3,174,789,806</u>        |
| <b>Total assets</b>                         | <b><u>813,178,734</u></b> | <b><u>494,102,305</u></b>      | <b><u>3,123,586,601</u></b> | <b><u>4,430,867,640</u></b> |

(2) It represents assets that are uncommitted for use as collateral.

### (c) Market Risk

Market risks are those that may result in losses as a result of adverse price movements in the financial markets where positions are maintained. It comprises the following risks:

- Interest rate risk: is the possibility of an economic loss due to adverse variations in interest rates.
- Exchange rate risk: is the possibility of an economic loss due to adverse variations in the exchange rate.

The main objectives of the Bank's corporate governance structure include supervising the performance of the management team in each country, ensuring the proper functioning of the internal control system, monitoring the exposure to risks and managing them effectively. For such purpose, management engages actively in market risk management through the regional and local Assets and Liabilities Committees (ALICO) and the Comprehensive Risk Management Committee; thus, giving greater support to the strategic decision-making process.

Market risks assumed by the Bank are in line with the structure, complexity, size and nature of its operation, while always respecting the local regulations, the regional guidelines and the guidelines issued by management and/or regional and local board of directors.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

The Bank establishes the requirement of properly documenting the periodic assessment of measurement indicators and compliance with regional guidelines and local regulations, as well as ensuring that reports related to market risk to be remitted to the different internal and external instances (including the regulator) are adequate in terms of the content, quality of information, generation, transmission and validation according to the requirements set forth in the respective standards.

For the measurement, control and management of market risk, the Bank uses the indicators required by the regulator of each country as well as another set of indicators established in the internal regional guideline, which are calculated by country and in a consolidated manner based on internal sources of information.

Exchange risk is measured through the determination of the equity percentage that is not dollarized (also known as monetary position). The main objective of the policy is to establish that the difference between assets denominated in US dollars and liabilities denominated in US dollars is at least equal to equity, which is equivalent to having a 100% dollarized equity. However, due to regulatory restrictions applicable in each country that limit the position in US dollars, the consolidated monetary position may be below this desirable limit. The Bank manages this risk for certain operations through the acquisition of hedging derivatives that mitigate the exposure to exchange rate fluctuations (See note 17).

### Quantitative information

The Bank maintains operations in the consolidated statement of financial position, agreed in local currency other than US dollars, which are listed below:

| <u>December 31, 2020</u>                     |             |                       |                        |                    |              |
|--|-------------|-----------------------|------------------------|--------------------|--------------|
| <i>Amounts in millions</i>                   | <u>Euro</u> | <u>Sterling pound</u> | <u>Canadian dollar</u> | <u>Swiss franc</u> | <u>Total</u> |
| Cash, cash equivalents and deposits in banks | 9           | 5                     | 1                      | 2                  | 17           |
| Investments in securities                    | 0           | 0                     | 0                      | 0                  | 0            |
| Loans, net                                   | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>0</u>           | <u>0</u>     |
| <b>Total assets</b>                          | <u>9</u>    | <u>6</u>              | <u>1</u>               | <u>2</u>           | <u>17</u>    |
| Deposits                                     | 9           | 5                     | 1                      | 2                  | 17           |
| Obligations                                  | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>0</u>           | <u>0</u>     |
| <b>Total liabilities</b>                     | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>0</u>           | <u>0</u>     |
| <b>Exchange risk exposure</b>                | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>0</u>           | <u>0</u>     |

  

| <u>December 31, 2020</u>                     |             |                       |                        |                    |              |
|--|-------------|-----------------------|------------------------|--------------------|--------------|
| <i>Amounts in millions</i>                   | <u>Euro</u> | <u>Sterling pound</u> | <u>Canadian dollar</u> | <u>Swiss franc</u> | <u>Total</u> |
| Cash, cash equivalents and deposits in banks | 9           | 4                     | 1                      | 2                  | 16           |
| Investments in securities                    | 0           | 0                     | 0                      | 0                  | 0            |
| Loans, net                                   | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>0</u>           | <u>0</u>     |
| <b>Total assets</b>                          | <u>9</u>    | <u>4</u>              | <u>1</u>               | <u>2</u>           | <u>16</u>    |
| Deposits                                     | 9           | 4                     | 1                      | 2                  | 16           |
| Obligations                                  | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>115</u>         | <u>115</u>   |
| <b>Total liabilities</b>                     | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>117</u>         | <u>117</u>   |
| <b>Exchange risk exposure</b>                | <u>0</u>    | <u>0</u>              | <u>0</u>               | <u>(115)</u>       | <u>(115)</u> |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

Bellow, the summary exposure of the Bank's consolidated statement of financial position to interest rate risk. Assets and liabilities are included in the table at their carrying amount, classified by categories of time considering the next rate review date of the maturity date, as applicable:

| <u>December 31, 2021</u>                                 | <u>Without exposure</u> | <u>Up to 1 year</u>  | <u>From 1 to 5 years</u> | <u>More than 5 years</u> | <u>Total</u>         |
|--|-------------------------|----------------------|--------------------------|--------------------------|----------------------|
| Cash and cash equivalents                                | 21,963,899              | 0                    | 0                        | 0                        | 21,963,899           |
| Deposits due from banks                                  | 52,533,043              | 102,683,417          | 6,500,000                | 0                        | 161,716,460          |
| Investments in securities at fair value and other assets | 17,775,045              | 118,813,149          | 416,713,450              | 362,584,363              | 915,886,007          |
| Loans at amortized cost                                  | <u>93,944,895</u>       | <u>2,370,181,946</u> | <u>290,582,554</u>       | <u>663,508,389</u>       | <u>3,418,217,784</u> |
| <b>Total assets</b>                                      | <u>186,216,882</u>      | <u>2,591,678,512</u> | <u>713,796,004</u>       | <u>1,026,092,752</u>     | <u>4,517,784,150</u> |
| Deposits   | 339,652,325             | 1,698,019,161        | 898,634,984              | 10,390,000               | 2,946,696,470        |
| Securities sold under repurchase Agreement               | 189,973                 | 10,000,000           | 16,000,000               | 0                        | 26,189,973           |
| Obligations  | 4,334,249               | 644,605,529          | 269,301,859              | 0                        | 918,241,637          |
| Other obligations  | <u>2,114,997</u>        | <u>367,464,000</u>   | <u>24,339,936</u>        | <u>0</u>                 | <u>393,918,933</u>   |
| <b>Total liabilities</b>                                 | <u>346,291,544</u>      | <u>2,720,088,690</u> | <u>1,208,276,779</u>     | <u>10,390,000</u>        | <u>4,285,047,013</u> |
| <b>Exchange risk exposure</b>                            | <u>(160,074,662)</u>    | <u>(128,410,178)</u> | <u>(494,480,775)</u>     | <u>1,015,702,752</u>     | <u>232,737,137</u>   |
|  |                         |                      |                          |                          |                      |
| <u>December 31, 2020</u>                                 | <u>Without exposure</u> | <u>Up to 1 year</u>  | <u>From 1 to 5 years</u> | <u>More than 5 years</u> | <u>Total</u>         |
| Cash and cash equivalents                                | 20,587,457              | 0                    | 0                        | 0                        | 20,587,457           |
| Deposits due from banks                                  | 52,252,853              | 125,968,120          | 4,000,000                | 0                        | 182,220,963          |
| Investments in securities at fair value and other assets | 123,298,260             | 170,844,371          | 519,265,420              | 239,861,363              | 1,053,269,414        |
| Loans at amortized cost                                  | <u>91,130,825</u>       | <u>2,279,972,335</u> | <u>192,985,189</u>       | <u>610,701,457</u>       | <u>3,174,789,806</u> |
| <b>Total assets</b>                                      | <u>287,269,395</u>      | <u>2,576,784,816</u> | <u>716,250,609</u>       | <u>850,562,820</u>       | <u>4,430,867,640</u> |
| Deposits   | 347,076,753             | 1,809,916,040        | 872,410,581              | 21,930,000               | 3,051,333,374        |
| Securities sold under repurchase Agreement               | 18,626                  | 16,000,000           | 0                        | 0                        | 16,018,626           |
| Obligations  | 2,821,265               | 335,299,474          | 244,685,521              | 0                        | 582,806,260          |
| Other obligations  | <u>7,255,537</u>        | <u>178,429,448</u>   | <u>313,040,470</u>       | <u>0</u>                 | <u>498,725,455</u>   |
| <b>Total liabilities</b>                                 | <u>357,172,181</u>      | <u>2,339,644,962</u> | <u>1,430,136,572</u>     | <u>21,930,000</u>        | <u>4,148,883,715</u> |
| <b>Exchange risk exposure</b>                            | <u>(69,902,785)</u>     | <u>237,139,584</u>   | <u>(713,885,963)</u>     | <u>828,632,820</u>       | <u>281,983,925</u>   |

Based on the above, the Bank calculates the total exposure of the consolidated statement of financial position to interest rate risk. The Bank states that the interest rate risk should be measured for each currency in which assets and liabilities are maintained.

Interest rate risk is analyzed based on the gap analysis, in order to approximate the change in equity of the Bank's consolidated statement of financial position and in the net income from interest from eventual changes in market interest rates. The economic value of an instrument involves an assessment of the current value of its expected net cash flows, discounted to reflect market rates. By extension, the economic value of a financial entity can be seen as the present value of expected net cash flows from the entity, defined as expected cash flows from assets less expected cash flows from liabilities. In this sense, the perspective of economic value reflects a view of the sensitivity of the financial entity net value to interest rate fluctuations.

The estimate of the impact of variations in interest rates is conducted under a scenario of increase or decrease of 100 basis points in assets and liabilities at the different terms (parallel movement of the curve). The following table presents a summary of the impact on the Bank's economic value and on the net interest income applying these variations:

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (4) Risk Management, continued

|  | <u>Increase of<br/>100 bps (1)</u> | <u>Decrease of<br/>100 bps (1)</u> |
|--|------------------------------------|------------------------------------|
| <b>Impact on equity to interest rate movements</b> |                                    |                                    |
| <b>December 31, 2021</b>                           |                                    |                                    |
| Average for the year                               | (97,039,175)                       | 97,039,175                         |
| Maximum for the year                               | (88,474,355)                       | 88,474,355                         |
| Minimum for the year                               | (80,213,654)                       | 80,213,654                         |
|  | (97,039,175)                       | 97,039,175                         |
| <b>December 31, 2020</b>                           |                                    |                                    |
| Average for the year                               | (60,079,322)                       | 60,079,322                         |
| Maximum for the year                               | (47,040,206)                       | 47,040,206                         |
| Minimum for the year                               | (60,079,322)                       | 60,079,322                         |
|  | (41,790,389)                       | 41,790,389                         |
| <b>Impact on net income from interests</b>         |                                    |                                    |
| <b>December 31, 2021</b>                           |                                    |                                    |
| Average for the year                               | 7,571,932                          | (7,571,932)                        |
| Maximum for the year                               | 8,410,796                          | (8,410,796)                        |
| Minimum for the year                               | 9,092,066                          | (9,092,066)                        |
|  | 7,571,932                          | (7,571,932)                        |
| <b>December 31, 2020</b>                           |                                    |                                    |
| Average for the year                               | 5,230,619                          | (5,230,619)                        |
| Maximum for the year                               | 4,736,845                          | (4,736,845)                        |
| Minimum for the year                               | 5,230,619                          | (5,230,619)                        |
|  | 4,017,511                          | (4,017,511)                        |

(1) According to the nature of the instruments on demand, the sensitivity of annual income and expenses to a decrease or increase in rates for currencies with rates below 1% is measured using a variation of 25 basis points.

#### (d) *Operating Risk*

The Bank has established a minimum framework for operational risk management within its companies, which is intended to provide general guidelines to ensure the identification, assessment, control, monitoring and reporting of operational risks and materialized events that may affect the organization with the objective of ensuring the proper management, mitigation or reduction of the managed risks and contributing to provide a reasonable assurance with respect to the achievement of organizational objectives.

The operational risk management model considers best practices issued by the Basel Committee on Banking Supervision and by COSO (Committee of Sponsoring Organizations of the Treadway Commission). In addition, it complies with the regulatory requirements of the region, which have been defined by the regulators of the countries where the Bank operates.

Taking the foregoing as a reference, operational risk is defined as the possibility that the events resulting from personnel, information technologies or inadequate or failed internal processes, or produced by external causes, generate negative impacts that go against the objectives. By its nature, it is present in all of the organization's activities.

The priority of the Bank is, therefore, identifying and managing the major risk factors, regardless of whether they can produce monetary losses. The measurement also contributes to the establishment of priorities in the management of operational risk.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (4) Risk Management, continued

The operational risk management system is properly documented in the Operational Risk Guideline and Manual. It is a continuous process with several stages:

- Measurement of the perspective of control environment
- Identification and assessment of operational risks
- Treatment and mitigation of operational risks
- Risk monitoring and review
- Registration and accounting of losses due to operational risk incidents

Additionally, the Bank has policies formally established for the management of information security, business continuity, fraud prevention and code of ethics that support the proper management of operational risks in the organization.

At the regional level and in all countries where the Bank operates, there is an operational risk management unit that monitors, advises and assesses the management conducted by the administration with regard to operational risks. In addition, there is a specialized Operational Risk Committee (OR Committee) composed of senior management. The OR Committee reports to the Comprehensive Risk Management Committee, monitors management and ensures that identified operational risks are kept at accepted levels by the Bank.

Compliance with Bank standards is supported by a program of periodic reviews undertaken by Internal Audit, which reports the results to the Internal Audit.

#### (5) COVID – 19

##### **Impact of the pandemic of the spread of COVID-19**

During the first quarter of 2020, the Coronavirus (COVID-19) spreaded throughout the world, causing the closure of production and supply chains and interrupting international trade, which is causing a global economic slowdown that is affecting various industries. The world authorities, including those of the countries where the Bank operates, have adopted, among other measures, the temporary closure of businesses and the mandatory preventive confinement of people in different areas, preventing employees, suppliers and customers from carrying out their normal activities.

During the subsequent periods of 2020 and 2021, this situation has continued to be monitored on a daily basis by the Bank's management in order to assess the adverse effects that could be generated on the results of operations, financial position and liquidity of the Bank's entities, and to take all appropriate measures to minimize the negative impacts that could arise from this situation during 2020 financial year and subsequent periods. The Bank continues to have a reasonable expectation that it has adequate resources to continue as a going concern indefinitely.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (5) COVID – 19, continued

As of December 31, 2021, the Bank has not defaulted on principal or interest payments on its financial obligations. As a result of regulatory responses by regulatory agencies to mitigate the macroeconomic and financial impacts generated by the COVID-19 pandemic, contractual commitments associated with specific financial indicators that may be impacted by such implementations are monitored.

As of December 31, 2021, the following matters have been evaluated, which in some cases have had an impact on the Bank's financial statements and operations and which during the period subsequent to the date of these financial statements and up to the date of issuance of these financial statements, continue to be monitored by management to address their effects on the Bank's operations and those of its customers.

#### a) Impairment of financial instruments — Portfolio of loans, other accounts receivable and others

Financial instruments that are within the scope of the expected credit loss (ECL) model of IFRS 9 (loans, trade and other receivables, debt instruments not measured at fair value through profit or loss, lease receivables, financial guarantees and loan commitments), have been evaluated considering the impacts that COVID-19 is having on ECL due to measures adopted by the government where the Bank operates.

The impacts that have been generated for the Bank's entities in relation to the impairment of financial instruments are based on the following aspects:

- Measurement of the ECL, due to changes in the allocation of credit risk of financial instruments, incorporating impact analysis by COVID and generating an impact on the provision, going from measurement for 12 months (stage 1) to measurement for the remaining life of the instrument (stages 2 and 3) for those in which it is determined that there was a significant increase in credit risk since its initial measurement.
- Credit risk, whose behavior has varied for the institutions according to the economic segments of their loan portfolios, increasing in the case of clients whose businesses have been negatively affected.
- The amount at risk (default exposure), taking into account that it has been observed that the affected debtors of some of the entities of the Company have stopped making payments or are taking more time than normal to pay, mainly within the framework of the relief schemes promulgated by different governments.
- The expected loss for those credits that are evaluated individually, resulting from the lower recovery of cash flows considering the impact caused by COVID-19.
- Macroeconomic aspects considered in the development of scenarios and models for the calculation of the provision, where some of the variables have been weakened in relation to the effects of COVID on the economy.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (5) COVID – 19, continued

The calculation of expected credit losses for credit risk incorporated from the third quarter of 2020 updates on the forward-looking information projections, in line with the effects of the decisions that the government continues with reference to COVID-19 and considering the high level of uncertainty of these in terms of their intensity and duration. The projection information has been based on the best available information obtained, considering the different geographic areas in which the Bank operates, and taking into account the effects on the segments and portfolios of the different entities, which are exposed to different risks and situations.

Considering prospective information based on macroeconomic variables, the Group updated the scenarios used and the probabilities assigned to them at the end of September 30, 2021, with the effects shown in the following two tables:

#### i. Macroeconomic variables used in the calculation of ECL

|                                 |           | December 31, 2021 |        | December 31, 2020 |        |
|---------------------------------|-----------|-------------------|--------|-------------------|--------|
|                                 |           | Costa Rica        | Panama | Costa Rica        | Panama |
|                                 |           | %                 | %      | %                 | %      |
| Monthly Economic Activity Index | Upside    | 5.97              | 8.14   | 3.58              | 5.54   |
|                                 | Base case | 4.78              | 5.28   | 2.32              | 3.34   |
|                                 | Downside  | 4.41              | 3.68   | 0.41              | 1.63   |
| Consumer Price Index            | Upside    | 1.58              | 1.98   | 0.65              | (0.58) |
|                                 | Base case | 2.83              | 2.58   | 0.85              | (0.16) |
|                                 | Downside  | 3.38              | 3.36   | 1.85              | 1.21   |
| Exchange Rate                   | Upside    | 0.70              | -      | 2.35              | -      |
|                                 | Base case | 1.87              | -      | 3.69              | -      |
|                                 | Downside  | 6.43              | -      | 5.13              | -      |
| Local Currency Interest Rate    | Upside    | (1.03)            | -      | (0.21)            | -      |
|                                 | Base case | (0.09)            | -      | 1.29              | -      |
|                                 | Downside  | 1.20              | -      | 1.66              | -      |
| Dollars Interest Rate           | Upside    | (1.04)            | 0.37   | (1.28)            | (0.16) |
|                                 | Base case | (0.02)            | 0.83   | 0.28              | (0.02) |
|                                 | Downside  | 1.80              | 0.87   | 1.02              | 0.16   |

#### ii. Weighting of probabilities assigned to scenarios before and after COVID-19

|          | December 31, 2021 |        | December 31, 2020 |        |
|----------|-------------------|--------|-------------------|--------|
|          | Costa Rica        | Panamá | Costa Rica        | Panamá |
| Upside   | 20%               | 25%    | 5%                | 10%    |
| Central  | 65%               | 60%    | 60%               | 60%    |
| Downside | 15%               | 15%    | 35%               | 30%    |

The macroeconomic scenarios were adjusted to reflect the impacts of COVID-19 and the weights assigned to each scenario were recalibrated based on the expectations resulting from the information available to date (as well as updating historical information, assumptions related to the severity and duration of the pandemic, speed of recovery of the economy and their respective impact on the market).

The Bank continues to continuously monitor information that allows it to identify in a timely manner possible impact to ECL.

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**Notes to the Consolidated Financial Statements**

**(5) COVID – 19, continued**

*iii. Impairment allowance balances*

|                          | <u>December 31<br/>2020</u> | <u>March 31<br/>2021</u> | <u>June 30,<br/>2021</u> | <u>September 30,<br/>2021</u> | <u>December 31<br/>2020</u> | <u>Variation June<br/>vs March</u> | <u>Variation<br/>September<br/>vs June</u> | <u>Variation<br/>December vs<br/>September</u> |
|--------------------------|-----------------------------|--------------------------|--------------------------|-------------------------------|-----------------------------|------------------------------------|--|--|
| Corporate                | 20,746,473                  | 24,066,208               | 27,858,559               | 29,010,212                    | 34,702,010                  | 3,792,351                          | 1,151,653                                  | 5,691,798                                      |
| Small and medium company | 1,490,959                   | 1,274,139                | 1,458,940                | 2,332,442                     | 4,202,835                   | 184,801                            | 873,502                                    | 1,870,393                                      |
| Mortgage                 | 7,884,527                   | 8,650,291                | 13,503,384               | 16,486,975                    | 15,772,538                  | 4,853,093                          | 2,983,591                                  | (714,437)                                      |
| Personal banking         | 7,134,688                   | 6,372,872                | 7,524,652                | 7,953,869                     | 7,448,728                   | 1,151,780                          | 429,217                                    | (505,141)                                      |
| Vehicles                 | 5,600,536                   | 5,542,141                | 6,588,497                | 6,410,975                     | 5,703,717                   | 1,046,356                          | (177,522)                                  | (707,256)                                      |
| Credit Card              | <u>6,987,927</u>            | <u>6,665,750</u>         | <u>6,715,516</u>         | <u>8,985,016</u>              | <u>11,302,240</u>           | <u>49,766</u>                      | <u>2,269,500</u>                           | <u>2,317,224</u>                               |
| <b>Total</b>             | <u>49,845,110</u>           | <u>52,571,401</u>        | <u>63,649,548</u>        | <u>71,179,489</u>             | <u>79,132,068</u>           | <u>11,078,147</u>                  | <u>7,529,941</u>                           | <u>7,952,581</u>                               |

The table above summarizes the total balance of the provision by portfolio for each quarter of the period ended September 30, 2021. The detail of the movement of the provision, transfers between stages, the impact by refinement of models, among others, is presented in the Note 4.

*iv. Loan's Portfolio provision expense*

|                          | <u>December 31<br/>2020</u> | <u>March 31<br/>2021</u> | <u>June 30,<br/>2021</u> | <u>September 30,<br/>2021</u> | <u>December 31<br/>2020</u> | <u>Variation June<br/>vs March</u> | <u>Variation<br/>September<br/>vs June</u> |
|--------------------------|-----------------------------|--------------------------|--------------------------|-------------------------------|-----------------------------|------------------------------------|--|
| Corporate                | 8,226,865                   | 3,855,554                | 1,919,358                | 6,909,938                     | (4,371,311)                 | (1,936,196)                        | 4,990,577                                  |
| Small and medium company | (279,280)                   | (56,229)                 | 674,080                  | 1,924,916                     | 223,051                     | 730,309                            | 1,250,836                                  |
| Mortgage                 | 736,864                     | 4,627,332                | 2,970,130                | (495,614)                     | 3,890,468                   | (1,657,202)                        | (3,465,744)                                |
| Personal banking         | (368,326)                   | 1,761,069                | 1,301,263                | 2,232,983                     | 2,129,395                   | (459,806)                          | 931,720                                    |
| Vehicles                 | 556,976                     | 1,226,251                | 164,533                  | 370,279                       | 669,275                     | (1,061,718)                        | 205,746                                    |
| Credit Card              | <u>235,175</u>              | <u>(23,238)</u>          | <u>2,497,666</u>         | <u>2,746,009</u>              | <u>(258,413)</u>            | <u>2,520,901</u>                   | <u>248,346</u>                             |
| <b>Total</b>             | <u>9,108,274</u>            | <u>11,390,739</u>        | <u>9,527,030</u>         | <u>13,688,511</u>             | <u>2,282,465</u>            | <u>(1,936,196)</u>                 | <u>4,161,481</u>                           |

The table above summarizes the provision expense for portfolio impairment for impairment for each quarter of 2021.

**b) Customer relief programs**

The actions taken or suggested by the governments of the countries in which the Bank operates have promoted the generation of reliefs to customers (companies or individuals) between April 2020 and June 2021 in relation to loans or loan agreements in force, which have involved the renegotiation of their terms including, among others, the granting of grace periods, payment deferrals, extension of maturity and increase of credit line quotas.

The following table summarizes the volume of relief granted by portfolio:

| <u>December 31, 2021</u>                | <u>Corporate</u> | <u>Small<br/>Company</u> | <u>Mortgage</u> | <u>Personal<br/>banking</u> | <u>Vehicles</u> | <u>Credit<br/>Card</u> |
|---|------------------|--------------------------|-----------------|-----------------------------|-----------------|------------------------|
| Amount of credits with relief           | 159              | 172                      | 787             | 1,997                       | 2,096           | 824                    |
| % of credit with relief / Total credits | 2.32%            | 16.28%                   | 10.35%          | 6.91%                       | 8.19%           | 9.58%                  |
| <u>December 31, 2020</u>                | <u>Corporate</u> | <u>Small<br/>Company</u> | <u>Mortgage</u> | <u>Personal<br/>banking</u> | <u>Vehicles</u> | <u>Credit<br/>Card</u> |
| Amount of credits with relief           | 1,868            | 652                      | 4,041           | 3,767                       | 16,555          | 9,369                  |
| % of credit with relief / Total credits | 51.71%           | 63.12%                   | 51.19%          | 13.31%                      | 59.28%          | 78.09%                 |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

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### (5) COVID – 19, continued

As of December 31, 2021, the impact recognized in operation results for COVID-19 reliefs is \$10,438,155 (December 31, 2020 \$2,197,202).

As of today, the government has not decreed direct support for the banks.

#### c) Leases from the lessee's perspective

Between lessors and lessees, as of April 2020, processes have been carried out to renegotiate the terms of their lease agreements, as a result of which the lessors have granted the lessees concessions of some kind in connection with the lease payments.

Some of the Bank's entities that have leased assets have renegotiated the terms of their lease agreements as a consequence of the COVID-19 crisis. The Bank has considered, in its role as lessee, the proper accounting of these concessions by analyzing whether or not they correspond to modifications of the contract; this analysis resulted in the recognition of gains and/or losses in the statement of income and in the adjustment of lease liabilities, with the impacts shown in the following table:

| <u>Relief mode</u>                            | <u>December 31, 2021</u>         |  | <u>Recognized effect on income of</u> | <u>December 31, 2020</u>         |  | <u>Recognized effect on income of</u> |
|---|----------------------------------|--|---------------------------------------|----------------------------------|--|---------------------------------------|
|   | <u>Number of relief received</u> | <u>% Contracts with relief/Total contracts</u> |                                       | <u>Number of relief received</u> | <u>% Contracts with relief/Total contracts</u> |                                       |
| Reduction of the canon for a number of months | 258                              | 48.96%   | 2,802                                 | 24                               | 54.55%   | 151,803                               |

#### d) Impairment on Other Assets – Property, Plant, Equipment and Intangibles

As of December 31, 2021, no indicators of impairment were identified for the Bank's businesses.

### (6) **Critical Accounting Estimates and Judgments in the Implementation of Accounting Policies**

The Bank's management is responsible for the development, selection, disclosure of policies and critical accounting estimates and their implementation in a manner consistent with the assumptions selected and related to the significant estimate uncertainties.

#### ***Determination of Control Over Investees:***

Control indicators mentioned in Note 3 (a) are subject to management's judgment and may have a significant effect on the Bank's interests or participation in investment companies and separate vehicles.

- ***Investment Entities and Separate Legal Vehicles***

The Bank acts as an asset manager on behalf of third parties through investment companies and separate vehicles. When evaluating if the Bank controls those investment companies and vehicles, factors such as the following have been considered: the reach of its authority to make decisions on behalf of the investee, the rights maintained by third parties, the consideration vested in conformity with the compensation agreements and its exposure to return fluctuations. Accordingly, the Bank has concluded that it acts as investment agent for all cases; therefore, it does not consolidate these investment companies and separate vehicles.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (6) Critical Accounting Estimates and Judgments in the Implementation of Accounting Policies, continued

##### ***Loan Impairment Losses***

The Bank reviews its loan portfolio to assess the impairment at least on a quarterly basis. When determining whether an impairment loss should be recorded in the consolidated statement of income, the Bank makes decisions as to whether observable information exists indicating that there is a measurable reduction in estimated future cash flows from a loan portfolio before such reduction may be identified with an individual loan in that portfolio. This evidence includes observable information indicating that an adverse change in the payment condition of borrowers in a group, national or local economic conditions that correlate with non-compliance instances in Bank's assets have occurred.

##### ***Fair Value of Financial Instruments***

Fair value of financial instruments that are not quoted in active markets is determined using valuation techniques. All models are evaluated and adjusted before use, and the models are calibrated to ensure that the results reflect current information and comparative market prices.

To the extent possible, models only use observable information; however, areas such as credit risk (own and by the counterparty), volatilities and correlations require estimates by management. Changes in assumptions about these factors may affect the reported fair value of financial instruments.

##### ***Impairment of Investments at FVOCI***

In debt instruments, the impairment may be appropriate when there is evidence of impairment in the financial health of the issuer, industry or sector performance, changes in technology, and operational and financial cash flows.

##### ***Income Tax***

The Bank uses the asset and liability method to record income tax. Under this method, the deferred tax assets and liabilities are recognized by the estimates of future tax consequences attributable to temporary differences between the amounts of assets and liabilities in the consolidated financial statements and their respective tax bases and due to accumulated tax losses. The deferred tax assets and liabilities are valued using the enacted tax rates that are expected to be applied to the tax revenue for the years in which they are expected to be recovered or temporary differences are settled. The effect on deferred tax assets and liabilities by a change in tax rates is recognized in the operation results in the year in which the change occurs.

Management regularly assesses the realization of deferred tax assets for its recognition. Management evaluates whether it is more likely than not that a portion or all deferred tax assets are not realizable.

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## Notes to the Consolidated Financial Statements

### (7) Cash, Cash Equivalents and Deposits

Cash and cash equivalents are listed below for reconciliation purposes with the consolidated statement of cash flow:

|   | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|---|-----------------------------|-----------------------------|
| Cash and cash equivalents   | 21,963,899                  | 20,587,457                  |
| Deposits in banks and deposits due in less than 90 days                     | <u>154,187,651</u>          | <u>162,207,658</u>          |
| <b>Cash and cash equivalents in the consolidated statement of cash flow</b> | <b>176,151,550</b>          | <b>182,795,115</b>          |
| Deposits in banks greater than 90 days and pledged                          | <u>7,528,809</u>            | <u>20,013,305</u>           |
| <b>Total cash, cash equivalents and deposits in banks</b>                   | <b><u>183,680,359</u></b>   | <b><u>202,808,420</u></b>   |

### (8) Investments at Fair Value

As of December 31 2021, investments at fair value amounted to \$915,886,007 (December 31, 2020: \$1,053,269,414) are summarized as follows:

#### (a) Investments at FVTPL

The portfolio of investments in securities at FVTPL is detailed as follows:

|                  | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|------------------|-----------------------------|-----------------------------|
| Government bonds | 15,799,761                  | 21,043,039                  |
| Corporates bonds | 16,112                      | 16,100                      |
| Mutual funds     | 21,185,348                  | 21,795,592                  |
| Common stocks    | <u>2,018,397</u>            | <u>1,964,603</u>            |
|                  | <u>39,019,618</u>           | <u>44,819,334</u>           |

#### (b) Investment at FVOCI

The portfolio of investments at FVOCI is detailed as follows:

|                          | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|--------------------------|-----------------------------|-----------------------------|
| Governments:             |                             |                             |
| United States of America | 404,068,803                 | 575,197,959                 |
| Other Governments        | <u>286,489,972</u>          | <u>277,190,451</u>          |
|                          | 690,558,775                 | 852,388,410                 |
| Corporate bonds          | <u>91,401,863</u>           | <u>74,692,948</u>           |
|                          | <u>781,960,638</u>          | <u>927,081,358</u>          |

#### (c) Investments at AC

The portfolio of investments to the AC is detailed as follows:

|                   | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|-------------------|-----------------------------|-----------------------------|
| Other Governments | 0                           | 9,703,791                   |
|                   | 0                           | 9,703,791                   |
| Corporate bonds   | <u>94,905,751</u>           | <u>71,664,931</u>           |
|                   | <u>94,905,751</u>           | <u>81,368,722</u>           |

# MULTIBANK INC. AND SUBSIDIARIES

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### (9) Loans

The detail of the loan portfolio by product is presented below:

|   | December 31, 2021    |                     |                      | December 31, 2020    |                     |                      |
|---|----------------------|---------------------|----------------------|----------------------|---------------------|----------------------|
|   | Gross amount         | Allowance for ECL   | Net carrying amount  | Gross amount         | Allowance for ECL   | Net carrying amount  |
| <b>Loans</b>                                    |                      |                     |                      |                      |                     |                      |
| <b>Corporate</b>                                |                      |                     |                      |                      |                     |                      |
| Corporate                                       | 1,810,325,180        | (34,614,971)        | 1,775,710,209        | 1,663,341,171        | (20,635,879)        | 1,642,705,291        |
| Corporate leases, net (1)                       | <u>9,115,867</u>     | <u>(87,039)</u>     | <u>9,028,828</u>     | <u>12,594,664</u>    | <u>(110,593)</u>    | <u>12,484,071</u>    |
| <b>Total corporate loans</b>                    | <u>1,819,441,047</u> | <u>(34,702,010)</u> | <u>1,784,739,037</u> | <u>1,675,935,835</u> | <u>(20,746,473)</u> | <u>1,655,189,362</u> |
| <b>Personal Banking and Small company</b>       |                      |                     |                      |                      |                     |                      |
| <b>Small company</b>                            |                      |                     |                      |                      |                     |                      |
| Small company                                   | 87,409,167           | (4,161,596)         | 83,247,571           | 75,441,073           | (1,481,990)         | 73,959,083           |
| Small company leases, net (1)                   | <u>432,985</u>       | <u>(41,239)</u>     | <u>391,746</u>       | <u>668,464</u>       | <u>(8,969)</u>      | <u>659,495</u>       |
| <b>Total Small company loans</b>                | <u>87,842,152</u>    | <u>(4,202,835)</u>  | <u>83,639,317</u>    | <u>76,109,537</u>    | <u>(1,490,959)</u>  | <u>74,618,578</u>    |
| <b>Personal Banking</b>                         |                      |                     |                      |                      |                     |                      |
| Mortgage  | 756,083,012          | (15,772,539)        | 740,310,473          | 707,322,802          | (7,884,527)         | 699,438,275          |
| Personals                                       | 462,058,826          | (7,448,728)         | 454,610,098          | 421,071,240          | (7,134,688)         | 413,936,552          |
| Vehicles  | 306,345,668          | (5,640,949)         | 300,704,719          | 288,084,418          | (5,547,618)         | 282,536,800          |
| Personal leases, net (1)                        | 2,035,110            | (62,770)            | 1,972,340            | 2,884,390            | (52,918)            | 2,831,472            |
| Credit Cards                                    | <u>63,544,037</u>    | <u>(11,302,237)</u> | <u>52,241,800</u>    | <u>53,226,695</u>    | <u>(6,987,927)</u>  | <u>46,238,768</u>    |
| <b>Total Personal Banking</b>                   | <u>1,590,066,653</u> | <u>(40,227,223)</u> | <u>1,549,839,430</u> | <u>1,472,589,544</u> | <u>(27,607,678)</u> | <u>1,444,981,866</u> |
| <b>Total Personal Banking and Small company</b> | <u>1,677,908,805</u> | <u>(44,430,058)</u> | <u>1,633,478,747</u> | <u>1,548,699,081</u> | <u>(29,098,637)</u> | <u>1,519,600,444</u> |
| <b>Total loans at CA</b>                        | <u>3,497,349,852</u> | <u>(79,132,068)</u> | <u>3,418,217,784</u> | <u>3,224,634,916</u> | <u>(49,845,110)</u> | <u>3,174,789,806</u> |
| (1) Total leases, net of interest               | <u>11,583,962</u>    | <u>(191,048)</u>    | <u>11,392,914</u>    | <u>16,147,518</u>    | <u>(172,480)</u>    | <u>15,975,038</u>    |

The following table presents the net value of finance leases receivable:

|   | December 31, 2021 | December 31, 2020 |
|---|-------------------|-------------------|
| Minimum lease payments receivable         | 13,280,817        | 18,593,268        |
| Less: unearned interest                   | <u>1,659,055</u>  | <u>2,389,211</u>  |
| Minimum lease payments receivable, net    | 11,621,762        | 16,204,057        |
| Less: allowance for loss in leases        | 37,800            | 172,480           |
| Less: net deferred commissions            | <u>191,048</u>    | <u>56,539</u>     |
| Net value of investment in finance leases | <u>11,392,914</u> | <u>15,975,038</u> |

The following table summarizes the minimum lease payments receivable as of December 31, 2021:

| Year ended December 31: |                   |
|-------------------------|-------------------|
| 2022                    | 1,999,307         |
| 2023                    | 3,802,717         |
| 2024                    | 2,969,773         |
| 2025 and thereafter     | <u>2,849,965</u>  |
|                         | <u>11,621,762</u> |

# MULTIBANK INC. AND SUBSIDIARIES

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### (10) Properties, Furniture, Equipment and Improvements

Properties, furniture, equipment and improvements are summarized below:

|                                 | December 31, 2021     |                               |                             |                  |                                      |                   |                   |
|---------------------------------|-----------------------|-------------------------------|-----------------------------|------------------|--------------------------------------|-------------------|-------------------|
|                                 | Land and<br>Buildings | Right of use<br>of Properties | Construction in<br>Progress | Vehicles         | Furniture and<br>Office<br>Equipment | Improvements      | Total             |
| <b>Cost:</b>                    |                       |                               |                             |                  |                                      |                   |                   |
| <b>As of January 1, 2021</b>    | 22,292,083            | 20,450,780                    | 3,954,865                   | 714,209          | 32,361,374                           | 19,618,230        | 99,391,541        |
| Purchase                        | 0                     | 1,441,813                     | 1,361,231                   | 547,160          | 1,426,342                            | 77,626            | 4,854,172         |
| Sales and disposals             | 0                     | (876,422)                     | 0                           | (135,414)        | (588,484)                            | (882,438)         | (2,482,757)       |
| Transfers                       | 0                     | 0                             | (1,054,497)                 | 0                | 124,135                              | 930,362           | 0                 |
| Reclassification (Note 11)      | 0                     | 0                             | 0                           | 0                | (11,764,469)                         | 0                 | (11,764,469)      |
| Reclassification (Note 12)      | 0                     | 0                             | 743,366                     | 0                | 0                                    | 0                 | 743,366           |
| Foreign currency translation    | 0                     | 0                             | 0                           | 0                | (2,269)                              | (3,559)           | (5,828)           |
| <b>As of December 31, 2021</b>  | <u>22,292,083</u>     | <u>21,016,171</u>             | <u>5,004,966</u>            | <u>1,125,955</u> | <u>21,556,629</u>                    | <u>19,740,221</u> | <u>90,849,022</u> |
| <b>Accumulated depreciation</b> |                       |                               |                             |                  |                                      |                   |                   |
| <b>As of January 1, 2021</b>    | 262,677               | 4,159,383                     | 0                           | 634,331          | 23,365,362                           | 10,511,618        | 38,933,371        |
| Expense for the year            | 116,887               | 2,164,814                     | 0                           | 124,765          | 1,246,106                            | 1,786,850         | 5,439,422         |
| Sales and disposals             | 0                     | (267,153)                     | 0                           | (114,503)        | (453,270)                            | (882,438)         | (1,717,364)       |
| Reclassification (Note 11)      | 0                     | 0                             | 0                           | 0                | (7,124,018)                          | 0                 | (7,124,018)       |
| Foreign currency translation    | 0                     | 0                             | 0                           | 0                | 16,895                               | (3,021)           | 13,875            |
| <b>As of December 31, 2021</b>  | <u>379,564</u>        | <u>6,057,044</u>              | <u>0</u>                    | <u>644,593</u>   | <u>17,051,075</u>                    | <u>11,413,010</u> | <u>35,658,286</u> |
| <b>Net balance</b>              | <u>21,912,519</u>     | <u>14,959,127</u>             | <u>5,004,966</u>            | <u>481,362</u>   | <u>4,505,554</u>                     | <u>8,327,209</u>  | <u>55,190,737</u> |

  

|                                 | December 31, 2020     |                               |                             |                |                                      |                   |                   |
|---------------------------------|-----------------------|-------------------------------|-----------------------------|----------------|--------------------------------------|-------------------|-------------------|
|                                 | Land and<br>Buildings | Right of use<br>of Properties | Construction in<br>Progress | Vehicles       | Furniture and<br>Office<br>Equipment | Improvements      | Total             |
| <b>Cost:</b>                    |                       |                               |                             |                |                                      |                   |                   |
| <b>As of January 1, 2020</b>    | 20,738,059            | 21,038,403                    | 3,954,865                   | 1,086,854      | 37,038,724                           | 18,915,584        | 102,772,489       |
| Spin-off of assets (Note 19)    | 0                     | (563,750)                     | 0                           | (28,015)       | (1,581,816)                          | (13,818)          | (2,188,159)       |
| Purchase                        | 0                     | 33,100                        | 0                           | 0              | 2,248,116                            | 795,724           | 3,076,940         |
| Sales and disposals             | 0                     | (56,973)                      | 0                           | (344,630)      | (2,671,638)                          | (79,260)          | (3,152,501)       |
| Reclassification                | 0                     | 0                             | 0                           | 0              | (2,671,252)                          | 0                 | (2,671,252)       |
| Reclassification (Note 12)      | 1,554,024             | 0                             | 0                           | 0              | 0                                    | 0                 | 1,554,024         |
| <b>As of December 31, 2020</b>  | <u>22,292,083</u>     | <u>20,450,780</u>             | <u>3,954,865</u>            | <u>714,209</u> | <u>32,361,374</u>                    | <u>19,618,230</u> | <u>99,391,541</u> |
| <b>Accumulated depreciation</b> |                       |                               |                             |                |                                      |                   |                   |
| <b>As of January 1, 2020</b>    | 227,579               | 2,451,712                     | 0                           | 812,069        | 23,458,204                           | 9,547,262         | 36,496,826        |
| Spin-off of assets (Note 19)    | 0                     | (365,103)                     | 0                           | (14,739)       | (18,313)                             | (6,909)           | (405,064)         |
| Expense for the year            | 35,098                | 2,129,747                     | 0                           | 69,916         | 2,984,029                            | 1,046,497         | 6,265,287         |
| Ventas y descartes              | 0                     | (56,973)                      | 0                           | (232,915)      | (2,754,160)                          | (75,232)          | (3,119,280)       |
| Reclassification (Note 12)      | 0                     | 0                             | 0                           | 0              | (304,398)                            | 0                 | (304,398)         |
| <b>As of December 31, 2020</b>  | <u>262,677</u>        | <u>4,159,383</u>              | <u>0</u>                    | <u>634,331</u> | <u>23,365,362</u>                    | <u>10,511,618</u> | <u>38,933,371</u> |
| <b>Net balance</b>              | <u>22,029,406</u>     | <u>16,291,397</u>             | <u>3,954,865</u>            | <u>79,878</u>  | <u>8,996,012</u>                     | <u>9,106,612</u>  | <u>60,458,170</u> |

During 2021, the Bank made a transfer of intangible assets and other assets to properties, furnitures, equipments and improvements for a net amount of \$1,053,208.

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### (11) Intangible Assets

The gross balance of the book value and the accumulated amortization for each of the intangible assets acquired and developed internally by the Bank as of December 31, 2021 are detailed below:

| <u>December 31, 2021</u>                   | <u>Software under development</u> | <u>Computer licenses</u> | <u>Total</u>             |
|--|-----------------------------------|--------------------------|--------------------------|
| <b>Cost:</b>                               |                                   |                          |                          |
| As of December 31, 2020                    | 0                                 | 6,627,003                | 6,627,003                |
| Additions for the year                     | 1,642,171                         | 0                        | 1,642,171                |
| Disposals                                  | (777,197)                         | 0                        | (777,197)                |
| Transfers                                  | (2,924,567)                       | 2,924,567                | 0                        |
| Reclassification (Note 12)                 | 4,537,587                         | 0                        | 4,537,587                |
| Reclassification (Note 10)                 | (1,053,208)                       | 12,817,677               | 11,764,469               |
| Effect of exchange rate                    | 0                                 | (17,648)                 | (17,648)                 |
| <b>As of December 31, 2021</b>             | <b><u>1,424,786</u></b>           | <b><u>22,351,599</u></b> | <b><u>23,776,385</u></b> |
| <b>Accumulated amortization:</b>           |                                   |                          |                          |
| As of December 31, 2020                    | 0                                 | 3,574,999                | 3,574,999                |
| Amortization                               | 0                                 | 3,310,382                | 3,310,382                |
| Reclassification (Note 10)                 | 0                                 | 7,124,018                | 7,124,018                |
| Disposals                                  | 0                                 | 0                        | 0                        |
| Effect of exchange rate                    | 0                                 | (17,734)                 | (17,734)                 |
| <b>As of December 31, 2021</b>             | <b><u>0</u></b>                   | <b><u>13,991,664</u></b> | <b><u>13,991,664</u></b> |
| <b>Net balance as of December 31, 2021</b> | <b><u>1,424,786</u></b>           | <b><u>8,359,935</u></b>  | <b><u>9,784,721</u></b>  |

| <u>December 31, 2020</u>                   | <u>Computer licenses</u> | <u>Total</u>            |
|--|--------------------------|-------------------------|
| <b>Cost:</b>                               |                          |                         |
| As of December 31, 2019                    | 0                        | 0                       |
| Purchase                                   | 3,955,751                | 3,955,751               |
| Reclassification (Note 10)                 | <u>2,671,252</u>         | <u>2,671,252</u>        |
| <b>As of December 31, 2020</b>             | <b><u>6,627,003</u></b>  | <b><u>6,627,003</u></b> |
| <b>Accumulated amortization:</b>           |                          |                         |
| As of December 31, 2019                    | 0                        | 0                       |
| Amortization                               | 1,205,255                | 1,205,255               |
| Reclassification (Note 10)                 | <u>2,369,744</u>         | <u>2,369,744</u>        |
| <b>As of December 31, 2020</b>             | <b><u>3,574,999</u></b>  | <b><u>3,574,999</u></b> |
| <b>Net balance as of December 31, 2020</b> | <b><u>3,052,004</u></b>  | <b><u>3,052,004</u></b> |

None of the intangible assets mentioned in the table above subject to amortization have a residual value.

During the year 2021, the Bank made a transfer from intangible assets to property, furniture, equipment and improvements for a net amount of \$1,053,208 corresponding to furniture and equipment (see Note 10).

During the years ended December 31, 2021 and 2020, no impairment losses were recognized.

### (12) Other Assets

The detail of other assets is as follows:

|                                       | <u>December 31, 2021</u> | <u>December 31, 2020</u> |
|---------------------------------------|--------------------------|--------------------------|
| Non-current assets held for sale, net | 33,435,089               | 21,280,436               |
| Deferred expenses                     | 2,120,405                | 9,697,113                |
| Current assets not held for sale      | 999,669                  | 799,544                  |
| Guarantee deposits                    | 2,042,951                | 2,462,940                |
| Unstamped plastic cards               | 127,617                  | 136,750                  |
| Investment properties                 | 2,439,059                | 2,439,059                |
| Others                                | <u>2,126,533</u>         | <u>2,836,669</u>         |
|                                       | <b><u>43,291,323</u></b> | <b><u>39,652,511</u></b> |

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### (12) Other Assets, continued

The non-current assets held for sale, net of reserve for possible losses, are detailed as follows:

|  | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|--|-----------------------------|-----------------------------|
| Vehicles                                       | 112,323                     | 1,582,895                   |
| Real estate – less than 1 year                 | 12,566,489                  | 14,400,595                  |
| Real estate – more than 1 year                 | <u>21,005,096</u>           | <u>5,596,487</u>            |
| <b>Non current assets held for sale, gross</b> | 33,683,908                  | 21,579,977                  |
| Reserve for possible losses                    | <u>(248,819)</u>            | <u>(299,541)</u>            |
| <b>Non current assets held for sale, net</b>   | <u>33,435,089</u>           | <u>21,280,436</u>           |

The Bank made sales of repossessed assets for \$1,579,992 (2020: \$3,509,299), generating a loss of \$40,571 (2020: \$57,908).

The change in the reserve for repossessed assets is as follows:

|   | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|---|-----------------------------|-----------------------------|
| <b>Balance at the beginning of the year</b> | 299,541                     | 5,924                       |
| Provision recognized in profit or loss      | 1,153,616                   | 403,155                     |
| Sales                                       | (1,204,049)                 | (109,538)                   |
| Exchange rate effect                        | <u>(289)</u>                | <u>0</u>                    |
| <b>Balance at the end of the year</b>       | <u>248,819</u>              | <u>299,541</u>              |

### (13) Deposits from Customers

Deposits from customers are detailed below:

|                            | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|----------------------------|-----------------------------|-----------------------------|
| <b>Retail customers</b>    |                             |                             |
| Demand                     | 47,729,425                  | 58,217,773                  |
| Savings                    | 247,315,181                 | 250,944,051                 |
| Time deposits              | 656,190,263                 | 641,182,575                 |
| <b>Corporate customers</b> |                             |                             |
| Demand                     | 318,199,779                 | 388,629,676                 |
| Savings                    | 162,465,882                 | 133,183,129                 |
| Time deposits              | <u>1,514,795,940</u>        | <u>1,579,176,170</u>        |
|                            | <u>2,946,696,470</u>        | <u>3,051,333,374</u>        |

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### (14) Financial Obligations

Financial obligations are detailed below:

|  | December 31, 2021    |                       |                           |
|--|----------------------|-----------------------|---------------------------|
|  | <u>Interest rate</u> | <u>Maturity up to</u> | <u>Carrying amount</u>    |
| Payable in US dollars:                               |                      |                       |                           |
| Fixed rate   | 0.67% a 5.92%        | 2022 a 2026           | 679,877,867               |
| Floating rate  | 1.15% a 3.60%        | 2022 a 2028           | <u>238,363,770</u>        |
| <b>Total financial obligations at amortized cost</b> |                      |                       | <u><b>918,241,637</b></u> |

|  | December 31, 2020    |                       |                           |
|--|----------------------|-----------------------|---------------------------|
|  | <u>Interest rate</u> | <u>Maturity up to</u> | <u>Carrying amount</u>    |
| Payable in US dollars:                               |                      |                       |                           |
| Fixed rate   | 1.03% a 5.92%        | 2021 a 2025           | 336,458,969               |
| Floating rate  | 0.44% a 3.56%        | 2021 a 2028           | <u>246,347,291</u>        |
| <b>Total financial obligations at amortized cost</b> |                      |                       | <u><b>582,806,260</b></u> |

The Bank has not defaulted on the payment of principal or interest of its financial obligations.

### (15) Other Financial Obligations

The Bank has placed commercial bonds and securities, through the local and international Stock Exchange, which are detailed below:

| <u>Payable in:</u>                          | December 31, 2021    |                           | December 31, 2020    |                           |
|---|----------------------|---------------------------|----------------------|---------------------------|
|   | <u>Interest rate</u> | <u>Carrying amount</u>    | <u>Interest rate</u> | <u>Carrying amount</u>    |
| US dollars                                  | 1.75% a 5.00%        | <u>393,918,933</u>        | 2.00% a 5.00%        | <u>498,725,455</u>        |
| <b>Total of other financial obligations</b> |                      | <u><b>393,918,933</b></u> |                      | <u><b>498,725,455</b></u> |

The characteristics and guarantees for these issuances are described below:

#### **December 2012 Issuance (placed in 2015, 2017, 2018, 2019, 2020 and 2021)**

Public offering of the Corporate Bond Revolving Program for a value of up to \$150,000,000 divided into \$100,000,000 of Revolving Corporate Class A Bonds and \$50,000,000 of Revolving Corporate Class B Bonds, authorized by the Superintendency of the Securities Market of Panama, through SMV Resolution No.436-12 of December 27, 2012 and by the Panamanian Stock Exchange.

Bonds are issued as nominative, revolving, registered, without coupons, and denominated in thousands of Balboas, in different series, with the maturity of Revolving Corporate Class A Bonds being determined by the "Issuer", whereas Corporate Class B Bonds will be issued for a 20-year term; however, after 15 years, they will be renewed automatically for additional 20-year terms each, from the date of maturity of the original 20-year term. Revolving Corporate Class A Bonds were issued during 2013, as Series A, B and C; during 2015; as Series D, E and F; during 2016 as Series G, H, I and J; during 2017 were issued as Series K, L, M, N y O, during 2018 were issued as Q y R, during 2019 were issued as Series S, and during 2020 were issued as Series T y U and for the year 2021 the Serie V,W, X, Y y Z.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (15) Other Financial Obligations, continued

The annual interest rate of such Bonds may be fixed or variable at the Bank's discretion. For fixed rates, Bonds will earn an interest rate determined by the Issuer. For variable rates, Bonds will earn an annual interest rate equal to 3-month LIBOR plus a spread determined by the Issuer based on market demand.

#### Corporate Bond Issuance of June 2017

During the month of June 2017, the Bank made a placement of corporate bonds in the Swiss market for CHF 100,000,000, with a coupon of 2.00% and a maturity date of January 2021. On January 2021, the Bank proceeded to honor its obligation.

#### Corporate Bond Issuance of November 2017

During the month of November 2017, the Bank placed a corporate bond under the structure of 144A Reg (S) in the United States of America with a nominal value of USD 300,000,000 and due date on November 9, 2022. Interest on the Bonds will be accumulated at a rate of 4.375% per annum and will be paid semiannually on May 2 and November 9 of each year, beginning May 9, 2018.

The Bank may redeem the Bonds at any time prior maturity, in whole or in a part, at a redemption price based on a "total premium, plus any accrued and unpaid interest on the principal amount of the Bonds to the redemption date. In case of certain changes in the applicable tax treatment related to the payments of the Bonds, the Bank can exchange the Bonds in full, but not in part, at a price equal to 100% of the principal amount, plus accrued and unpaid interest, if applicable but excluding the redemption date.

Multibank, Inc. was authorized, according to Resolution No.405-17 of July 26, 2017 of the Superintendency of the Securities Market of Panama, to offer through a public offering, Negotiable Commercial Papers (NCPs) for a nominal value of up to \$200,000,000 and with a maturity of up to one year from the date of issue of each series. The NCPs will be issued in nominative certificates registered and without coupons, in denominations of one thousand dollars (\$1,000) or their multiples. The NCPs of each series will accrue a fixed rate or variable interest rate, which will be determined by the issuer before the Respective Offer Date. For each of the series, interest will be payable monthly on the fifteenth (15th) day of each month until their respective due date. The basis for calculating interest will be on calendar days/365 for each series. The nominal value of each NCPs will be paid by means of a single payment to capital, on their respective due date. NCPs cannot be subject to early redemption.

During the year ended December 31, 2021, the following series were issued: AV, AW, AX, AY, AZ, BA, BB, BC, BD, BE, BF, BG, BH, BI, BJ, BK, BL, BM and BN.

During the year ended December 31, 2020, the series AA, AD, AE, AF, AH, AI, AJ, AK, AL, AM, AN, AO, AP, AQ, AR, AS, AT and AU were issued.

The Bank has not had any breaches of principal, interest, or other contractual clauses in relation to its other financial obligations.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (16) Lease Liabilities

Lease liabilities are detailed below:

|                                | December 31, 2021 |                  |                   | Undiscounted cash flows |
|--------------------------------|-------------------|------------------|-------------------|-------------------------|
|                                | Interest rate     | Maturities up to | Carrying amount   |                         |
| Payable in US dollars          | 5.79% - 6.36%     | 2033             | <u>16,974,135</u> | <u>22,874,039</u>       |
| <b>Total lease liabilities</b> |                   |                  | <u>16,974,135</u> | <u>22,874,039</u>       |

  

|                                | December 31, 2020 |                  |                   | Undiscounted cash flows |
|--------------------------------|-------------------|------------------|-------------------|-------------------------|
|                                | Interest rate     | Maturities up to | Carrying amount   |                         |
| Payable in US dollars          | 6.36%             | 2033             | <u>17,681,588</u> | <u>26,939,567</u>       |
| <b>Total lease liabilities</b> |                   |                  | <u>17,681,588</u> | <u>26,939,567</u>       |

The following is the detail of the maturity of the undiscounted contractual cash flows related to lease liabilities:

|                      | December 31, 2021 | December 31, 2020 |
|----------------------|-------------------|-------------------|
| Less than a year     | 2,621,989         | 2,632,774         |
| One to two years     | 2,621,989         | 2,710,163         |
| Two to three years   | 2,600,110         | 2,795,381         |
| Three to four years  | 2,534,473         | 2,857,966         |
| Four to five years   | 2,448,044         | 2,896,916         |
| More than five years | <u>10,047,434</u> | <u>13,046,367</u> |
|                      | <u>22,874,039</u> | <u>26,939,567</u> |

The following are the items recognized in the consolidated statement of income, related to lease liabilities.

|   | December 31, 2021 | December 31, 2020 |
|---|-------------------|-------------------|
| Interest on leases                          | 1,121,176         | 1,270,658         |
| Expense for leases with less than 12 months | 1,005,139         | 1,166,997         |
| Expense for leases of low-value assets      | <u>697,012</u>    | <u>741,309</u>    |
|   | <u>2,823,327</u>  | <u>3,178,964</u>  |

### (17) Derivative Financial Instruments

#### *Fair value hedges of interest rate risk*

As of December 31, 2021, the Bank uses interest rate swap agreements ("interest rate swaps") to mitigate the interest rate risk of financial assets and liabilities. Such agreements are recorded at fair value in the consolidated statement of financial position, in other assets and other liabilities, where appropriate.

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(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements****(17) Derivative Financial Instruments, continued**

Following is a summary of the derivative instrument's contracts by maturity and accounting method:

| <u>December 31, 2021</u><br><u>Type of instrument</u> | <u>Remaining Maturity</u><br><u>Nominal Ammount</u><br><u>Over 1 year</u> | <u>Fair Values</u> |                    |
|---|---|--------------------|--------------------|
|   |   | <u>Assets</u>      | <u>Liabilities</u> |
| Interest rate swap                                    | <u>20,500,000</u>   | <u>0</u>           | <u>5,016,916</u>   |

| <u>December 31, 2020</u><br><u>Type of instrument</u> | <u>Remaining Maturity</u><br><u>Nominal Ammount</u><br><u>Over 1 year</u> | <u>Fair Values</u> |                    |
|---|---|--------------------|--------------------|
|   |   | <u>Assets</u>      | <u>Liabilities</u> |
| Interest rate swap                                    | <u>20,500,000</u>   | <u>0</u>           | <u>6,245,611</u>   |

On a monthly basis, changes in fair value are determined for hypothetical derivatives that simulate the primary hedged position considering only the interest rate risk compared to the changes in the valuation of the actual interest rate swap.

Both values are compared to determine their effectiveness in accordance with the 80-125% effectiveness rule provided for in the accounting standards for hedge accounting.

The Bank has measured the effects of the credit risk of its counterparties and its own credit risk to determine the fair value of its derivative financial instruments. Some of the contracts entered with counterparties include early termination clauses.

The Bank calculates credit risk adjustments incorporating inputs from credit default swaps ("Credit Default Swaps" or CDS).

*Cash flow hedges of the exchange rate risk*

The Bank uses interest rate swap and cross currency swap agreements to reduce the risk of the exchange rate of financial liabilities. These contracts are recorded at fair value in the consolidated statement of financial position, in other assets and other liabilities, as appropriate. On January 12, 2021, the position held by the Bank was closed.

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements****(17) Derivative Financial Instruments, continued**

The derivative instruments contracts by maturity and accounting method are summarized below:

| <u>December 31, 2020</u><br><u>Type of Instrument</u> | <u>Remaining Maturity</u><br><u>of notional value</u><br><u>Over 3 years</u> | <u>Fair Value</u><br><u>Assets</u> | <u>Assets</u> |
|---|--|------------------------------------|---------------|
| Cross currency swaps                                  | <u>CHF 100,000,000</u>   | <u>9,583,501</u>                   | <u>0</u>      |

*Other derivatives*

At 31 de diciembre de 2021, the Group uses exchange rate swap contracts ("FX forward") to reduce the exchange rate risk on exposures of purchase and sale of currency on behalf of the client, for the active position \$254,004 and liabilities \$251,176 a natural hedge is applied in the consolidated income statement.

Derivative financial instruments have been categorized in level 2 of the fair value hierarchy, as follows:

|                                     | <u>December 31,</u><br><u>2021</u> | <u>December 31,</u><br><u>2020</u> |
|-------------------------------------|------------------------------------|------------------------------------|
| Financial assets at fair value      | 254,004                            | 9,583,501                          |
| Financial liabilities at fair value | <u>(5,016,916)</u>                 | <u>(6,245,611)</u>                 |
| Net                                 | <u>(4,762,912)</u>                 | <u>(3,337,890)</u>                 |

The main valuation methods, hypotheses and variables used in estimating the fair value of derivatives are presented below:

| <u>Derivatives</u>     | <u>Valuation Technique</u>   | <u>Inputs used</u>                                       | <u>Level</u> |
|------------------------|------------------------------|--|--------------|
| Over-the-Counter (OTC) | Discounted future cash flows | Yield curves<br>Foreign currency rates<br>Credit spread. | 2            |

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements****(18) Other Liabilities**

The detail of other liabilities is as follows:

|   | <u>December 31,</u><br><u>2021</u> | <u>December 31,</u><br><u>2020</u> |
|---|------------------------------------|------------------------------------|
| Uncashed checks drawn   | 22,776,574                         | 40,909,436                         |
| Provision of Insurance contracts                                  | 10,859,862                         | 10,894,791                         |
| Reconciliatory items to be applied                                | 4,168,701                          | 5,376,217                          |
| Employee benefits   | 3,271,708                          | 2,333,966                          |
| Collections   | 1,401,236                          | 786,503                            |
| Sales tax payable   | 423,395                            | 438,466                            |
| Loyalty programs  | 397,776                            | 513,600                            |
| Allowance for expected credit losses from irrevocable commitments | 235,127                            | 250,412                            |
| Credits to accounts receivable to be applied                      | 195,269                            | 1,902,402                          |
| Accounts payable to suppliers                                     | 154,123                            | 1,564,928                          |
| Provision for dismantling leased assets                           | 110,473                            | 101,065                            |
| Others  | <u>16,744,616</u>                  | <u>17,872,888</u>                  |
|   | <u>60,738,860</u>                  | <u>82,944,674</u>                  |

**(19) Provisions for Insurance Contracts**

The provisions relating to insurance contracts are detailed below:

|   | <u>December 31, 2021</u> |                    |                  | <u>December 31, 2020</u> |                    |                  |
|---|--------------------------|--------------------|------------------|--------------------------|--------------------|------------------|
|   | <u>Gross</u>             | <u>Reinsurance</u> | <u>Net</u>       | <u>Gross</u>             | <u>Reinsurance</u> | <u>Net</u>       |
| <b>General Insurance Business</b>               |                          |                    |                  |                          |                    |                  |
| Unearned premiums                               | <u>4,143,725</u>         | <u>1,775,891</u>   | <u>2,367,834</u> | <u>4,934,760</u>         | <u>1,816,402</u>   | <u>3,118,358</u> |
| <b>Provision for claims in process</b>          |                          |                    |                  |                          |                    |                  |
| General insurance policies                      | 2,498,935                | 628,000            | 1,870,935        | 1,521,869                | 465,507            | 1,056,362        |
| Personal insurance policies                     | <u>2,695,336</u>         | <u>407,346</u>     | <u>2,287,990</u> | <u>3,052,690</u>         | <u>951,320</u>     | <u>2,101,370</u> |
| <b>Total provisions for claims in process</b>   | <u>5,194,271</u>         | <u>1,035,345</u>   | <u>4,158,926</u> | <u>4,574,559</u>         | <u>1,416,827</u>   | <u>3,157,732</u> |
| <b>Long-term business life</b>                  |                          |                    |                  |                          |                    |                  |
| Provisions for non-participating benefits       | <u>1,521,866</u>         | <u>0</u>           | <u>1,521,865</u> | <u>1,385,472</u>         | <u>0</u>           | <u>1,385,472</u> |
| <b>Total provisions for Insurance contracts</b> | <u>10,859,862</u>        | <u>2,811,237</u>   | <u>8,048,625</u> | <u>10,894,791</u>        | <u>3,233,229</u>   | <u>7,661,562</u> |

**(20) Equity**

|   | <u>Number of Shares</u>            |                                    |
|---|------------------------------------|------------------------------------|
|   | <u>December 31,</u><br><u>2021</u> | <u>December 31,</u><br><u>2020</u> |
| <b>Common shares:</b>   |                                    |                                    |
| Authorized shares without par value                           | <u>50,000,000</u>                  | <u>50,000,000</u>                  |
| Issued and paid-in-shares:                                    |                                    |                                    |
| At beginning of the year                                      | <u>16,862,753</u>                  | <u>16,862,753</u>                  |
| Total issued and outstanding shares, at the end of the period | <u>16,862,753</u>                  | <u>16,862,753</u>                  |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (20) Equity, continued

As of December 31, 2021, the Bank's subsidiaries have capitalizations of retained earnings of \$17,892,633 (2020: \$17,892,633), therefore, these, capitalized earnings are not available for dividend distributions.

#### Preferred Shares

The Bank is authorized to issue 1,500,000 preferred shares with a nominal value of \$100 each. During 2020, the Bank has redeemed the amount of 1,020,000 preferred shares during the months of August, September and October. As of December 31, 2021, the number of preferred shares outstanding amounts to 0 (December 31, 2020: 80,000).

The table below shows the current balances, terms and conditions of the different preferred share issues.

#### Multibank, Inc.

| <u>Issuance</u> | <u>December 31,</u><br><u>2021</u> | <u>December 31,</u><br><u>2020</u> | <u>Dividend</u><br><u>rate</u> | <u>Type</u>    | <u>Serie</u> |
|-----------------|------------------------------------|------------------------------------|--------------------------------|----------------|--------------|
| 2016            | <u>0</u>                           | <u>8,000,000</u>                   | 6.70%                          | Non-cumulative | F            |
|                 | <u>0</u>                           | <u>8,000,000</u>                   |                                |                |              |

The Offering Memorandum (OM) of the public offerings provide for the following conditions:

- Non-cumulative preferred shares have no maturity dates. Multibank, Inc. may, at its entire discretion, partially or fully redeem shares after 3 years from issue, in accordance with the mechanism established in section 3.7, Chapter III, of the OM. Through SMV Resolution 444-17 dated August 16, 2017, the initial Offering Memorandum (OM) is modified to include a period of 5 years from the date of issue for its partial or total redemption; this period began from the date of the resolution. However, Rule No. 5-2008 of October 1, 2008, issued by the Superintendency of Banks of Panama sets forth that redemptions should be authorized by the Superintendency.
- Dividends shall be paid as declared by the Board of Directors; however, they will not be cumulative.
- Dividends on preferred shares will be paid to the registered holder on a quarterly basis until redemption of the issue (4 times a year), until the issuer decides to redeem such preferred shares. The OM of the public offerings provide for the following: i) for the Series "A" issued under Resolution No.326-07 of December 20, 2007, the dates set for dividend payment are March 26, June 26, September 26, and December 26 of each year; ii) for the Series "B", "C" and "D" issued under Resolution No.255-08 of August 14, 2008, the dates set for dividend payment are January 5, April 5, July 5, and October 5 of each year, iii) and for Series "A", "B", "C", "E" and "F" issued under Resolution No.47-11 of the February 25, 2011, the dates set for dividend payment are February 28, May 28, August 28, and November 28 of each year.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (20) Equity, continued

- Declaration of dividends is the responsibility of the Board of Directors, by applying its best criteria to declare or not declare dividends. The Board of Directors is not legally or contractually bound to declare dividends.
- Multibank, Inc. cannot guarantee, and does not guarantee, dividend payments.
- Investments of preferred stockholders may be affected provided that Multibank, Inc. may not generate the profits or earnings required to declare dividends at the Board of Directors' discretion.
- Dividends on preferred shares will be net of any applicable tax in Multibank, Inc.
- Preferred shares are backed by the Bank's general creditworthiness and are entitled to preferred rights over common shares for payment of dividends declared.

During the months of August, September and October 2020, the preferred shares were redeemed, Series A, B, C and E corresponding to the Resolution No. 47-11 on February 25, 2011, Series A of Resolution No.326-07 on December 20, 2007 and Series B, C and D of Resolution 255-08 on August 14, 2008.

On July 15, the holders of the preferred shares are notified of the Bank's intention to redeem as follows: CNV Resolution No. 47-11 of Series A for \$7,000,000, Series B for \$10,000,000. Series C for \$20,000,000 and Series E for an amount of \$5,000,000; all of the above with cutoff date August 28, 2020 and on CNV Resolution No. 326-07 of Series A for an amount of \$20,000,000, with cut-off date September 26, 2020.

On September 9, the holders of the preferred shares were notified of the redemption of Series F for \$8,000,000, with a cutoff date of November 28, 2021, as stated on CNV Resolution No. 47-11.

As of December 31, 2021, dividends on preferred shares were declared and paid for a total of \$543,444 (2020: \$6,105,489).

| <u>Entity</u>     | <u>Acquisition Date</u> | <u>Acquired interest</u> | <u>December 31, 2021</u> | <u>Excess paid</u><br><u>December 31, 2020</u> |
|-------------------|-------------------------|--------------------------|--------------------------|--|
| MB Credito, S. A. | Abril 2014              | 25%                      | (152,873)<br>(152,873)   | (152,873)<br>(152,873)                         |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (20) Equity, continued

##### *Spin off Assets, net*

On April 15, the Bank carries out a spin off net assets, of the subsidiary Banco Multibank, S.A. The detail and items of the consolidated financial statement that were decreased by this transaction are shown below:

| <u>Statement of Financial Position</u>               | <b>April 15,<br/>2020</b> |
|--|---------------------------|
| Deposits in banks                                    | 8,425,020                 |
| Securities at fair value through profit or loss      | 447,211                   |
| Debt instruments at amortized cost                   | 100,198                   |
| Loans at amortized cost, net                         |                           |
| External sector                                      | 14,177,261                |
| Accrued interest receivable                          | 373,049                   |
| Allowance for expected credit losses                 | <u>(6,210,995)</u>        |
|  | 8,339,315                 |
| Property, furniture, equipment and improvements, net | 1,783,095                 |
| Other assets   | <u>1,705,846</u>          |
|  | <u>20,800,685</u>         |
| Borrowing received and accrued interest payable      | 105,734                   |
| Cashier's checks                                     | 4,220                     |
| Other liabilities                                    | <u>1,004,822</u>          |
|  | 1,114,776                 |
| Assets, net  | <u>19,685,909</u>         |
| <u>Impact on equity accounts</u>                     |                           |
| Excess paid-in capital                               | 5,454,054                 |
| Other comprehensive income                           | 24,605,870                |
| Retained earnings                                    | <u>(49,745,833)</u>       |
|  | <u>(19,685,909)</u>       |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (21) Other Comprehensive Income

The following table presents the components and changes in accumulated other comprehensive losses as of December 31, 2021:

|  | Foreign<br>currency<br>translation | Unrealized<br>gain (loss) in<br>securities | ECL<br>in Securities | Assets<br>revaluation | Employee<br>benefits | Total Others<br>Accumulated<br>Comprehensive<br>Losses |
|--|------------------------------------|--|----------------------|-----------------------|----------------------|--|
| <b>Balance as of December 31, 2019</b>                     | (23,202,499)                       | (8,873,965)                                | 626,941              | 1,963,190             | 0                    | (29,486,333)   |
| Other comprehensive (loss) income before reclassifications | (4,201,199)                        | 23,634,386                                 | 3,889,514            | (163,419)             | (106,435)            | 23,052,848   |
| Reclassified amounts of other comprehensive losses         | 2,797,828                          | (16,135,161)                               | (2,163,171)          | 0                     | 0                    | (15,500,504)   |
| Spin-off of assets   | 24,605,870                         | 0  | 0                    | 122,569               | 0                    | 24,728,439   |
| Transfer to retained earnings                              | 0                                  | 0  | 0                    | 39,390                | 0                    | 39,390   |
| Net other comprehensive (loss) income for the year         | <u>23,202,499</u>                  | <u>7,499,225</u>                           | <u>1,726,343</u>     | <u>(1,460)</u>        | <u>(106,435)</u>     | <u>32,320,172</u>                                      |
| <b>Balance as of December 31, 2020</b>                     | 0                                  | (1,374,740)                                | 2,353,284            | 1,961,730             | (106,435)            | 2,833,840  |
| Other comprehensive (loss) income before reclassifications | 0                                  | (16,269,851)                               | (2,196,863)          | (43,621)              | 61,776               | (18,448,560)   |
| Reclassified amounts of other comprehensive losses         | 0                                  | <u>(7,055,718)</u>                         | <u>1,085,845</u>     | 0                     | 0                    | <u>(5,969,873)</u>                                     |
| Net other comprehensive (loss) income for the year         | 0                                  | <u>(23,325,569)</u>                        | <u>(1,111,018)</u>   | <u>(43,621)</u>       | <u>61,776</u>        | <u>(24,418,433)</u>                                    |
| <b>Balance as of December 31, 2021</b>                     | 0                                  | <u>(24,700,309)</u>                        | <u>1,242,266</u>     | <u>1,918,109</u>      | <u>(44,659)</u>      | <u>(21,584,593)</u>                                    |

The following table presents the detail of other comprehensive income reclassified to the consolidated statement of income during the year ended December 31, 2021:

|                                  | Balance reclassified to<br>Other Comprehensive<br>Income |                   | Disclosure line at the<br>Consolidated<br>Statement of Income |
|----------------------------------|--|-------------------|---|
|                                  | 2021   | 2020              |   |
| <b>Investments at FVOCI</b>      |  |                   |   |
| Unrealize net gain on securities | <u>7,055,718</u>   | <u>16,135,161</u> | Gains on financial instruments, net                           |
| <b>Total reclassifications</b>   | <u>7,055,718</u>   | <u>16,135,161</u> |   |

### (22) Net Gain (Losses) in Financial Instruments

Gain in financial instruments, nets, included in the consolidated statement of income is summarized below:

|   | December 31,<br>2021 | December 31,<br>2020 |
|---|----------------------|----------------------|
| Net gain on sale of investments at FVOCI                | 7,055,718            | 16,135,161           |
| Unrealized net los (gain) from securities at FTVPL      | (763,369)            | 930,056              |
| Net gain from sales of securities at FTVPL              | 974,454              | 289,509              |
| Net fair value loss on derivative financial instruments | <u>(135,725)</u>     | <u>(1,006,404)</u>   |
|   | <u>7,131,078</u>     | <u>18,361,130</u>    |

### (23) Other Income (Services charges)

The service charges segregated according to their natures are detailed as follows:

|                              | December 31,<br>2021 | December 31,<br>2020 |
|------------------------------|----------------------|----------------------|
| Retail and Corporate Banking | 12,814,000           | 14,731,129           |
| Assets management            | 698,380              | 724,944              |
| Investment Banking services  | <u>2,054,626</u>     | <u>1,967,808</u>     |
|                              | <u>15,567,006</u>    | <u>17,423,881</u>    |

Fee and commission income from contracts with clients is measured based on the consideration specified in a contract with a client. The Bank recognizes income when it transfers control over a service to a customer.

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## Notes to the Consolidated Financial Statements

### (23) Others Income (Services Charges), continued

The following table presents information about the nature and timing of satisfaction of performance obligations in contracts with customers, including significant payment terms, and related revenue recognition policies

| Type of Services             | Nature and timing of performance obligations, including significant payment terms   | Recognition of income by IFRS 15   |
|------------------------------|---|--|
| Retail and Corporate Banking | <p>The Bank provides banking services to individuals and corporate clients, including account management, provision of overdraft facilities, foreign currency transactions, credit cards and fees for banking services.</p> <p>Charges for the ongoing management of client accounts are charged directly to the client's account on a monthly basis. The Bank sets the fees on an annual basis separately for consumer banking and for corporate banking, taking into account the jurisdiction of each client.</p> <p>Income from commissions for exchange transactions, foreign currency transactions and overdrafts, are charged directly to the client's account when the transaction is carried out.</p> <p>Banking service fees are charged monthly and are based on fixed rates reviewed annually by the Bank.</p> | <p>Income from account management services and fees for banking services are recognized over the time the services are rendered.</p> <p>Transaction-related revenue is recognized at the time the transaction takes place.</p>   |
| Investment Banking services  | <p>The Bank's investment banking segment provides a variety of financial services, including loan servicing and agency services, syndicated loan servicing, executing client transactions with exchanges, and underwriting securities.</p> <p>Fees for ongoing services are charged annually at the end of the calendar year directly to the customer's account. However, if a client terminates the contract before December 31 of each year, the termination fee is charged for services performed to date.</p> <p>Transaction-based fees for servicing syndicated loans, executing transactions and underwriting securities are collected when the transaction is completed.</p>   | <p>Revenue from administrative agency services is recognized over time as the services are rendered. Amounts receivable from customers as of December 31 are recognized as accounts receivable.</p> <p>Transaction-related revenue is recognized at the time the transaction takes place.</p>                |
| Assets Managements           | <p>The Bank provides asset management services.</p> <p>Fees for asset management services are calculated based on a fixed percentage of the value of managed assets and are deducted from the client's account balance on a monthly basis.</p> <p>In addition, the Bank charges a non-refundable amount in advance when opening an account.</p>   | <p>Asset management revenue is recognized over time as services are rendered.</p> <p>Initial non-refundable fees give rise to significant entitlements for future services and are recognized as revenue over the period in which a client is expected to continue to receive asset management services.</p> |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (23) Other Income (Service Charges), continued

The others income included on the consolidated statement of income, is detailed as follow:

|  | <b>December 31,<br/><u>2021</u></b> | <b>December 31,<br/><u>2020</u></b> |
|--|-------------------------------------|-------------------------------------|
| Commercial recoveries                      | 2,194,572                           | 3,015,296                           |
| (Loss) gain in sales of repossessed assets | (40,856)                            | 20,397                              |
| Other income from associated companies     | 1,578,946                           | 1,696,169                           |
| Rentals                                    | 420,609                             | 331,610                             |
| Reciprocal operations                      | 87,111                              | 255,869                             |
| Gain on sale of fixed assets               | 25,094                              | 4,650                               |
| Gain on investment properties              | 0                                   | 50,730                              |
| Others                                     | <u>5,846,060</u>                    | <u>1,463,467</u>                    |
|  | <u>10,111,536</u>                   | <u>6,838,188</u>                    |

#### (24) Salaries and Other Personnel Expenses

Salaries and other personnel expenses are detailed below:

|                                  | <b>December 31,<br/><u>2021</u></b> | <b>December 31,<br/><u>2020</u></b> |
|----------------------------------|-------------------------------------|-------------------------------------|
| Salaries and other remunerations | 28,988,867                          | 31,635,688                          |
| Employment benefits              | 13,464,233                          | 10,727,782                          |
| Severance                        | 1,147,091                           | 3,906,282                           |
| Others                           | <u>85,132</u>                       | <u>1,832,627</u>                    |
|                                  | <u>43,685,323</u>                   | <u>48,102,379</u>                   |

#### (25) Other Expenses

The other expenses included in the consolidated statement of income, are summarized below:

|   | <b>December 31,<br/><u>2021</u></b> | <b>December 31,<br/><u>2020</u></b> |
|---|-------------------------------------|-------------------------------------|
| Maintenance of computer programs and licenses | 5,666,338                           | 5,241,533                           |
| Telephone service                             | 3,219,605                           | 3,695,367                           |
| Other taxes                                   | 1,958,826                           | 2,376,520                           |
| Advertising and marketing                     | 1,651,802                           | 1,180,039                           |
| Vehicles and equipment maintenance            | 1,624,266                           | 1,589,781                           |
| Banking licenses                              | 1,439,290                           | 1,845,383                           |
| Security services                             | 1,351,306                           | 1,699,418                           |
| Credit cards franchises                       | 1,241,053                           | 833,271                             |
| Travel expenses                               | 401,654                             | 557,769                             |
| Others  | <u>4,557,863</u>                    | <u>6,009,777</u>                    |
|   | <u>23,112,003</u>                   | <u>25,028,858</u>                   |

# MULTIBANK INC. AND SUBSIDIARIES

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## Notes to the Consolidated Financial Statements

### (26) Income Tax

The income tax expense is made up of:

|              | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|--------------|-----------------------------|-----------------------------|
| Current tax  | 7,373,678                   | 1,155,426                   |
| Deferred tax | <u>(7,955,749)</u>          | <u>(9,504,989)</u>          |
|              | <u>(582,071)</u>            | <u>(8,349,563)</u>          |

Income tax expense for the year ended December 31, 2021 was \$662,078 (December 31, 2020: \$332,016), which differs from the amounts calculated applying the current tax rates on earnings before tax, such as result of the following:

|  | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|--|-----------------------------|-----------------------------|
| Calculation of "expected" income tax expense     | 3,659,497                   | (7,777,320)                 |
| Increase (decrease) in income tax as a result of |                             |                             |
| Non-deductible costs                             | 23,183,370                  | 25,228,992                  |
| Effect of tax losses on subsidiaries             | 251,854                     | (6,116)                     |
| Tax loss carryforwards                           | (846,774)                   | 4,140,255                   |
| Foreign exempted and non-taxable income          | <u>(26,830,018)</u>         | <u>(29,935,374)</u>         |
| Impuesto sobre la renta                          | <u>582,071</u>              | <u>(8,349,563)</u>          |

The temporary differences between the amounts of the consolidated financial statements and the tax bases of the assets and liabilities that generate the deferred assets and liabilities as of December 31, 2021, are as follows:

|   | December 31, 2021                                 |   |  |   |                        |                             |
|---|---|---|--|---|------------------------|-----------------------------|
|   | Net balance<br>at the<br>beginning<br>of the year | Recognized<br>in results of<br>the year | Recognized<br>in<br>comprehensi<br>ve income | Net<br>balance at<br>the end of<br>the year | Deferred tax<br>assets | Deferred tax<br>liabilities |
| Cash and cash equivalents                                   | 1,987   | 383                                     | 0  | 2,370                                       | 2,370                  | 0                           |
| Allowances for loan losses                                  | 16,800,317  | 8,502,303                               | 0  | 25,302,620                                  | 25,302,620             | 0                           |
| Reserve for loyalty rewards points                          | 128,400   | (28,956)                                | 0  | 99,444                                      | 99,444                 | 0                           |
| Reserve for legal risk                                      | 69,080  | (67,580)                                | 0  | 1,500                                       | 1,500                  | 0                           |
| Impairment of modified loans                                | 549,300   | 353,177                                 | 0  | 902,477                                     | 902,477                | 0                           |
| Employee's benefit plan                                     | 35,478  | 0                                       | (20,592)                                     | 14,886                                      | 24,925                 | (10,039)                    |
| Reserve for contingences                                    | (67,580)  | 67,580                                  | 0  | 0   | 0                      | 0                           |
| Investments in local subsidiaries, by undistributed profits | (241,916)   | 5,270                                   | 0  | (236,646)                                   | 0                      | (236,646)                   |
| Allowance for other accounts receivables                    | 311,124   | (157,290)                               | 0  | 153,834                                     | 153,834                | 0                           |
| Properties revaluations                                     | (367,493)   | 0                                       | (4,915)                                      | (372,408)                                   | 0                      | (372,408)                   |
| Miscellaneous provisions                                    | 112,071   | (112,071)                               | 0  | 0   | 0                      | 0                           |
| IFRS 16 leases  | 427,534   | 160,736                                 | 0  | 588,270                                     | 4,328,051              | (3,739,781)                 |
| Investment properties                                       | (53,023)  | 0                                       | 0  | (53,023)                                    | 0                      | (53,023)                    |
| Off-balance sheet operations                                | 62,603  | (3,820)                                 | 0  | 58,783                                      | 58,783                 | 0                           |
| Loss carryforward   | <u>4,138,250</u>                                  | <u>(763,983)</u>                        | <u>0</u>                                     | <u>3,374,267</u>                            | <u>3,374,267</u>       | <u>0</u>                    |
| <b>Deferred tax asset (liability), net</b>                  | <u>21,906,132</u>                                 | <u>7,955,749</u>                        | <u>(25,507)</u>                              | <u>29,836,374</u>                           | <u>34,248,271</u>      | <u>(4,411,897)</u>          |
| <b>Compensation of tax items</b>                            |   |   |  |   | <u>(4,076,406)</u>     | <u>4,076,406</u>            |
| <b>Total</b>  |   |   |  |   | <u>30,171,865</u>      | <u>(335,491)</u>            |

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (26) Income Tax, continued

|   | December 31, 2020                        |                                   |                                    |                                    |                     |                          |
|---|--|-----------------------------------|------------------------------------|------------------------------------|---------------------|--------------------------|
|   | Net balance at the beginning of the year | Recognized in results of the year | Recognized in comprehensive income | Net balance at the end of the year | Deferred tax assets | Deferred tax liabilities |
| Cash and cash equivalents                                   | 2,526                                    | (539)                             | 0                                  | 1,987                              | 1,987               | 0                        |
| Allowances for loan losses                                  | 12,205,174                               | 4,595,143                         | 0                                  | 16,800,317                         | 16,800,317          | 0                        |
| Reserve for loyalty rewards points                          | 0  | 128,400                           | 0                                  | 128,400                            | 128,400             | 0                        |
| Reserve for legal risk                                      | 0  | 69,080                            | 0                                  | 69,080                             | 69,080              | 0                        |
| Impairment of modified loans                                | 0  | 549,300                           | 0                                  | 549,300                            | 549,300             | 0                        |
| Employee's benefit plan                                     | 0  | 0                                 | 35,478                             | 35,478                             | 35,478              | 0                        |
| Reserve for contingences                                    | 0  | (67,580)                          | 0                                  | (67,580)                           | 0                   | (67,580)                 |
| Investments in local subsidiaries, by undistributed profits | 0  | (241,916)                         | 0                                  | (241,916)                          | 0                   | (241,916)                |
| Allowance for other accounts receivables                    | 175,379                                  | 135,745                           | 0                                  | 311,124                            | 311,124             | 0                        |
| Properties revaluations                                     | (204,075)                                | 1                                 | (163,419)                          | (367,493)                          | 0                   | (367,493)                |
| Miscellaneous provisions                                    | 0  | 112,071                           | 0                                  | 112,071                            | 112,071             | 0                        |
| IFRS 16 leases  | 251,500                                  | 176,034                           | 0                                  | 427,534                            | 4,500,383           | (4,072,849)              |
| Investment properties                                       | 0  | (53,023)                          | 0                                  | (53,023)                           | 0                   | (53,023)                 |
| Off-balance sheet operations                                | 98,580                                   | (35,977)                          | 0                                  | 62,603                             | 62,603              | 0                        |
| Loss carryforward   | 0  | 4,138,250                         | 0                                  | 4,138,250                          | 4,138,250           | 0                        |
| Deferred tax asset (liability), net                         | 12,529,084                               | 9,504,989                         | (127,941)                          | 21,906,132                         | 26,708,993          | (4,802,861)              |
| Compensation of tax items                                   |  |                                   |                                    |                                    | (4,475,887)         | 4,475,887                |
| Total   |  |                                   |                                    |                                    | 22,233,106          | (326,974)                |

The management presents the net deferred tax, which is derived from the taxes corresponding to the same jurisdiction, within the consolidated statement of financial position.

As of December, 31 2021, the Bank has carry-over of net operating losses of \$14,779,633 (December 31, 2020: \$16,543,386), which are available to offset future taxable income of the subsidiaries as needed. Net operating losses begin to prescribe in 2022, based on annual percentages established by the country's regulation.

Deferred taxes assets have not been recognized for \$918,134 (2020: \$1,740,747) from accumulated tax losses of \$1,282,564 (2020: \$925,388) and by portfolio reserve and other accounts receivable for \$1,777,883, because there is not enough evidence that indicates that there will be sufficient future taxable income for the Bank to use the corresponding taxable benefits. These accumulated tax losses expire between 2022 y 2025.

As of December 31, 2021, the Bank maintains an effective tax rate of (3.98%) (December 31, 2020: (26.84%)).

The following are the tax jurisdictions in which the Bank and its affiliates operate, and the furthest fiscal year subject to inspection: Costa Rica: 2017 and Panama: 2016.

### (27) Financial Instruments with Off-Balance Sheet Risk and Other Commitments

The Bank participated in financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include, principally, commitments to extend credit, financial guarantees and letters of credit, the balances of which are not reflected in the accompanying consolidated financial position.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

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### (27) Financial Instruments with Off-Balance Sheet Risk and Other Commitments, continued

Letters of credit are conditional commitments issued by the Bank to guarantee performance of a customer to a third party. Those letters of credit are primarily used to support trade transactions and borrowing arrangements. Generally, all letters of credit issued have expiration dates within one year. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers.

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. The commitments may expire without being drawn upon; therefore, the total commitment amounts do not necessarily represent future cash requirements. The amount of collateral obtained, if it is deemed necessary by the Bank, is based on management's credit evaluation of the customer.

The Bank generally has the right to increase, reduce, cancel, alter or amend the terms of these available lines of credit at any time.

Financial guarantees are used in various transactions to enhance the credit standing of the Bank's customers. They represent irrevocable assurances that the Bank will make payment in the event that the customer fails to fulfill its obligations to third parties.

The Bank uses the same credit policies in making commitments and conditional obligations as as those used when granting loans that are accounted for in the consolidated statement of financial position. As of December 31, 2021, the outstanding amounts of letters of credit, financial guarantees and letters of promise to pay are as follows:

|                                     | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|-------------------------------------|-----------------------------|-----------------------------|
| Stand-by letters of credit          | 17,112,010                  | 25,185,505                  |
| Commercial letters of credit (1)    | 11,151,828                  | 8,704,260                   |
| Financial guarantees                | 112,850,236                 | 90,560,535                  |
| Loans commitments (promise letters) | <u>133,797,351</u>          | <u>72,470,971</u>           |
|                                     | <u>274,911,425</u>          | <u>196,921,271</u>          |

(1) Includes commercial and mortgage payment promise letters

The nature, terms and maximum potential amount of future payments the Bank could be required to make under the standby letters of credit and guarantees as of December 31, 2021, are detailed as follows

|              | December 31,<br><u>2021</u> | December 31,<br><u>2020</u> |
|--------------|-----------------------------|-----------------------------|
| Up to 1 year | 102,129,460                 | 78,512,241                  |
| Over 1 year  | <u>161,630,136</u>          | <u>109,704,770</u>          |
|              | <u>263,759,596</u>          | <u>188,217,011</u>          |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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**(27) Financial Instruments with Off Balance Sheet Risk and other Commitments, continued**

Generally, the Bank has resources to recover from clients the amounts paid under these guarantees; additionally, the Bank can hold cash or other guarantees to cover for these guarantees issued. The assets held as collateral that the Bank can obtain and settle to collect all or part of the amounts paid under these guarantees as of December 31, 2021, amounted to \$5,793,278 (December 31, 2020: \$22,917,379).

**(28) Disclosures on the Fair Value of Financial Instruments**

The Bank established a process for determining the fair value. The fair value is primarily based on quoted market prices, when available. If market prices or quotes are not available, fair value is determined based on internally developed models that primarily use market information or other information obtained as inputs regardless of market parameters, including but not limited to yield curves, interest rates, debt prices, foreign exchange rates and credit curves. However, in situations where there is little or no market activity for the asset or liability at the measurement date, the fair value measurement reflects the Bank's own judgments about assumptions that market participants would use in setting the price of the asset or liability.

The judgments are developed by the Bank based on the best information available, including expected cash flows, discount rates adjusted for risks and the availability of observable and unobservable inputs.

The methods described above can generate fair value estimates that may not be indicative of the net realizable value or that do not reflect future values. In addition, while the Bank believes its valuation methods are appropriate and consistent with those used by other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in different fair value estimates as of the reporting date.

*Recurrent Fair Value Measurement*

The following is a description of the valuation methodologies used to value instruments carried at fair value, including a general classification of such instruments according to the fair value hierarchy.

*Securities*

When there are market prices in an active market, securities are classified in Level 1 of the fair value hierarchy. Level 1 securities include highly liquid bonds from the government and agencies and investments in highly traded shares.

If market prices are not available for a specific security, the fair value is determined using market prices of securities with similar characteristics or discounted cash flows and are classified in Level 2. In certain cases where there is limited activity or less transparency in determining the assumptions used in the valuation, securities are classified in Level 3 of the fair value hierarchy.

# MULTIBANK INC. AND SUBSIDIARIES

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## Notes to the Consolidated Financial Statements

### (28) Disclosures on the Fair Value of Financial Instruments, continued

Therefore, when valuing certain debt obligations, determining fair value may require comparisons with similar instruments or default and collection rate analysis.

Assets and liabilities recorded at fair value on a recurring basis are summarized below:

|                            | <u>2021</u> | <u>Level 1</u>     | <u>Other significant<br/>observable<br/>Inputs<br/>Level 2</u> | <u>Significant<br/>unobservable<br/>Inputs<br/>Level 3</u> | <u>December 31,<br/>2021</u> |
|----------------------------|-------------|--------------------|--|--|------------------------------|
| <b>Assets</b>              |             |                    |  |  |                              |
| Investments at FVTPL:      |             |                    |  |  |                              |
| Other governments          |             | 0                  | 0  | 15,799,761   | 15,799,761                   |
| Corporates bonds           |             | 0                  | 16,112   | 0  | 16,112                       |
| Mutual funds               |             | 0                  | 2,608,318  | 18,577,030   | 21,185,348                   |
| Common stocks              |             | 0                  | 424,820  | 1,593,577  | 2,018,397                    |
| Total investments at FVTPL |             | <u>0</u>           | <u>3,049,250</u>   | <u>35,970,368</u>  | <u>39,019,618</u>            |
| Investments at FVOCI:      |             |                    |  |  |                              |
| Governments:               |             |                    |  |  |                              |
| United States of America   |             | 323,625,543        | 80,443,260   | 0  | 404,068,803                  |
| Other governments          |             | <u>0</u>           | <u>286,489,972</u>   | <u>0</u>   | <u>286,489,972</u>           |
|                            |             | 323,625,543        | 366,933,232  | 0  | 690,558,775                  |
| Corporate bonds            |             | <u>9,482,848</u>   | <u>75,408,229</u>  | <u>6,510,786</u>   | <u>91,401,863</u>            |
| Total investments at FVOCI |             | <u>333,108,391</u> | <u>442,341,461</u>   | <u>6,510,786</u>   | <u>781,960,638</u>           |
| Investments at AC          |             |                    |  |  |                              |
| Corporate bonds            |             | <u>0</u>           | <u>9,717,833</u>   | <u>85,187,918</u>  | <u>94,905,751</u>            |
| Total investments at AC    |             | <u>0</u>           | <u>9,717,833</u>   | <u>85,187,918</u>  | <u>94,905,751</u>            |
| <b>Total assets</b>        |             | <u>333,108,391</u> | <u>455,108,544</u>   | <u>127,669,072</u>   | <u>915,886,007</u>           |
| <br>                       |             |                    |  |  |                              |
|                            | <u>2020</u> | <u>Level 1</u>     | <u>Other significant<br/>observable<br/>Inputs<br/>Level 2</u> | <u>Significant<br/>unobservable<br/>Inputs<br/>Level 3</u> | <u>December 31,<br/>2020</u> |
| <b>Assets</b>              |             |                    |  |  |                              |
| Investments at FVTPL:      |             |                    |  |  |                              |
| Other governments          |             | 0                  | 0  | 21,043,039   | 20,043,039                   |
| Corporate debentures       |             | 0                  | 16,100   | 0  | 16,100                       |
| Mutual funds               |             | 0                  | 0  | 21,795,592   | 21,795,592                   |
| Common stocks              |             | 0                  | 278,881  | 1,685,722  | 1,964,603                    |
| Total investments at FVTPL |             | <u>0</u>           | <u>294,981</u>   | <u>44,524,353</u>  | <u>44,819,334</u>            |
| Investments at FVOCI:      |             |                    |  |  |                              |
| Governments:               |             |                    |  |  |                              |
| United States of America   |             | 500,291,745        | 74,906,214   | 0  | 575,197,959                  |
| Other governments          |             | <u>0</u>           | <u>277,190,451</u>   | <u>0</u>   | <u>277,190,451</u>           |
|                            |             | 500,291,745        | 352,096,665  | 0  | 852,388,410                  |
| Corporate bonds            |             | 36,458,689         | 33,650,379   | 4,583,880  | 74,692,948                   |
| Common stocks              |             | <u>0</u>           | <u>0</u>   | <u>0</u>   | <u>0</u>                     |
| Total investments at FVOCI |             | <u>536,750,434</u> | <u>385,747,044</u>   | <u>4,583,880</u>   | <u>927,081,358</u>           |
| Investments at AC          |             |                    |  |  |                              |
| Other governments          |             | 0                  | 9,703,791  | 0  | 9,703,791                    |
| Corporate bonds            |             | <u>0</u>           | <u>0</u>   | <u>71,664,931</u>  | <u>71,664,831</u>            |
| Total investments at AC    |             | <u>0</u>           | <u>9,703,791</u>   | <u>71,664,931</u>  | <u>81,368,722</u>            |
| <b>Total assets</b>        |             | <u>536,750,434</u> | <u>438,584,447</u>   | <u>77,934,533</u>  | <u>1,053,269,414</u>         |

# MULTIBANK INC. AND SUBSIDIARIES

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## Notes to the Consolidated Financial Statements

### (28) Disclosures on the Fair Value of Financial Instruments, continued

The Bank's accounting policies include the recognition of transfers between the levels of the fair value hierarchy on the date of the event or change in the circumstances that caused the transfer.

The table below includes the movement of the figures in the consolidated statement of financial position (including changes in fair value) of the financial instruments classified by the Bank within Level 3 of the fair value hierarchy, for the period ended December 31, 2021. When determining whether to classify an instrument in Level 3, the decision is based on the importance of unobservable inputs within the overall fair value measurement.

|                                   | Investment       |                  |
|-----------------------------------|------------------|------------------|
|                                   | Common stocks    | Total            |
| <b>December 31, 2021</b>          |                  |                  |
| <b>Assets</b>                     |                  |                  |
| Fair value at January 01, 2021    | 1,685,722        | 1,685,722        |
| Valuation of investments at FVTPL | <u>(92,145)</u>  | <u>(92,145)</u>  |
| Fair value at December 31, 2021   | <u>1,593,577</u> | <u>1,593,577</u> |
| <b>December 31, 2020</b>          |                  |                  |
| <b>Assets</b>                     |                  |                  |
| Fair value at January 01, 2020    | 1,209,491        | 1,209,491        |
| Valuation of investments at FVTPL | <u>476,231</u>   | <u>476,231</u>   |
| Fair value at December 31, 2020   | <u>1,685,722</u> | <u>1,685,722</u> |

The table below describes the valuation techniques and input data used in the financial instruments' recurring fair value measurements:

| Financial instrument  | Valuation technique and entry data used   | Level |
|---|---|-------|
| Corporate bonds and bonds issued by the government and agencies | Consensus prices obtained through price providers (Bloomberg). For part of these instruments discounted cash flows are applied using a market rate of an instrument with a similar remaining maturity. Market prices provided by price providers or local regulators, in less marketable markets.<br><br>Discounted cash flows are used for various bonds using a rate of market for an instrument with a similar remaining maturity. | (2,3) |
| Common stocks   | Discounted cash flows using a capital cost rate adjusted for premium for size.  | (3)   |
| Common stocks   | Market prices provided by local stock exchanges.  | (2)   |
| Mutual funds and other stocks                                   | Net Asset Value.  | (2)   |
| Embedded financial derivative instruments                       | Functional currency cash flows<br>Foreign currency cash flows   | (3)   |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (28) Disclosures on the Fair Value of Financial Instruments, continued

##### Fair value of Financial Instruments, additional disclosures

A description of the methods and assumptions used to estimate the fair value of the main financial instruments held by the Bank is provided below:

##### *Financial instruments with carrying amounts that approximate the fair value*

Cash and cash equivalents, deposits that bear interest and clients' obligations for acceptances and acceptances outstanding are measured at book value reported in the consolidated statement of financial position, which is considered a reasonable fair value estimate due to the characteristics and maturity of these instruments.

##### *Loans*

To determine the fair value of the loan portfolio, the cash flows were discounted at a rate that reflects:

- a. Actual market rate, and
- b. Future interest rate expectations, for a term that reflects the anticipated payments on the loan portfolio.

##### *Deposits*

To determine the fair value of these instruments, the cash flows were discounted at a rate that reflects:

- a. Actual market rate, and
- b. Future interest rate expectations, for the remaining term of these instruments.

##### *Securities sold under repurchase agreements*

There are no market price quotes for these instruments; therefore, their fair value is determined using discounted cash flow techniques. Cash flows are estimated based on the contractual terms, taking into account any incorporated derivative characteristic or other factors. Expected cash flows are discounted using market rates that approach the maturity of the instrument, as well as the nature and amount of the guarantee given or received.

##### *Borrowings*

The fair value is estimated based on current interest rates for debt with similar and adjusted maturities to reflect the credit rating of the Bank and its guarantees.

##### *Other financial obligations*

Fair value is estimated based on the market price quotes for the same issuance or similar issuances or on the current rates offered by the Bank for debts with the same terms, adjusted for credit quality.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (28) Disclosures on the Fair Value of Financial Instruments, continued

The valuation techniques and significant unobservable input data used in determining the fair value of recurring and nonrecurring assets and liabilities categorized within Level 3 of the fair value hierarchy that are recognized in the consolidated financial position are as follows:

| <u>December 31, 2021</u> | <u>Quantitative information of Level 3 fair values</u> |                                       |                                 |
|--------------------------|--|---------------------------------------|---------------------------------|
|                          | <u>Fair value</u>                                      | <u>Valuation technique</u>            | <u>Unobservable assumptions</u> |
| Common stocks            | 1,593,577  | Quoted prices for similar instruments | Similar instrument quotes       |

  

| <u>December 31, 2020</u> | <u>Quantitative information of Level 3 fair values</u> |                                       |                                 |
|--------------------------|--|---------------------------------------|---------------------------------|
|                          | <u>Fair value</u>                                      | <u>Valuation technique</u>            | <u>Unobservable assumptions</u> |
| Common stocks            | 1,685,722  | Quoted prices for similar instruments | Similar instrument quotes       |

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each fair value measurement is categorized:

| <u>December 31, 2021</u>                    | <u>Level 2</u>     | <u>Level 3</u>       | <u>Fair Value</u>    | <u>Carrying amount</u> |
|---|--------------------|----------------------|----------------------|------------------------|
| <b>Financial assets</b>                     |                    |                      |                      |                        |
| Cash and cash equivalents                   | 0                  | 21,963,899           | 21,963,899           | 21,963,899             |
| Deposits in banks                           | 0                  | 161,716,460          | 161,716,460          | 161,716,460            |
| Loans, excluding financial leases           | 0                  | 3,186,164,527        | 3,186,164,527        | 3,385,928,219          |
| Acceptances outstanding                     | 0                  | 98,842,541           | 98,842,541           | 98,842,541             |
| <b>Total financial assets</b>               | <u>0</u>           | <u>3,468,687,427</u> | <u>3,468,687,427</u> | <u>3,668,451,119</u>   |
| <b>Financial liabilities</b>                |                    |                      |                      |                        |
| Deposits                                    | 775,710,267        | 2,209,958,950        | 2,985,669,217        | 2,946,696,470          |
| Securities sold under repurchase agreements | 0                  | 26,189,973           | 26,189,973           | 26,189,973             |
| Financial obligations                       | 0                  | 926,236,798          | 926,236,798          | 918,241,637            |
| Other financial obligations                 | 0                  | 393,192,120          | 393,192,120          | 393,918,933            |
| Acceptances outstanding                     | 0                  | 98,842,541           | 98,842,541           | 98,842,541             |
| <b>Total financial liabilities</b>          | <u>775,710,267</u> | <u>3,654,420,382</u> | <u>4,430,130,649</u> | <u>4,383,889,554</u>   |
| <br>  |                    |                      |                      |                        |
| <u>December 31, 2020</u>                    | <u>Level 2</u>     | <u>Level 3</u>       | <u>Fair Value</u>    | <u>Carrying amount</u> |
| <b>Financial assets</b>                     |                    |                      |                      |                        |
| Cash and cash equivalents                   | 0                  | 20,587,457           | 20,587,457           | 20,587,457             |
| Deposits in banks                           | 0                  | 182,220,963          | 182,220,963          | 182,220,963            |
| Loans, excluding financial leases           | 0                  | 3,064,038,943        | 3,064,038,943        | 3,158,814,768          |
| Acceptances outstanding                     | 0                  | 194,237,832          | 194,237,832          | 194,237,832            |
| <b>Total financial assets</b>               | <u>0</u>           | <u>3,461,085,195</u> | <u>3,461,085,195</u> | <u>3,555,861,020</u>   |
| <b>Financial liabilities</b>                |                    |                      |                      |                        |
| Deposits                                    | 828,454,165        | 2,307,576,933        | 3,136,031,098        | 3,051,333,374          |
| Securities sold under repurchase agreements | 0                  | 16,018,626           | 16,018,626           | 16,018,626             |
| Financial obligations                       | 0                  | 589,383,319          | 589,383,319          | 582,806,260            |
| Other financial obligations                 | 0                  | 495,607,636          | 495,607,636          | 498,725,455            |
| Acceptances outstanding                     | 0                  | 194,237,832          | 194,237,832          | 194,237,832            |
| <b>Total financial liabilities</b>          | <u>828,454,165</u> | <u>3,602,824,346</u> | <u>4,431,178,511</u> | <u>4,343,121,547</u>   |

### (29) Trust Agreements Administration and Custody of Securities

As of December 31, 2021, several subsidiaries of the Bank manage and keep custody of securities for a total amount of approximately \$562,424,903 (December 31, 2020: \$540,094,010).

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (29) Trust Agreements Administration and Custody of Securities, continued

The Bank maintains, within its portfolio of administered trust agreements, a total of \$275,496,768 (December 31, 2020: \$262,013,078), corresponding to investments of the Board of Directors of the Savings & Capitalization Pension System for Public Sector Employees (SIACAP). The administration of SIACAP was awarded to the Multibank/Multi Securities Operating Venture, (The "Administrator") through Service Contract No. 008-2017 published in the Official Gazette No.28379 of October 4, 2017. Some important clauses of this Contract establish the following:

- Operate as an investment manager of the resources of SIACAP members for a period of 5 years.
- Manage and invest the resources of affiliates according to Law No.27 of June 27, 1997 and Executive Decree No.32 of July 6, 1998.
- Deliver monthly investment reports to SIACAP.

As of December 31, 2021, the Administrator maintains a compliance bond in the amount of \$2,750,000 (December 31, 2020: \$2,750,000) on behalf of the Board of Directors of the SIACAP-Panama General Comptroller.

### (30) Related Parties Transactions

In the normal course of business, the Bank conducts transactions with related parties, including main executives and directors. These transactions, according to the internal policies of the Bank are carried out at market conditions. Additionally, on May 2020, the Bank recognized a reserve of accounts receivable with related companies of approximately \$8 million, as a result of the review of the collateral of these accounts receivable, which were collected on the same date on the balance, net of reserve

The following table shows the balances and transactions with related parties as of December 31, 2021:

|   | December 31, 2021              |                    | December 31, 2020              |                    |
|---|--------------------------------|--------------------|--------------------------------|--------------------|
|   | Key personnel<br>And directors | Related<br>Parties | Key personnel<br>And directors | Related<br>Parties |
| Assets:   |                                |                    |                                |                    |
| Deposits due from banks                                       | 0                              | 120,413            | 0                              | 750                |
| Interest bearing deposits                                     | 0                              | 3,000,000          | 0                              | 3,000,000          |
| Loans   | 1,893,170                      | 10,733             | 1,952,470                      | 3,102,417          |
| Loans los reserve   | (7,294)                        | (7,161)            | (6,719)                        | (17,684)           |
| Accumulated interest receivable and other accounts receivable | 1,170                          | 56,028,164         | 542                            | 59,385,584         |
|   | <u>1,887,046</u>               | <u>59,152,149</u>  | <u>1,946,293</u>               | <u>65,471,067</u>  |
| Liabilities:  |                                |                    |                                |                    |
| Demand deposits   | 2,036,556                      | 19,109,329         | 1,781,142                      | 63,592,986         |
| Time deposits   | 1,413,184                      | 189,830,001        | 552,000                        | 169,730,001        |
| Financial obligations   | 3,586                          | 1,971,260          | 1,838                          | 2,248,067          |
|   | <u>3,453,326</u>               | <u>210,910,590</u> | <u>2,334,980</u>               | <u>235,571,054</u> |
|   |                                |                    |                                |                    |
|   | Key personnel<br>And directors | Related<br>Parties | Key personnel<br>And directors | Related<br>Parties |
| Interest income   | 57,223                         | 275,098            | 62,214                         | 478,371            |
| Interest expense and other operating expenses                 | 46,370                         | 11,403,215         | 15,340                         | 4,180,434          |
| Key management personnel benefit                              | 5,389,673                      | 0                  | 5,050,106                      | 0                  |

### (31) Operating Segments

The Bank segregates its operations according to each of the countries in which it operates ("Operating Groups"). Each operating group offers similar products and services, and they are managed separately based on the Bank's internal reporting and management structure. The Bank's Management reviews the internal management reports of each operating group at least once a month.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (31) Operating Segments, continued

The information related to each operation group is presented below. The profit of the segment before taxes, as included in the internal management reports reviewed by the Bank's Management, is used to measure performance because the management considers that this information is the most relevant to evaluate the results of the respective groups of operation in relation to other entities operating within the industry.

| <u>December 31, 2021</u>                        | <u>Financial Services</u> | <u>Fund Management</u> | <u>Insurance</u> | <u>Eliminations</u> | <u>Total Consolidated</u> |
|---|---------------------------|------------------------|------------------|---------------------|---------------------------|
| Total assets                                    | 4,862,865,825             | 5,999,404              | 51,309,394       | (42,406,598)        | 4,877,768,025             |
| Total liabilities                               | 4,430,725,230             | 167,427                | 14,950,168       | 21,352,338          | 4,467,195,163             |
| <b>Consolidated of Statement of Income</b>      |                           |                        |                  |                     |                           |
| Interest Income                                 | 230,903,409               | 129,040                | 962,963          | (6,294)             | 231,989,118               |
| Interest expenses                               | 132,869,660               | 682                    | 0                | (2,952)             | 132,867,390               |
| Interest income, net                            | 98,033,749                | 128,358                | 962,963          | (3,342)             | 99,121,728                |
| Provision for credit risk financial instruments | 43,399,177                | 129,522                | (63,848)         | 0                   | 43,464,851                |
| Interest income, net after Provisions           | 54,634,572                | (1,164)                | 1,026,811        | (3,342)             | 55,656,877                |
| Other income, net                               | 31,881,731                | 2,546,601              | 8,482,392        | 130,210             | 43,040,934                |
| General and administrative expenses             | 79,434,579                | 1,483,815              | 3,316,723        | (175,293)           | 84,059,824                |
| Income before income tax                        | 7,081,724                 | 1,961,622              | 6,192,480        | 302,161             | 14,637,987                |
| Less: Income tax                                | 1,954,747                 | (200,827)              | (1,171,849)      | 0                   | 582,071                   |
| Net Income                                      | 9,036,471                 | 860,795                | 5,020,631        | 302,161             | 15,220,058                |
| <br>  |                           |                        |                  |                     |                           |
| <u>December 31, 2020</u>                        | <u>Financial Services</u> | <u>Fund Management</u> | <u>Insurance</u> | <u>Eliminations</u> | <u>Total Consolidated</u> |
| Total assets                                    | 4,863,054,903             | 6,376,792              | 46,950,528       | (37,219,185)        | 4,879,163,038             |
| Total liabilities                               | 4,414,361,509             | 613,253                | 15,577,121       | 19,918,629          | 4,450,470,512             |
| <b>Consolidated of Statement of Income</b>      |                           |                        |                  |                     |                           |
| Interest Income                                 | 235,914,979               | 119,351                | 682,057          |                     | 236,716,387               |
| Interest expenses                               | 145,217,027               | 0                      | 0                | (87,112)            | 145,129,915               |
| Interest income, net                            | 90,697,952                | 119,351                | 682,057          | 87,112              | 91,586,472                |
| Provision for credit risk financial instruments | 81,716,018                | 3,560                  | 70,623           | 0                   | 81,790,201                |
| Interest income, net after Provisions           | 8,981,934                 | 115,791                | 611,434          | 87,112              | 9,796,271                 |
| Other income, net                               | 42,891,690                | 2,758,140              | 8,005,775        | 293,165             | 53,948,770                |
| General and administrative expenses             | 89,371,552                | 1,603,750              | 3,880,601        | 1,581               | 94,854,322                |
| Income before income tax                        | (37,494,766)              | 1,270,181              | 4,736,608        | 378,696             | (31,109,281)              |
| Less: Income tax                                | 9,600,665                 | (250,050)              | (1,001,052)      | 0                   | 8,349,563                 |
| Net Income                                      | (27,894,101)              | 1,020,131              | 5,735,556        | 378,696             | (22,759,718)              |

### (32) Litigations

To the best of management's knowledge, the Bank is not involved in any litigation or claim that is likely to cause a significant adverse effect on its business, its consolidated financial position or its consolidated financial performance.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects

*Main Laws and Regulations applicable to banking operations in the Republic of Panama, regulated and supervised by the Superintendency of Banks of the Republic of Panama*

The Bank's banking operations are subject to various regulatory requirements administered by the various regulators in which it operates or is licensed. Failure to comply with these regulatory requirements may give rise to certain mandatory actions, and possibly other discretionary actions, by regulators that, if assumed, may have a significant effect on the Bank's financial statements. Under the equity sufficiency guidelines and the regulatory framework for prompt corrective actions, the Bank's banking operations must comply with specific capital guidelines that contemplate quantitative measures of assets and certain elements outside the consolidated statements of financial position, in accordance with regulatory accounting practices. The capital amounts of the Bank's banking operations and their classification are subject to qualitative judgments by regulators regarding their components, risk weights and other factors.

As of December 31, 2021, the Banking operations of the Bank meet all capital adequacy minimum requirements to which they are subject, which varies from 8.00% and other regulatory requirements.

- *Director's Board General Resolution SBP-GJD-003-2013 issued by the Superintendency of July 9, 2013.*

This Resolution establishes that in the event that the calculation of a provision or reserve in accordance with prudential rules applicable to banks, which present specific aspects in addition to those required by IFRS, is greater than the respective calculation determined under IFRS, the excess provision or reserve under prudential rules will be recognized within equity as a regulatory reserve.

- *Rule No. 4-2013 "By which provisions are established on the management and administration of credit risk inherent in the letter of credit and off-balance sheet transactions", issued by the Superintendency on May 28, 2013.*

Among other aspects, this Rule defines the classification categories for credit facilities for specific and dynamic provisions, as well as the criteria of policies for restructured loans, acceptance of guarantees and write-off of operations. Specific impairment provisions of the loan portfolio should be determined and recognized in the financial statements according to the classification of credit facilities in the risk categories currently in use, according to certain weightings of calculations set out in the Rule and considering certain percentages of minimum provisions per category. Dynamic provisions, as a prudential regulatory criterion, will be determined and recognized quarterly as reserves, within equity following certain calculation criteria and restrictions that will be gradually applied.

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements****(33) Regulatory Aspects, continued**

The table below summarizes the classification of the amortized cost loan portfolio and the reserves for loan losses based on Rule No. 4-2013, as of December 31, 2021:

|                 | <u>December 31, 2021</u> |                   | <u>December 31, 2020</u> |                   |
|-----------------|--------------------------|-------------------|--------------------------|-------------------|
|                 | <u>Loans</u>             | <u>Reserves</u>   | <u>Loans</u>             | <u>Reserves</u>   |
| Normal          | 2,873,403,880            | 0                 | 2,701,665,009            | 0                 |
| Special mention | 344,812,801              | 25,092,566        | 285,457,500              | 19,763,746        |
| Substandard     | 90,775,606               | 11,750,662        | 70,522,048               | 7,692,527         |
| Doubtful        | 37,770,662               | 12,927,121        | 22,037,799               | 6,151,169         |
| Loss            | <u>52,764,772</u>        | <u>24,769,034</u> | <u>52,757,715</u>        | <u>17,771,022</u> |
| Gross amount    | <u>3,399,527,721</u>     | <u>74,539,383</u> | <u>3,132,440,071</u>     | <u>51,378,464</u> |

Rule No. 4-2013 defined past due loans as any credit facility with any unpaid amount for contractual principal, interest or fees, with an aging of more than 30 days up to 90 days, from the payment due date.

Rule No. 4-2013 defined non-performing loans as any credit facility which payments have remained past due for more than 90 days. This period shall be calculated from the date contractually set for payment. Operations with a lump-sum payment at maturity and overdrafts will become non - performing when the aging of defaulted payments exceeds 30 days from the date on which payment was required.

As of December 31, 2021, the classification of the amortized cost loan portfolio by maturity profile based on Rule No. 4-2013.

**December 31, 2021**

| <u>Past due</u>   | <u>Non-performing loans</u> | <u>Total</u>       |
|-------------------|-----------------------------|--------------------|
| <u>46,433,353</u> | <u>74,999,298</u>           | <u>121,432,651</u> |

**December 31, 2020**

| <u>Past due</u>   | <u>Non-performing loans</u> | <u>Total</u>      |
|-------------------|-----------------------------|-------------------|
| <u>17,024,904</u> | <u>65,718,952</u>           | <u>82,743,856</u> |

Based on Rule No. 8-2014, for regulatory purposes, suspension of accrual of interest income is based on days in arrears in payment of principal and/or interest and the type of credit transaction as follows:

- a) For consumer and corporate loans; if payment is in arrears for more than 90 days; and
- b) For residential mortgage loans, if payments is in arrears for more than 120 days.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (33) Regulatory Aspects, continued

#### *Modified special mention category loans*

In accordance with the requirements of Article 8 of Rule No. 6-2021 of December 22, 2021, a detail of the modified special mention category loan portfolio and their respective provisions and regulatory reserves as of December 31, 2021, classified according to the reporting codes indicated in the General Resolution of the Board of Directors SBP-GJD-0003-2021 and classified according to the three-stage model of IFRS9:

|  | December 31, 2021  |                    |                   | Total               |
|--|--------------------|--------------------|-------------------|---------------------|
|  | Stage 1            | Stage 2            | Stage 3           |                     |
| <b>Modified special mention category loans</b>   |                    |                    |                   |                     |
| <b>Modified Loans:</b>   |                    |                    |                   |                     |
| Modified Normal  | 15,442,917         | 48,919,454         | 14,348            | 64,376,719          |
| Modified Special Mention   | 38,511,821         | 151,724,446        | 1,997,193         | 192,233,460         |
| Modified Substandard   | 138,932,703        | 66,215,045         | 26,905,327        | 232,053,075         |
| Modified Doubtful (1)  | 35,772,206         | 158,172,558        | 19,384,656        | 213,329,420         |
| Modified Loss (2)  | 8,003,705          | 18,474,336         | 11,000,197        | 37,478,238          |
| Total modified loans   | <u>236,663,352</u> | <u>443,505,839</u> | <u>59,301,721</u> | <u>739,470,912</u>  |
| (-) Modified loans guaranteed with deposits pledged in the same bank up to the guaranteed amount | 4,447,141          | 1,561,101          | 4,134             | 6,012,376           |
| (-) Modified loans in a different category other than normal and special mention                 | 0                  | 0                  | 0                 | 0                   |
| (+) Interest and commissions accrued receivable  | <u>10,134,642</u>  | <u>30,600,277</u>  | <u>536,424</u>    | <u>41,271,343</u>   |
| Total portfolio subject to provisions of Rule No. 6-2021   | <u>242,350,853</u> | <u>472,545,015</u> | <u>59,834,011</u> | <u>774,729,879</u>  |
| <b>Provisions:</b>   |                    |                    |                   |                     |
| IFRS 9 provision   | (1,517,779)        | (23,912,272)       | (16,750,121)      | (42,180,172)        |
| Generic provision (First component of 1.5%)  | 0                  | 0                  | 0                 | 0                   |
| Regulatory reserve (Difference to complete the 3%)   | 0                  | 0                  | 0                 | 0                   |
| Total provisions and reserves  |                    |                    |                   | <u>(42,180,172)</u> |

- (1) Modified Doubtful Stage 1 mostly commercial clients, who maintain deferrals in their installments or grace periods and are in negotiation for new terms according to the codifications indicated in the General Resolution of the Board of Directors SBP-GJD-0003-2021.
- (2) Modified Loss Stage 1 mostly commercial clients, with Good credit references and credit payments, but to date the restructuring has not been formalized.

With the rescission of the article 8 of Rule No- 2-2021, the entities will not be able to reverse the provisions previously established (through profit or equity) as of November 2021. As of November 30, 2021 the Bank does not maintain provisions as per Rule No. 2-2021.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (33) Regulatory Aspects, continued

In accordance with the requirements of Article 4-E of Rule No. 9-2020 of September 11, 2020, which modifies Rule No. 2-2020 of March 16, 2020, a detail of the modified special mention category loan portfolio and their respective provisions and regulatory reserves as of December 31, 2021, classified according to the three-stage model of IFRS 9 are as follows:

|  | December 31, 2020  |                    |                   | Total                |
|--|--------------------|--------------------|-------------------|----------------------|
|  | Stage 1            | Stage 2            | Stage 3           |                      |
| <b>Modified special mention category loans</b>   |                    |                    |                   |                      |
| <b>Modified Loans:</b>   |                    |                    |                   |                      |
| Consumption  | 55,868,128         | 490,940,607        | 1,950,215         | 548,758,950          |
| Corporate  | <u>610,543,675</u> | <u>3,556,219</u>   | <u>28,242,172</u> | <u>642,342,066</u>   |
| Total modified loans   | <u>666,411,803</u> | <u>494,496,826</u> | <u>30,192,387</u> | <u>1,191,101,016</u> |
| (-) Modified loans guaranteed with deposits pledged in the same bank up to the guaranteed amount | 26,670,841         | 5,766,448          | 0                 | 32,452,294           |
| (-) Modified loans in a different category other than normal and special mention                 | 8,829,566          | 5,387,510          | 16,982,655        | 31,199,731           |
| (+) Interest and commissions accrued receivable  | <u>30,277,453</u>  | <u>19,173,742</u>  | <u>733,057</u>    | <u>50,184,253</u>    |
| Total portfolio subject to provisions of Rule No. 9-2020   | <u>661,188,849</u> | <u>502,516,610</u> | <u>13,942,789</u> | <u>1,177,648,248</u> |
| <b>Provisions:</b>   |                    |                    |                   |                      |
| IFRS 9 provision   | (3,715,397)        | (17,475,372)       | (1,049,627)       | (22,240,396)         |
| Generic provision (First component of 1.5%)  | 0                  | 0                  | 0                 | 0                    |
| Regulatory reserve (Difference to complete the 3%)   | (7,348,819)        | (5,585,255)        | (154,968)         | <u>(13,089,052)</u>  |
| Total provisions and reserves  |                    |                    |                   | <u>(35,329,448)</u>  |

As explained in Note 5 on the effects of COVID-19, as of March 31, 2020, the Bank granted an automatic grace period to borrowers affected in their business or personal activities by COVID-19, until June 30, 2020. From that date, and as result of an agreement signed between the government of Panama and the Banking Association of Panama, as well as the issuance of the moratorium Law No.156; the financial relief was extended until December 31, 2020 to those affected by COVID-19 and for those who requested it.

As of July 1, 2021, Rule 02-2021 and Resolution SBP-GJD-0004-2021 entered into force, which formalized the restructuring of the credits, whose period extended from July 1st to September 30, 2021. To comply with this Rule, the Bank, in its credit management, has taken measures for these financial reliefs, that consist mainly of granting grace periods of principal and interest to customers whose income has been affected by the pandemic, extensions of term keeping the same installment, installment reductions for periods of time between 6 to 36 months accompanied by term extensions and interest deferrals in a fixed amount for a period of up to 48 months.

As part of the Bank's risk management, both individual and collective analyses of the condition of the loans have been made, including the segmentation of the portfolio with the purpose of identifying the labor situation or re-opening of economic activity of each client and defining those who will be able to comply with their banking obligations, those who will have difficulties in doing so and those who will definitely not be able to comply, and thus, determine if there has been a significant increase in risk and classify such loans according to the corresponding stage of impairment. Additionally, different agreements have been reached with customers based on the individual analysis of their capacity to generate the cash flows necessary to meet their obligations.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects, continued

COVID-19 has resulted in a disruption of economic activities that have adversely affected, and are likely to continue to adversely affect the Bank's business, financial condition, liquidity and operational results. The bank's cash flows have been significantly diminished as a result of the aforementioned moratoriums, as shown in the following table detailing the percentage of the value of the modified special mention loans, including interest, that as of December 31, 2021 are unpaid as of the last installment payment recorded at the time of the loan modification:

| <u>December 31, 2021</u> | <u>Up 90 days</u> | <u>Between 91 to 120 days</u> | <u>Between 121 and 180 days</u> | <u>Between 181 and 270 days</u> |
|--------------------------|-------------------|-------------------------------|---------------------------------|---------------------------------|
| Consumer loans           | 86.14%            | 8.73%                         | 1.71%                           | 3.43%                           |
| Corporate loans          | 98.39%            | 0.82%                         | 0.03%                           | 0.76%                           |

  

| <u>December 31, 2020</u> | <u>Up 90 days</u> | <u>Between 91 to 120 days</u> | <u>Between 121 and 180 days</u> | <u>Between 181 and 270 days</u> |
|--------------------------|-------------------|-------------------------------|---------------------------------|---------------------------------|
| Consumer loans           | 2.87%             | 0.62%                         | 1.05%                           | 7.44%                           |
| Corporate loans          | 0.55%             | 0.10%                         | 1.37%                           | 10.75%                          |

It is important to note that, in addition to the modified special mention loans, the Bank also has loans in the category of "substandard", "doubtful" or "uncollectible" and were subject to the moratorium of Law No. 156 of December 31, 2020. The following table shows the amounts of these loans with unpaid installments as of December 31, 2020, counted from the last payment of the contractual installment (in thousands of \$):

| <u>December 31, 2020</u>                                | <u>Between 91 to 120 days</u> | <u>Between 121 and 180 days</u> | <u>Between 181 and 270 days</u> | <u>More than 270 days</u> |
|---|-------------------------------|---------------------------------|---------------------------------|---------------------------|
|   |                               |                                 |                                 |                           |
| Loans to high-risk individuals under Law No. 156        | 0                             | 1,932                           | 0                               | 2,981                     |
| Corporate loans in high risk category under Law No. 156 | 12,203                        | 8,415                           | 7,660                           | 55,289                    |

As mentioned at the beginning of this note, on September 11, 2020, the Superintendency of Banks issued Rule No. 9-2020 modifying Rule No. 2-2020 of March 16, 2020, whereby, among other things, it defines those loans classified as normal and special mention, as well as restructured loans that are not in arrears, may be modified in accordance with the guidelines established in the aforementioned Rule. On the other hand, these modified loans in the normal and special mention category will be classified in the "modified special mention" category for the purpose of determining the respective provisions. The modified restructured loans that were in the substandard, doubtful or unrecoverable category will maintain the credit classification they had at the time of their modification with their respective provision.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects, continued

In accordance with the Rule mentioned in the preceding paragraph on the modified special mention loan portfolio, the banks will constitute a provision equivalent to the higher of the provision according to IFRS for the modified special mention portfolio and a generic provision equivalent to three percent (3%) of the gross balance of the modified loan portfolio, including accrued uncollected interest and capitalized expenses; modified credits guaranteed with deposits pledged in the same bank may be excluded from this calculation up to the guaranteed amount. Based on the aforementioned, the following scenarios will be considered.

- In cases where the IFRS provision is equal to or greater than the generic provision of 3% established in this article, the bank will record the corresponding IFRS provision in profit or loss for the year.
- In cases in which the IFRS provision is less than the generic provision of 3%, as established in the present article, the Bank will record in profit or loss the IFRS provision and the difference must be recorded in profit or loss or in a regulatory reserve within equity, taking into consideration the following aspects:
  - When the IFRS provision is equal or greater than a 1.5%, the Bank should record such IFRS provision in profit or loss. Likewise, the difference to complete the 3% of the generic provision, established in the present article, must be recorded in a regulatory reserve within equity.
  - When the IFRS provision is less than 1.5%, the Bank must ensure to complete the percentage is completed and record it in profit and loss. Likewise, the difference to complete the 3% of the generic provision, as established in the present article, must be recorded in a regulatory reserve within equity.

Article 1 of Rule No.11-2019 amends Article 27 of Rule No. 004-2013 as follows:

Article 27. Write-off of Operations: Each bank will write off all loans classified as unrecoverable within a period of no more than one year from the date on which it was classified in this category. The following loans shall be exempt from the application of this period:

- Mortgage loans, consumer loans with real estate guarantees and corporate loans with real estate guarantees, classified as risk mitigators in accordance with Article 42 of Rule No. 11-2019 and whose guarantee is found duly constituted in the Republic of Panama in favor of the Bank. In these cases, each bank will write off all loans classified as unrecoverable within a period of no more than two years, from the date on which it was classified in this category. The above provision may be extended only once for an additional year upon approval by the Superintendent.

# MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

## Notes to the Consolidated Financial Statements

### (33) Regulatory Aspects, continued

- After the year of extension, if the Bank has not yet carried out the stated write off, it must create a reserve within the equity account, by appropriating retained earnings to which the loan value, net of provisions, will be charged, according to the percentages set out in the following table:

| <u>Type of Loans</u>  | <u>Period</u>  | <u>Applicable percentage</u> |
|---|--|------------------------------|
| Mortgage loans and consumer loans with real estate guarantees | At the beginning of the first year after the extension (fourth year) | 50%                          |
|   | At the beginning of the second year after the extension (fifth year) | 50%                          |
| Corporate loans with real estate guarantees                   | At the beginning of the third year                                   | 50%                          |
|   | At the beginning of the fourth year                                  | 50%                          |

As of December 31, 2021, the Bank established a capital reserve of \$4,739,677 (December 31, 2020 \$2,563,641), in compliance with Rule No.11-2019.

As of December 31, 2021, in compliance with provisions indicated in articles 36 and 38 of Rule No. 4-2013, the Bank established a dynamic provision as an equity item that is assigned from retained earnings. The credit balance of this dynamic provision is part of the regulatory capital, but it does not replace or offset the requirements for the minimum capital adequacy percentage established by the Superintendency of Banks of Panama.

Rule No. 4-2013 establishes a dynamic provision which will not be less than 1.25%, nor greater than 2.50% of the risk-weighted assets corresponding to credit facilities classified as normal, as of December 31, 2021. These percentages represent the following amounts:

|       | <u>December 31, 2021</u> | <u>December 31, 2020</u> |
|-------|--------------------------|--------------------------|
| 1.25% | <u>25,676,262</u>        | <u>28,336,606</u>        |
| 2.50% | <u>51,352,525</u>        | <u>56,673,212</u>        |

The following table summarizes the balance constituted for dynamic provision by Multibank Inc. and Subsidiaries for each of the following subsidiaries:

|                                     | <u>December 31, 2021</u> | <u>December 31, 2020</u> |
|-------------------------------------|--------------------------|--------------------------|
| Multibank Inc.                      | 56,630,024               | 56,630,024               |
| MB Creditos, S. A. and Subsidiaries | 21,314                   | 2,682,433                |
| Multibank Cayman, Inc.              | <u>0</u>                 | <u>1,298,224</u>         |
|                                     | <u>56,651,338</u>        | <u>60,610,681</u>        |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects, continued

- *Capital Management*

Banking law in Panama states that general license banks must maintain a minimum paid-in or allocated minimum capital of \$10 million; and a minimum capital adequacy rate of 8% of its risk-weighted assets, which should include off-balance sheet operations.

Quantitative measures established by regulation to ensure capital adequacy require the Bank to maintain minimum amounts of Total Capital and Primary Capital (Pillar 1) on risk-weighted assets.

Management considers that, as of December 31, 2021 and December 31, 2020, the Bank meets all the financial adequacy requirements to which it is subject. The Bank presents its consolidated capital funds on its risk-weighted assets based on Rules No.1-2015, No.3-2016, No.2-2018 and No.11-2018 of the Superintendency of Banks of Panama.

Rule No.1-2015, which lays down capital adequacy rules for banks and banking groups, began to govern on 1 January 2016.

Rule No.3-2016, which lays down rules for the determination of assets weighted by credit risks and counterparty risk, began to govern on 1 July 2016.

Rule No.2-2018, which lays down the provisions on liquidity risk management and the short-term liquidity hedging ratio, began to govern on January 1, 2020.

Rule No.11-2018, by which new provisions on Operational Risks are issued, began to govern on December 31, 2019.

Resolution SBP-GJD-005-2020, established special measures in relation to article 2 of Rule No. 3- 2016, in order to temporarily modify the risk weights of the different categories of assets used to calculate the capital adequacy ratio, by virtue of the current situation that is being experienced at the national level as a result of COVID-19. It became effective on April 20, 2020.

Rule No. 9-2020, which establish additional, exceptional, and temporary measures are issued to comply with the provisions contained in Rule No. 4-2013, became effective on September 21, 2020.

**MULTIBANK INC. AND SUBSIDIARIES**

(Panama, Republic of Panama)

**Notes to the Consolidated Financial Statements****(33) Regulatory Aspects, continued**

The Bank presents consolidated capital funds on its weighted assets based on risks, in accordance with the requirements of the Superintendency of Banks of Panama, which are detailed below:

|   | <b>December 31,<br/>2021</b> | <b>December 31,<br/>2020</b> |
|---|------------------------------|------------------------------|
| <b>Ordinary Primary Capital</b>   |                              |                              |
| Common shares   | 183,645,893                  | 183,645,893                  |
| Excess paid in acquisition of non-controlling interests                               | (152,873)                    | (152,873)                    |
| Retained earnings   | 177,199,706                  | 149,912,670                  |
| Declared capital reserves   | 177,769                      | 177,769                      |
| Other comprehensive income items  |                              |                              |
| Gain (loss) on securities at fair value through other comprehensive income and others | (23,458,043)                 | 1,023,990                    |
| Employee benefits   | (44,659)                     | 0                            |
| Less: Reserve cash flow hedge   | 0                            | (45,445)                     |
| Deferred tax –tax loss carryforward   | (3,374,267)                  | (4,135,319)                  |
| Other intangible assets   | (9,784,720)                  | (3,052,004)                  |
| <b>Total of Common Tier 1 Capital</b>   | <u>324,208,805</u>           | <u>327,374,680</u>           |
| <b>Additional Tier 1 Capital</b>  |                              |                              |
| Preferred shares  | <u>0</u>                     | <u>8,000,000</u>             |
| <b>Total of Additional Tier 1 Capital</b>   | <u>0</u>                     | <u>8,000,000</u>             |
| <b>Dynamic Provision</b>  | <u>56,651,338</u>            | <u>60,610,681</u>            |
| <b>Total Regulatory Capital Funds</b>   | <u>380,860,143</u>           | <u>395,985,360</u>           |
| Credit Risk Weighted Assets, Net of Deductions  | 2,739,754,039                | 2,566,022,197                |
| Weighted Assets by Operational Risk (Rule No. 11-2018)                                | <u>122,203,774</u>           | <u>124,909,208</u>           |
| <b>Total risk-weighted assets</b>   | <u>2,861,957,813</u>         | <u>2,690,931,405</u>         |
| <b>Ratios:</b>  |                              |                              |
| Capital Adequacy Ratio  | 13.31%                       | 14.72%                       |
| Common Tier 1 Capital Ratio   | 11.33%                       | 12.17%                       |
| Tier 1 Capital Ratio  | 11.33%                       | 12.46%                       |
| Leverage Ratio  | 7.09%                        | 7.30%                        |

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects, continued

- *Liquidity Ratio*

The percentage of the liquidity ratio reported by Multibank Inc. (Parent Bank) to the regulatory body, under the parameters of Rule No. 4-2008, as of December 31, 2021 was 46.91% (December 31, 2020: 50.38%).

- *Foreclosed Assets*

Rule No. 3-2009 issued by the Superintendency of Banks of Panama, through which the provisions on the foreclose of real estate are updated, sets the term of five (5) years for the sale of real estate acquired in payment of unpaid loans.

Foreclosed properties held for sale are recognized at the lower of the carrying amount of the unpaid loans or the estimated realizable value of the properties. The agreement establishes that the reserve for foreclosed properties, assigned from undistributed profits, progressively increases within a range of 10% for the first year of registration up to 90% in the fifth year of being foreclosed, through the establishment of an equity reserve. The progressive table for provision is presented below:

| <u>Years</u> | <u>Minimum percentage provision</u> |
|--------------|-------------------------------------|
| First        | 10%                                 |
| Second       | 20%                                 |
| Third        | 35%                                 |
| Fourth       | 15%                                 |
| Fifth        | 10%                                 |

As of December 31, 2021, the Bank constituted a reserve for foreclosed properties amounting to \$3,658,701, (December 31, 2020: \$2,219,771), as an equity item that is allocated from undistributed profits.

- *Regulation from the Republic of Costa Rica*

A capital reserve must be created in compliance with article 143 of the Commerce Code of Costa Rica, which requires allocation of 5% of liquid earnings for each business year, for constitution of a capital reserve, until this reserve becomes equivalent to 20% of the paid-in capital of each individual company.

- *Financial Companies Law*

Financial companies in Panama are regulated by the General Directorate of Financial Companies of the Ministry of Trade and Industry pursuant to the regulations established by Law No.42 of July 23, 2001.

- *Finance Lease Laws*

Leasing operations in Panama are regulated by the General Directorate of Financial Companies of the Ministry of Trade and Industry pursuant to the regulations established by Law No.7 of July 10, 1990.

## MULTIBANK INC. AND SUBSIDIARIES

(Panama, Republic of Panama)

### Notes to the Consolidated Financial Statements

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#### (33) Regulatory Aspects, continued

- *Insurance and Reinsurance Laws*

Insurance and reinsurance operations in Panama are regulated by the Superintendency of Insurance and Reinsurance of Panama pursuant to the regulations established by Insurance Law No.12 of April 3, 2012 and Reinsurance Law No.63 of September 19, 1996.

*Insurance Reserve*

Reserves for legal and catastrophic risks and/or contingencies and a provision for statistical deviations must be established in accordance with Article 213 of the Insurance Law of the Republic of Panama, which establishes that insurers in Panama are required to constitute and maintain in the country, a reserve fund equivalent to 20% of its net earnings before income tax, until the fund reaches two million dollars (\$2,000,000) and, thereafter, 10% until reaching 50% of paid – in capital. As of December 31, 2021, it presents a reserve of \$6,008,680 (December 31, 2020: \$5,715,088).

- *Securities Law*

Broker-dealer operations in Panama are regulated by the Superintendency of the Securities Market pursuant to the regulations established by Decree-Law No.1 of July 8, 1999, as amended by Law No. 67 of September 1, 2011.

The operations of brokerage houses are currently in the process of being adapted to the Rule No. 4-2011, as amended in certain provisions by Rule No. 8-2013, issued by the Superintendency of the Securities Market, which provides that brokerage houses must comply with the capital adequacy rules and its models.

- *Trust Law*

Trust operations are regulated in Panama by the Superintendency of Banks of Panama pursuant to the regulations established by Law No.1 of January 5, 1984, modified and partially rescinded by Law 21 of 2017, which establishes the standards for regulation and supervisory of the fiduciary and the trust business.

#### (34) Subsequent Events

As of December 31, 2021, there were no subsequent events that require recognition or disclosure in these consolidated financial statements.